

# Lakewood Libraries 2022 Community Engagement Report

September 2022

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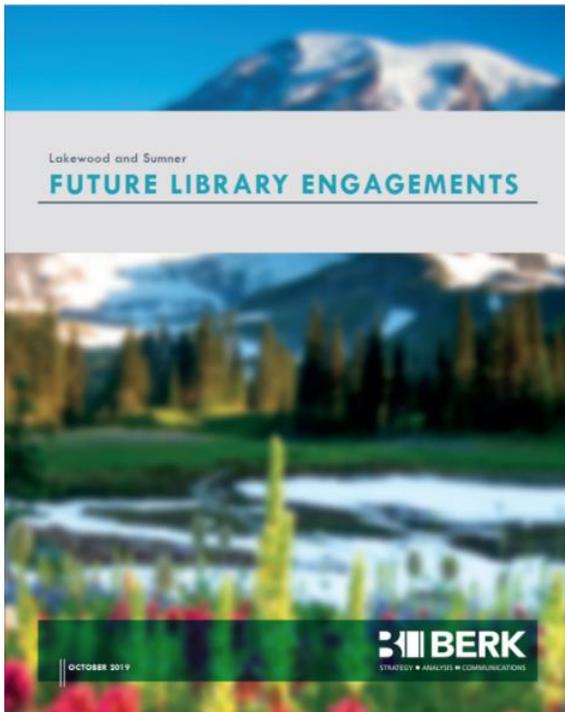
# Introduction

## Background

The Pierce County Library System (PCLS) provides essential library services to communities across Pierce County. City of Lakewood Downtown and Tillicum libraries are well-loved community institutions, but the buildings are aging. PCLS has taken many steps to repair and maintain all facilities. However, both buildings are now in critical condition.

In 2019 PCLS engaged BERK Consulting to learn what Lakewood residents thought about potential new libraries in the Downtown and Tillicum, and to understand facility and service needs the residents were interested in. Due to the Covid-19 pandemic, and Governor’s order, libraries had to close for a period and this work was put on pause.

### Exhibit 1. 2019 Future Libraries Engagement Report



Source: BERK, 2019.

## Project Overview

In May of 2022 PCLS and the City of Lakewood engaged BERK Consulting to lead a second phase of engagement to learn how PCLS can provide quality services in safe, welcoming spaces for Lakewood and Tillicum residents.

In June of 2022 PCLS and the City of Lakewood appointed 12 Advisory Committee members to help determine next steps for the Lakewood and Tillicum Libraries. The Committee is expected to provide Lakewood City Council and PCLS’s Board of Trustees with a recommendation in the Fall of 2022, after which PCLS’s Board of Trustees will choose a path forward.

Parallel to the Advisory Committee’s process, the project team gathered input from a broader set of community members as well as key stakeholders, a summary of which is presented in this report. This report was provided to the Advisory Committee to inform their recommendation to Lakewood City Council and the Library System’s Board of Trustees in late Fall of 2022.

## Community Engagement Overview

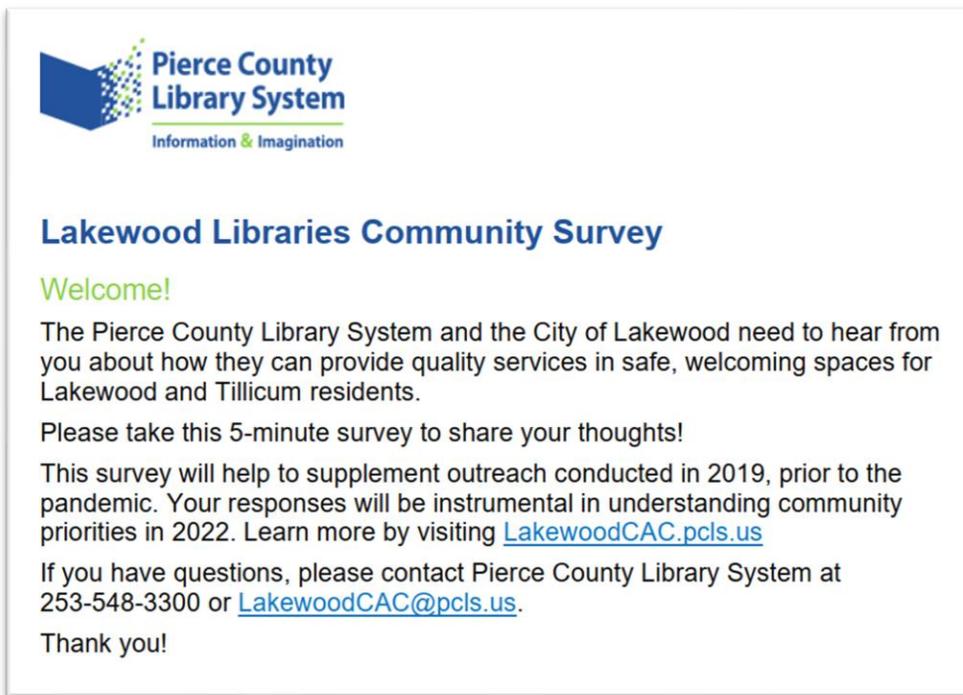
This report summarizes input from Lakewood and Tillicum residents and stakeholders gathered between June and September of 2022. Input was primarily collected through a survey and interviews with stakeholder organizations. The survey was widely promoted through PCLS and Lakewood’s social media accounts, as well as through news media, direct mailings, an email campaign, and individualized emails to stakeholder organizations. Over 2,000 residents of Lakewood and surrounding areas completed the survey and six key organizations participated in stakeholder interviews.

## How We Engaged the Community

### Survey

**2,061 residents of Lakewood and nearby communities responded to the Survey.** Open from July 22 through August 19, the five-minute survey posed a set of multiple choice and open-ended questions about how PCLS and Lakewood can best provide quality services in safe, welcoming spaces for Lakewood residents in the Downtown and the Tillicum neighborhood.

#### Exhibit 2. Introduction to the Community Survey



The screenshot shows an email introduction for the 'Lakewood Libraries Community Survey'. At the top left is the logo for the Pierce County Library System, which includes a stylized blue and green graphic and the text 'Pierce County Library System' with the tagline 'Information & Imagination' below it. The main heading of the email is 'Lakewood Libraries Community Survey' in blue. Below this is a green 'Welcome!' followed by a paragraph explaining that the Pierce County Library System and the City of Lakewood need to hear from the community about providing quality services in safe, welcoming spaces. It then asks the recipient to take a 5-minute survey to share their thoughts. A second paragraph states that the survey will help supplement outreach from 2019 and that responses will be instrumental in understanding community priorities in 2022, with a link to 'LakewoodCAC.pcls.us'. A final paragraph provides contact information for the Pierce County Library System at 253-548-3300 or 'LakewoodCAC@pcls.us'. The email concludes with 'Thank you!'.

Source: BERK, 2022.

## Survey Advertisement

In addition to promoting the survey on the project webpage (LakewoodCAC.pcls.us), PCLS led a promotional campaign that included:

- **Social media** posts on Facebook and Twitter;
- **Direct mailing** to all addresses in the City of Lakewood;
- **E-newsletter** articles to Lakewood, and Steilacoom PCLS cardholders, age 18+ as well as others;
- **Placements in three print and online news media**, including Patch, The News Tribune, The Senior Scene, and The Suburban Times; and
- **Distribution of hard copies** at the Tillicum, Steilacoom, Parkland/Spanaway, and University Place Libraries, as well as at City Hall.

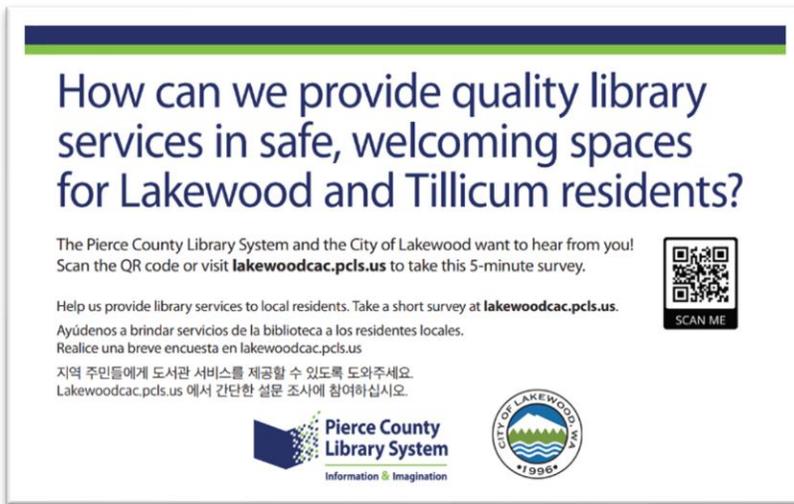
### Exhibit 3. Project Webpage

The screenshot displays the Pierce County Library System website. The top navigation bar includes the library logo, 'Information & Imagination' tagline, and links for 'Library Catalog', 'My Account', 'Contact Us', and 'Search Site'. Below this is a secondary menu with categories like 'SERVICES', 'PROGRAMS', 'BOOKS/MATERIALS', 'CALENDAR', 'LOCATIONS', 'KIDS & TEENS', 'COMMUNITY RESOURCES', 'CAREERS', and 'ABOUT US'. A search bar is positioned to the right of the menu.

The 'Locations' page is active, showing a sidebar with links: 'Imagine Your New Library', 'Locations Listing', 'Lakewood Library', 'Locations Map', 'Meeting Rooms, Conference Rooms, and Study Rooms', and 'Other Library Systems'. The main content area features the title 'Lakewood Library Buildings Community Advisory Committee' and two buttons: 'ADVISORY COMMITTEE INFO' and 'PROJECT DOCUMENTS'. The text below explains the library's efforts to maintain its buildings, mentioning the 59-year-old Lakewood Library and the 38-year-old Tillicum Library, both in critical condition. It details the estimated \$10 million-\$15 million in repairs for the Lakewood Library and the findings of water seeping into the Tillicum Library. The text concludes by stating that an Advisory Committee was appointed in the spring of 2022 to determine next steps, with a recommendation expected in fall 2022.

Source: PCLS, 2022.

#### Exhibit 4. Direct Mailer



Source: PCLS, 2022.

#### Exhibit 5. PCLS Facebook Post



Source: PCLS, 2022.

## Stakeholder Interviews

The project team interviewed six stakeholder organizations to hear about their needs and priorities for potential new libraries. These 30-minute interviews took place between August and September of 2022, and each followed the same script and series of seven questions.

## Events and Presentations

Members of the project team tabled and made presentations at in-person events while the survey ran in July and August of 2022. At each event, member(s) of the project team engaged in conversations about the project and encouraged the public to take the survey.

### Exhibit 6. Lakewood Farmers Market



Source: BERK, 2022.

## Public Comment

Public comment is accepted for the duration of the Advisory Committee's work via email at [Lakewoodcac@pcls.us](mailto:Lakewoodcac@pcls.us). Comments received are captured verbatim in a document posted on the project website and shared with the Advisory Committee members at each meeting.

## Advisory Committee Meetings

Members of the public are invited to listen in to all Advisory Committee meetings. Materials and detailed notes from all meetings to date are available at [LakewoodCAC.pcls.us](http://LakewoodCAC.pcls.us). In meetings four and five, the public may make comments during an up-to 30-minute comment period.

### Exhibit 7. Advisory Committee Meeting 2



Source: BERK, 2022.

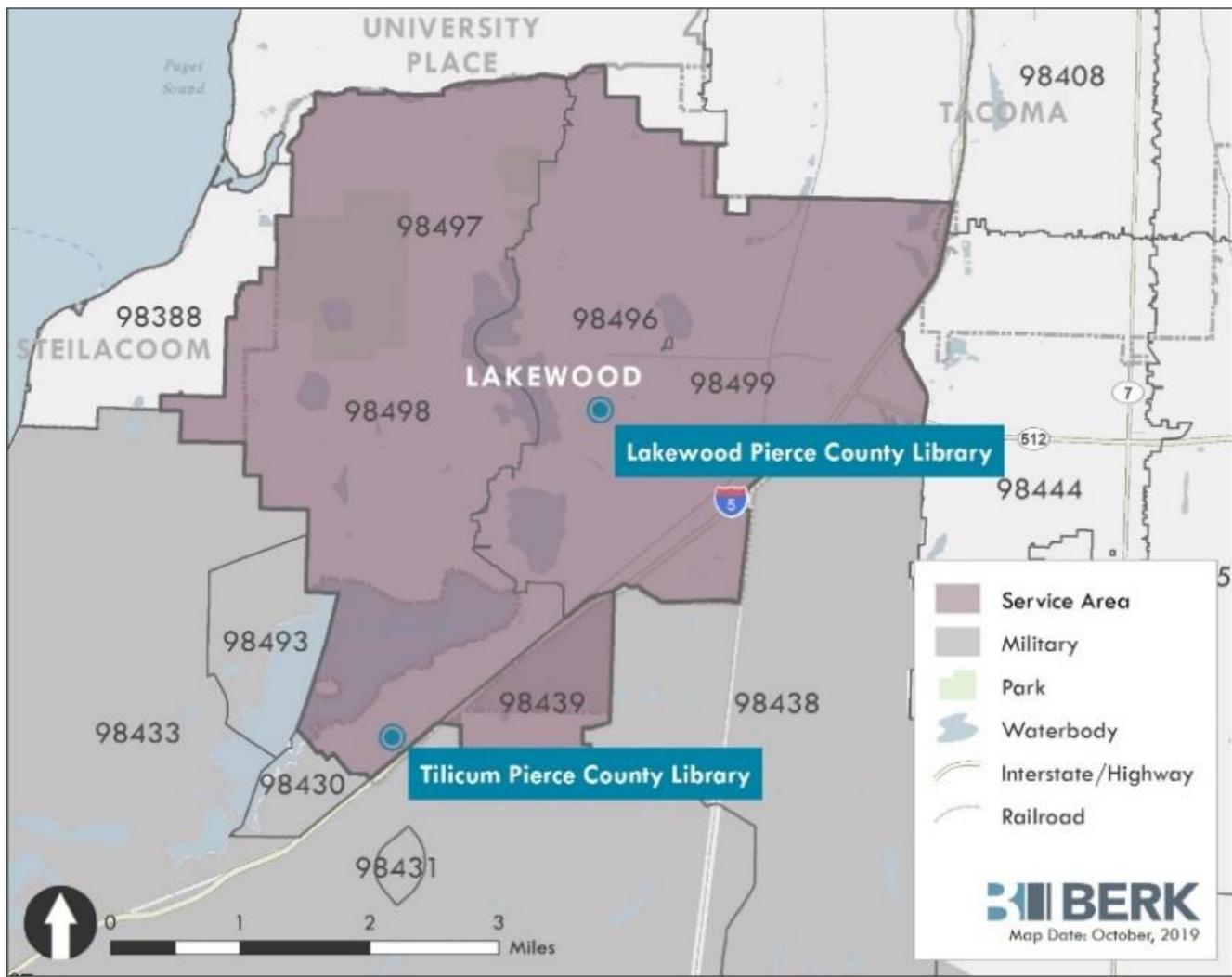
# Who We Reached

## Survey Respondent Demographics

Note: This project defines Lakewood by five ZIP codes: 98439, 98496, 98497, 98498, and 98499, as shown in Exhibit 8. Exhibit 9 shows that of survey respondents who live these five ZIP codes, 54% live in 98498 and 44% live in 98499. Respondents who live in 98439, 98497, or 98496 account for 2.5% of survey respondents.

While most survey respondents reported that they reside within the five Lakewood ZIP codes, 25% reported that they reside outside of Lakewood or did not disclose their ZIP code. Because Lakewood residents will ultimately decide whether to invest in a new library or libraries for the community, this survey analysis focuses on respondents residing within the five Lakewood ZIP codes. Open-ended feedback did not differ notably between Lakewood and non-Lakewood respondents.

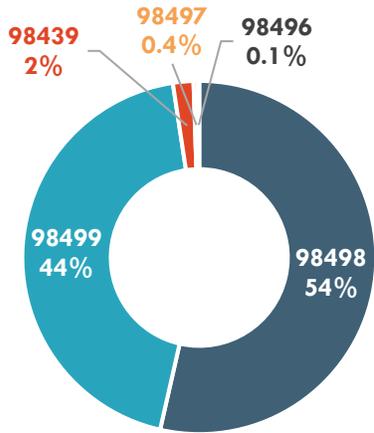
**Exhibit 8. ZIP Codes of Survey Respondents' living in Lakewood**



Source: BERK, 2019.

**Exhibit 9. Survey Respondents' ZIP Codes (n = 1546)**

Survey Question: "In what ZIP code is your home located?"

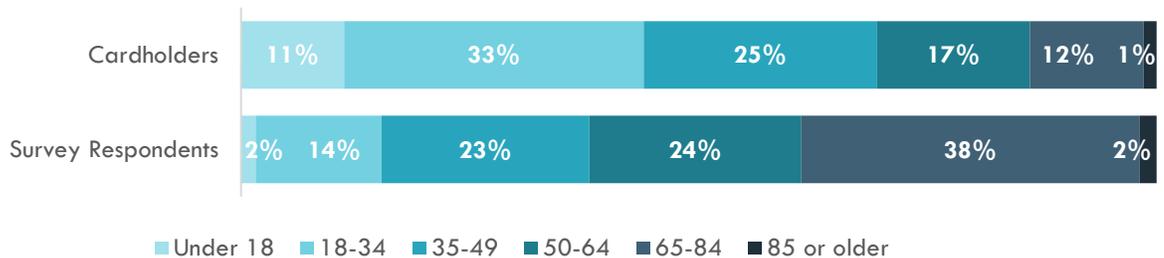


Source: BERK, 2022.

Exhibit 10 shows the age breakdown of survey respondents and of library cardholders in Lakewood. In general, survey respondents are older than cardholders: respondents under the age of 35 are underrepresented and respondents over the age of 64 are overrepresented. 38% of survey respondents are between 65 and 84 years old, 24% of survey respondents are between 50 and 64 years old, and 23% of respondents are between 35 and 49 years old. Respondents under 18 and over 85 each account for 2% of survey respondents.

**Exhibit 10. Age of Survey Respondents' (n = 1527)**

Survey Question: "What is your age?"

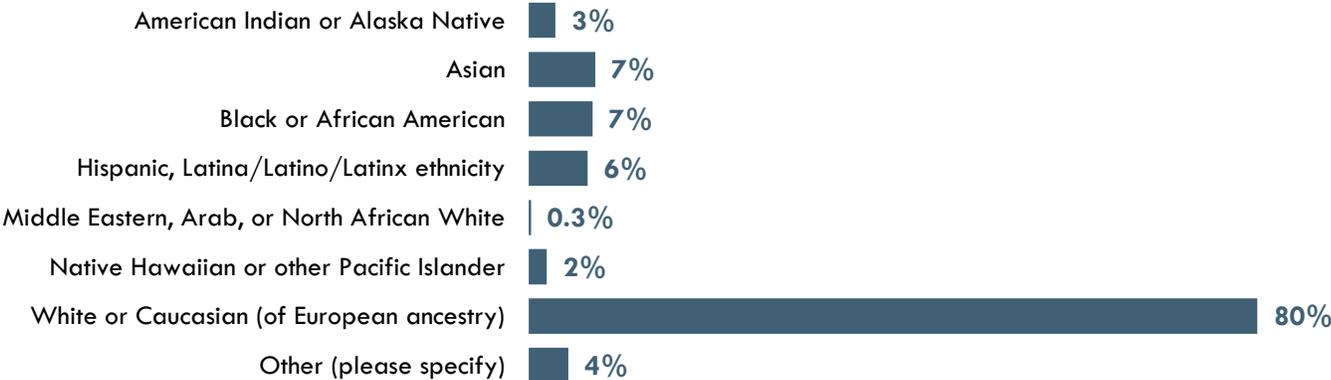


Source: BERK, 2022.

**Exhibit 11** shows respondents’ self-identified race(s) or ethnicity(ies). The largest proportion (80%) of survey respondents identify as White. Seven percent of respondents identify as Asian, 7% identify as Black or African American, and 6% identify as Hispanic or Latina/o/x. 3% identify as American Indian or Alaska Native, 2% identify as Native Hawaiian or other Pacific Islander, and 0.3% identify as Middle Eastern, Arab, or North African White. 4% of respondents identify as another race or ethnicity.

**Exhibit 11. Race or Ethnicity of Survey Respondents (n = 1470)**

Survey Question: “What is your race or ethnicity? Select all that apply.”



Note: Percentages do not sum to 100% because respondents could select multiple options. Source: BERK, 2022.

## Stakeholders Organizations

The following organizations participated in one-on-one interview with the project team:

- Boys & Girls Club
- Emergency Food Network
- Lakewood Community Senior Center
- Nourish
- Pierce College
- Rainbow House

## Events and Presentations

In addition to the formal stakeholder interviews listed above, the project team hosted a table and/or gave a brief presentation at the following events to encourage attendees to respond to the survey:

- SummerFEST
- Lakewood Farmers Market
- Clover Park Rotary Club meeting
- Lakewood Rotary Club meeting

- Lakewood Youth Council meeting

## Summary of Findings

### Why does the community value libraries in Lakewood?

#### What Survey Respondents Said

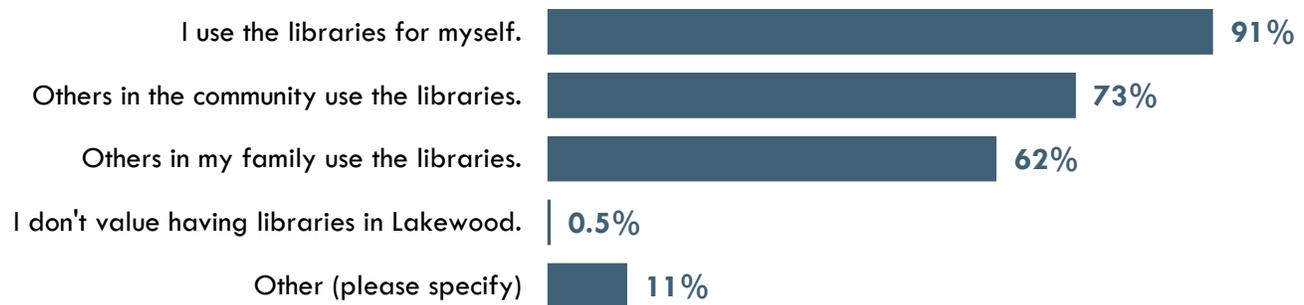
**Exhibit 12 shows that 91% of respondents value libraries because they use them for themselves, 73% value libraries because the greater community uses them, and 62% value libraries because a family member uses them.**

This aligns with responses to the 2019 survey, in which 90% of respondents answered that they valued libraries because they use them themselves and 60% valued libraries because a family member uses them.

The 11% of respondents who selected “other” highlighted specific characteristics of value, such as the Lakewood library’s proximity to schools and other services. Events and presentations generated similar but more conversational input and is not captured explicitly in this report.

#### **Exhibit 12. What Survey Respondents Value about Having Libraries in Lakewood (n = 1487)**

Survey Question: “What do you value about having libraries in Lakewood? Select all that apply.”



*Note: Respondents could select multiple responses. Source: BERK, 2022.*

#### What Stakeholders Said

Stakeholders offered more detailed insight into the value of libraries in Lakewood from the perspective of each of their organizations. The organizations the project team interviewed value libraries for providing:

- **Programs for people of all ages and backgrounds.**
- **Information about food pantries** and other resources.
- **Access to essential technology** such as phone and internet, as well as technical support for those in need.
- **Downloading and printing services for voters** to mitigate disenfranchisement.
- **Free space for families with children to play and learn** and a safe space for teens do homework.

- **More convenient hours and year-round access** for college students who need more flexibility than their school library’s schedule offers.

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*“Libraries are a safe place for people from all walks of life to learn, be curious, and be supported in their quest for relaxation or aid to get to their next level in life.” – Sue Potter, Nourish*

*“Libraries are now acting as community centers—a safe space to meet and to be who you are.” – Troy Christensen, Rainbow House*

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## What library facilities does the community need?

### What Survey Respondents Said

**Exhibit 13 shows that more than three-quarters (77%) of respondents want space for public technology and approximately two-thirds want space for events and classes (68%) or space for reading and relaxing (63%).**

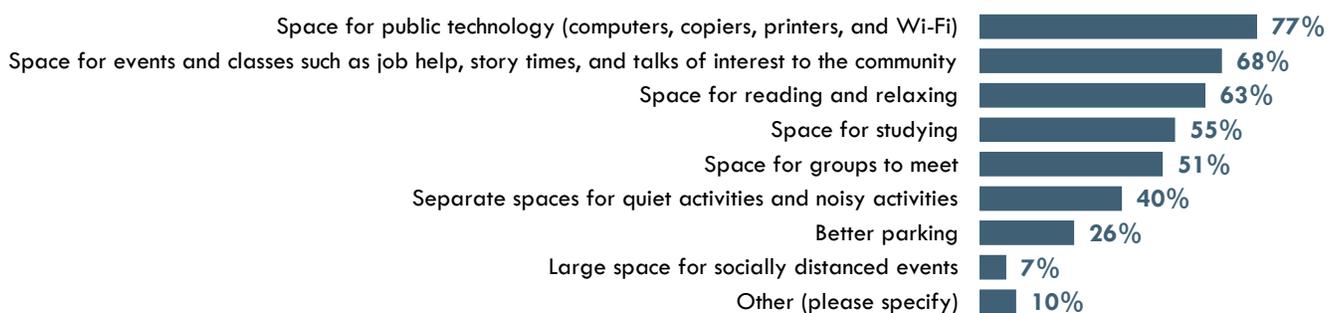
Just over half of respondents want space for studying (55%) or spaces for groups to meet (51%). Four in ten (40%) respondents want separate spaces for quiet activities and noisy activities. Smaller proportions of respondents want better parking (26%) or large spaces for socially distanced events (7%).

Compared to the results of the 2019 survey, these results indicate more interest in space for technology, events, and classes than there was pre-pandemic.

The 10% of respondents who selected “other” mentioned themes like more space for children; more secure parking, restrooms, and entrance; and more parking for disabled people close to the entrance. Events and presentations generated similar but more conversational input and is not captured explicitly in this report.

#### Exhibit 13. Survey Respondents’ Priority Library Facilities (n = 1546)

Survey Question: “Imagine coming to new library buildings in Lakewood. There will of course be access to books, movies, music, and other materials. In addition to these fundamentals, what else would you most like to see? Select your top priorities (no more than five) from the options listed below:”



Note: Respondents could select up to five options. Source: BERK, 2022.

## What Stakeholders Said

Stakeholders offered more detailed insight into the facilities and spatial needs of the community. The organizations the project team interviewed advocated for:

- **Easy access by Pierce County Transit.**
- **Ample parking**, including handicap-accessible spaces.
- **Adequate exterior lighting** for safety.
- **Space for technology, especially for families who don't have access at home.** Affordable printing, hybrid meeting spaces, rentable Wi-Fi hot spots, and child-safe computer rooms for parents were among the top suggestions.
- **Class and activity space for youth, adults, and older adults**, noting that dedicated space for each age group would be more successful than heavily shared spaces.
- **Lockers** for people to store their belongings safely outside.
- **Sensory-friendly space** for kids on the Autism spectrum.
- **Gender-neutral restrooms.**

## What library programming does the community need?

### What Survey Respondents Said

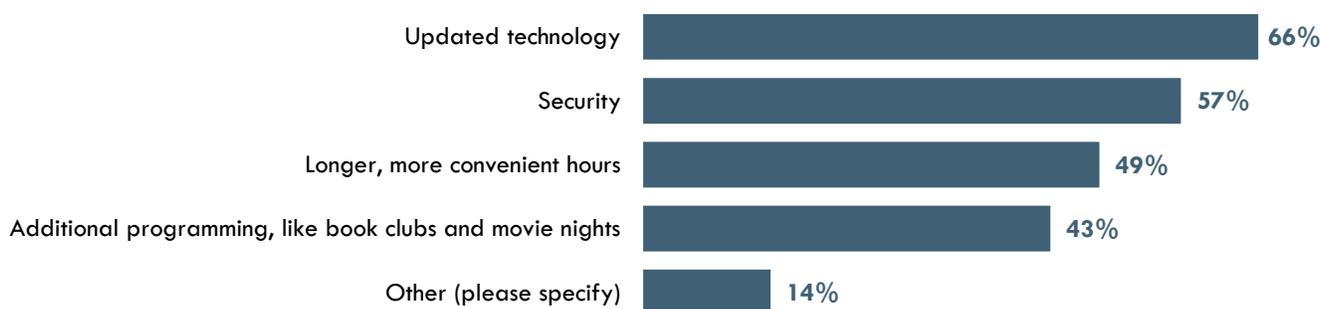
**Exhibit 14 shows that two thirds of respondents identify updated technology as a top priority (66%), and over half of respondents identify security as a top priority for investment (57%).**

About half identify longer, more convenient hours as a top priority (49%), and just under half of respondents identify additional programming like book clubs and movie nights as a top priority (43%).

The 14% of respondents who answered “other” further emphasized interest in investments such as expanded hours and security. Events and presentations generated similar but more conversational input and is not captured explicitly in this report.

#### **Exhibit 14. Survey Respondents' Priorities for Library Programming and Investment (n = 1310)**

Survey Question: “What are your top priorities for investment in new libraries? Select all that apply.”



Note: Respondents could select multiple responses. Source: BERK, 2022.

## What Stakeholders Said

Stakeholders offered more detailed insight into the community’s needs for library programming and investment. The organizations the project team interviewed advocated for the following:

- **Longer, more convenient hours**, particularly on Saturday evenings to increase accessibility for people who work.
- **A range educational programming**, including activities and classes for: Job seekers; English learners and multilingual learning; youth interested in learning self-sustaining skills for adulthood; older adults, both for socializing and learning technology; students who are parents, such as childcare; and financial and insurance literacy.
- **Ample staffing** to help users—particularly older adults—navigate library services and facilities.
- **A resource hub for social services.**
- **A family-friendly library setting** for college students with small children.

## How have community needs changed during the pandemic?

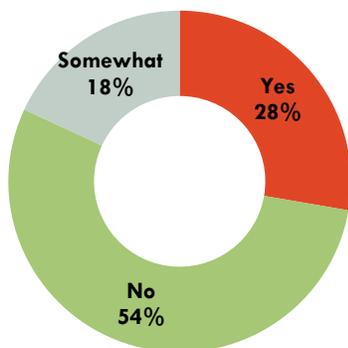
### What Survey Respondents Said

The survey asked respondents to evaluate whether their needs or interests in using library facilities changed over the COVID-19 pandemic. Over half of respondents reported no change (54%), a third reported that their needs or interests changed (28%), and less than a quarter reported that their needs or interests “somewhat” changed (18%).

Some respondents also provided open-ended comments about how their needs and interests in using library facilities changed over the COVID-19 pandemic. Themes include an increased use of e-books and newfound appreciation for the efficiency and convenience of curbside pickup. Events and presentations generated similar but more conversational input and is not captured explicitly in this report.

#### Exhibit 15. Change to Survey Respondents’ Needs and/or Interests during Covid-19 (n = 1527)

Survey Question: “Have your needs or interest in using library facilities changed over the COVID-19 pandemic?”



Source: BERK, 2022.

## What Stakeholders Said

While the organizations themselves have seen drastic changes over the course of the Covid-19 pandemic, their library needs have evolved in smaller ways, some of which are due to the closure of the library rather than Covid-19. Some growing needs include:

- **Programming for youth**, as library programs such as The Bee’s Program at the Boys & Girls’ Club have been put on hold, and programs to encourage kids to read and be curious.
- **Channels to reach people in need of social services.**
- **Programs and support for the growing population of older adults.**
- **Rentable technology, such as laptops and hot spots.**
- **Hybrid meeting space.**

## What are the community’s questions and concerns?

### What Survey Respondents Said

**Exhibit 16 shows that the largest proportion of respondents (70%) have questions or concerns about the location of the library, which aligns with the 2019 survey.**

About four in ten respondents have questions or concerns about health and cleanliness (43%), cost to residents (42%), and personal safety (41%). More respondents in 2022 identify cost and personal safety as a question or concern than in 2019.

One-third of respondents (34%) note that they do not want the current Lakewood library building to be replaced.

The 14% of respondents selected “other” brought up the importance of accessibility for users of all abilities and incomes, accessibility by public transit, and accessibility for children and underserved populations. Other write-in responses further emphasized interest in maintaining the Lakewood Library’s current location, particularly due to its proximity to Clover Park High School. Events and presentations generated similar but more conversational input and is not captured explicitly in this report.

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*“Please remember accessibility for people with low incomes and disabilities.” – Survey Respondent*

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## Exhibit 16. Survey Respondents' Concerns or Questions about Potential New Libraries in Lakewood (n = 1511)

Survey Question: "What concerns or questions do you have about potential new libraries in Lakewood? Select all that apply."



Note: Respondents could select multiple responses. Source: BERK, 2022.

### What Stakeholders Said

Stakeholders echoed issues identified by survey respondents and reiterated their priorities for the facility itself, including:

- **Easy access by Pierce County Transit.**
- **Ample parking**, including handicap-accessible spaces.
- **Adequate exterior lighting** for safety.

Finally, several stakeholders noted their interest in assurance that a new building will be properly maintained.

### Library Location and Opportunities for Collaboration

The final survey question was open-ended, asking, "What other thoughts would you like to share about the possibility of new libraries in Lakewood and Tillicum?" Similarly, the final stakeholder interview question asked organizations' if they would like to share any additional thoughts with the project team. Many responses from both survey respondents and stakeholders focused on library location. The following sections summarize the range of perspectives.

## Support for Rebuilding on the Current Downtown Location

**Roughly half of 200 open-ended survey responses and most stakeholders supported rebuilding or renovating the current Downtown library to take advantage of its centralized, convenient location.**

Advocates of this option highlighted the importance of accessibility via Pierce Transit and accessibility by foot via well-connected sidewalks. Comments also noted the library should be integrated with other Lakewood services and schools located Downtown.

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*“I suggest you build a new building on current site. Lots of parking. Very convenient.” – Survey respondent*

*“The location is centralized between Lakewood and Lake City. Would love to see it torn down and rebuilt in same location.” – Samantha Zipper, Boys & Girls Club*

*“I hope the new library will be located in the same place as the current one.”  
– Survey respondent*

*“I want the same location, but a remodeled or NEW building.” – Survey respondent*

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## Support for Any Central Downtown Location

**Roughly one-third of 200 open-ended survey responses and most stakeholders were supportive of building a new library at any central Downtown location.**

Like those who favor rebuilding at the current Downtown location, advocates of this option highlighted the importance of accessibility via Pierce Transit and accessibility by foot via well-connected sidewalks.

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*“Ideally the library would be better integrated within Lakewood community, close to City Hall in Town Center.” – Survey respondent*

*“There is a density of youth in Downtown Lakewood, supporting them is important.” – Christie Flynn, Pierce College*

*“We need a location that has better connections to transit and access by foot.” – Survey respondent*

*“For our underemployed customers, having the libraries close to our services gives folks an opportunity to use internet, search for jobs, and learn job search skills. Meanwhile, kids have a safe place to do homework and an opportunity to learn to read and build other skills.” – Sue Potter, Nourish*

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Comments also noted the library should be integrated with other Lakewood services and schools located Downtown.

## Support for Retaining the Current Downtown Building

**Less than a quarter of 200 open-ended survey responses supported retaining the current building, though the stakeholders the project team interviewed were not supportive of this option.**

Those who want to retain the current building explained that the building is beloved in the community and should be restored and maintained. Many comments focused on retaining the tree currently being displayed.

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*“Our Lakewood library building was a gift from a Lakewood patron. It deserves to be restored and maintained, either as a library or other community-focused venue.” – Survey respondent*

*“We want you to invest in the historical building we already have here.” – Survey respondent*

*“Our giant log! What’s going to happen to it?” – Survey respondent*

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## Support for a Tillicum Location

**Both survey respondents and stakeholders expressed interest in a Tillicum location in addition to a Downtown Lakewood location.** Both groups articulated that the Tillicum Library is a much-needed community space in an already underserved community that greatly benefits both school-aged kids and older adults. Furthermore, a Tillicum location would allow people without cars or to access library services more easily than if they had to commute to Downtown Lakewood.

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*“The library . . . represents the only real community space in the entire neighborhood. It has the potential to provide any number of resources to an underserved community, with hundreds of people below the poverty line.” – Survey respondent*

*“The location in Tillicum library is perfect for school kids to use after school let out for the day. The Tillicum library is inside the community center which is ideal for senior citizens. I am a senior citizen I do not have ride the bus to another library.” – Survey respondent*

*“A library in Tillicum . . . gives access to the members of that community that may not have a way to reach a library in Lakewood proper. The community is locked by the base and the freeway so residents without vehicle access are dependent on resources located in their community.” – Survey respondent*

*“We have a desperate need for a new building in Tillicum.” – Sue Potter, Nourish*

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## Stakeholder Interest in Future Collaboration

Interviewees expressed interest in a range of possible partnerships and opportunities for collaboration, including:

- Extending the library’s reach by providing Nourish with extra books for “mini libraries” within their food banks.
- Co-locating with the Nourish food truck on a weekly basis to allow people to select a week’s worth of groceries.
- Organizing youth outings from the Boys & Girls Club to the library.
- Partnering with organizations with mobile laundry and shower units to provide wraparound services.
- Partnering with the Rainbow Center to bring their programming to the library and expand the Center’s potential meeting space.
- Partnering with Pierce College to augment their services, including:
  - Offering childcare and/or story time for students with young children,
  - Hosting events and classes for non-English speakers and those interested in learning other languages,
  - Bolstering the College’s fiction and audiobook collection to increase options for students, and
  - Offering creative writing classes and workshops to supplement Pierce College’s academically oriented Writing Center.

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*“Think about the ‘whole person’—how can libraries partner with other agencies to think about whole people? The library is living, breathing entity with capacity to partner people up in an amazing way.  
– Michelle Douglas, Emergency Food Network*

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## Next Steps

Along with other supporting material, this Engagement Report will inform the Advisory Committee’s recommendation to the Lakewood City Council and Library System’s Board of Trustees with its recommendation this Fall. Following the Committee’s recommendation, the Library’s Board of Trustees will identify a path forward to provide long-term library services to Lakewood and Tillicum residents.

**Follow the final phases of the project through Fall 2022 at [LakewoodCAC.pcls.us](https://lakewoodCAC.pcls.us)**

# Appendices

## Appendix A: Open-ended Survey Responses

### “Other” Responses to “What do you value about having libraries in Lakewood? Select all that apply.” (Lakewood and Non-Lakewood Responses)

- 1,2,3 question are yes, it is a very important function to Lakewood.
- A friendly place to visit, and get help when needed!
- A good city has a library
- A great loss when Lakewood library closed.
- A library in a community is priceless! No community should be without one if its citizens value knowledge, are curious and want to learn more.
- A library in Lakewood is very important
- A library is a community facility that all in the community have access to. It is a place where people should feel welcome and encouraged to return often. I think the staff our libraries have been able to do that,
- A library is the social heart of a community. Closing Lakewood Library (or as we old timers remember Tenzler Library) did great harm to our community.
- A library seems like a community anchor
- A MUST IN THE COMMUNITY
- A nice place to meet people and enjoy benefits
- A peaceful place to read and think without outside interference. Thank you!! I come here a lot.
- A place for people to get help with taxes + filling out forms of different kinds.
- A place for teens to hang out after school that doesn't require spending money. Also a gathering place for the community.
- A resource that otherwise wouldn't provide families with the opportunity to love to read and learn.
- A valuable asset for any community.
- A valuable nexus for meetings and tangible resources.
- Access for high school and lower grade students, having library away from mall and transit facility
- Access to books and computers is essential.
- Access to books, music and media was a huge and important part of my childhood.
- Access to libraries is access to things not found on the Internet. Librarians are better at searching the internet as well.
- Access to physical books is calming

- Art shows upstairs in the past
- As a teacher, I like that my students are able to use the libraries.
- Availability of libraries in neighborhoods is essential to our democracy. People w. limited or no personal transportation need accessible libraries close to home. An informed, reading public is essential to America. Also lower income families may need to use computers and other library resources to complete assignments and do research.
- Both my husband and myself use the library
- Children need access to libraries. Hands on books are vital to their growth both for pleasure, development and information. With a computer you have to look for specific subjects, not same as seeing many books on shelves.
- Community gathering.
- Computer availability.
- Convenience of location
- Cooling and warming location for the community
- Don't want another vacant building in Lakewood
- Don't use for homeless, maintain facility
- Easily accessible resources for all residents
- Easy access to media and information to the greater public
- Essential for the community socialization -- meeting rooms, story times, book clubs, homework, research, readers, programs, classes, brochures, pamphlets ...
- Experience and perfect learning environment.
- For a city the size of Lakewood to not have its own library is a total loss. Libraries are places where the whole community and all walks of life come to learn. Programs at the libraries do not have lines to cross, everyone no matter how much money they make, status, age, beliefs, everyone comes to libraries to learn. It is a community place for people of all ages and perspectives to gather and grow.
- For a democracy to survive, its citizens need easy access to information from a variety of sources, all points a view. I can't imagine living in a community without libraries. I know our libraries aren't really "free" but have no issues about paying property taxes to support them so ALL may have access to them.
- For my son
- For school I'm a teacher hood resources
- For students to use if their school library doesn't have the book that they are looking for
- Free access to information is paramount to an open, democratic society
- Free internet for everyone

- Friends of library book sales
- Future children & residents will use the libraries
- Gathering space, access to resources and internet
- Girl scout troop meeting place
- Great place for youth to explore and learn.
- Great resource for education and services to improve myself
- Greatly used by students too
- Hard to drive to Univ. Place to pick up books.
- Having a local library creates and fosters a sense of community
- Having a wonderful abundance of free materials.
- Historical context of the Tenzler Library and the outstanding arch...
- Homeless people and poor people use the libraries
- Homeschool opportunities
- Homeschooling families rely on libraries.
- However, I don't appreciate being afraid because of the homeless that camp out near the library. (Note! I care for the homeless and provide help, but I worry about safety)
- I advocate for youth and homeless to have a place to hang out without having to pay for anything. Where they can have free access to resources to help them thrive in their communities.
- I am a teacher and my students, their families utilize services.
- I began using the Tenzler library in the 1970s but our family stopped using it several years ago when policy and lack of control made it an unsafe place to be.
- I believe that libraries are essential to expanding our human horizons and therefor essential to preserving democracy.
- I can walk there - can borrow all kinds of things - very, very important
- I checkout books for work use
- I consider my library card one of the most important documents in my billfold
- I depend on the library for my livelihood.
- I depend upon library to keep me intellectually active
- I don't live close enough to use them, but others should always have access to libraries
- I enjoy seeing all the children reading program. Librarians are so friendly.
- I enjoyed the room rental spaces
- I have young children that love to go to the library.

- I highly value the helpful and friendly staff in each of the libraries. I depend on the computers, printing and faxing abilities.
- I like being able to pop in and print some stuff from emails, resumes, or other things that may need to be printed
- I like the Friend of the Library book sales and inside library sales.
- I live on Anderson Island
- I LOVE and regularly use the library.
- I love having a local, easily accessed library that is connected to a bigger system.
- I love that my kids find wonder in the library so that makes them invaluable to me.
- I love the libraries. They are great and your staff is excellent!
- I Love the Library, libraries have always held highly to me.
- I love to read. The library is a great source for genealogy also.
- I love you can buy books and magazines
- I loved having the law library.
- I miss the legal library! I used its resources. I need its resources as many others did.
- I miss the use of the conference rooms.
- I stopped going. The parking lot was not safe. People would break in cars
- I stopped using the library because of the homeless situation. If I need to use the library, I go to the Steilacoom branch.
- I use the library in UP.
- I use the Steilacoom library, closer to my home in Oakbrook
- I use the Steilacoom Library. At times they have requested ILL books for me from Lakewood and other libraries.
- I use them for my classroom
- I use to enjoy the library very much but now because of health don't get a chance to go to the library.
- I value FRIENDS of Lakewood Libraries
- I value the Lakewood Library and do not want to see it destroyed. It is a piece of history that needs to be kept and restored.
- I value the opportunities I have to call the library on the phone and receive information. I also value having the Tacoma News Tribune available in hard copy at the library.
- I value the service they help me research things because I'm unable to use technology by myself
- I'm mobility challenged, low immunity. I only use the Virtual Library.

- Important teen programming!!
- Is a shame that Library at Gravelly lake is closed!!
- Is a valuable asset to the community and provides more than books
- It allows ALL Lakewood residents access to information, education. Libraries are a fundamental necessity for a free and thriving society
- It is a big part of the Lakewood community and a safe learning environment for children of all ages.
- It is a comfort place. Knowing you can find what you need, even when you aren't sure what that is!
- It is a part of the family self-care so it's so important that this is available.
- It is an essential part of the community.
- It is conveniently located, and a historic building
- It is essential to have a library as it benefits ALL ages.
- it is more than a library!
- It was nice to have a library in the community I live in that you can go to.
- It's a great place to offer classes and teach children
- It's a hub for community information via bulletin postings, handouts, talking to librarians or fellow patrons. There are opportunities to get together for activities, etc. Also newspapers and magazines. But mostly BOOKS!! I can't afford all I want to read and you can get these at the library.
- It's a place where everyone is welcome to use the library, with little to no cost!
- It's a place where I find important information, brochures etc.
- It's an absolutely vital addition to our multi age population of Lakewood!!
- It's great for the surrounding schools
- It's a great place to hide out when I'm on the run lol just kidding but really not
- It's a nice central location that is often on the way to other places I need to go.
- It's a place of equality. I love that the homeless have access to needed resources even as I use it to go to museums, get resources for very young members of my family and help me to brush up on technical skills.
- It's close to me
- It's historical
- It's one of the last inside spaces that is free to use for Lakewood residents.
- JOINT COMMUNITY ACCESS AVAILABLE THROUGH AREA LIBRARY
- Keeps some groups entertained vs spending time on bad habits
- Kids programs in the libraries
- Lakewood had a large variety of selection

- Lakewood is a community of great diversity and socioeconomic levels. It is important that people have easy access to library services.
- Lakewood is a rough area and the library is a safe place. It is a place of learning and a place to obtain resources that many less fortunate need.
- Lakewood library is an invaluable community resource!
- Lakewood Library preserves "in-person" access to physical books; tangible learning; exchange of ideas/information; positive human interaction, and social growth. Lakewood Library provides a quiet and calming community experience. Lakewood Library brings all generations together.
- Lakewood Library was also a Great Cooling Station when Very HOT Outside & in my home that is 5 minutes away. HOT like it Currently is Now. 7/29/22. It's in Mid. To the Upper 90's in WA. State today. Myself & Many other's Do Not have AC in our Homes & apts. The Homeless folks could also go in Lakewood Library & Cool off. . .
- Libraries also serve as community meeting places, with a variety of events, presentations, etc. The use of that space is badly needed.
- Libraries are a great resource for school children, especially in the summer.
- Libraries are a necessary part of a vibrant community.
- Libraries are a valuable resource for anyone, but are an especially welcome and necessary resource for disabled individuals as well as other members of our community who need enriching and safe spaces to be once full time school attendance is no longer an option.
- Libraries are a vital place for everyone to gain knowledge
- Libraries are an important part of life. They are where we go to find information, get away from day to day stuff, learn new things, etc...
- Libraries are critical to our community education & spirit.
- Libraries are good for communities.
- Libraries are important for the communities children. They help fuel the joy of reading through browsing the books.
- Libraries are INCREDIBLY important to maintain a viable community!
- Libraries are one of the few public spaces left where one can simply be without spending money. They should be preserved.
- Libraries bring members of the community together and offer resources for those with do not have computer access
- libraries themselves sustain the legacy of knowledge for society
- Library's are the last places that exist where you're not expected to spend money. You can spend An extended amount of time there reading and they host a variety of events for all age groups. It is vital for the city of Lakewood to continue to have a library for its public.
- Library's are a meeting place for many people, they get information and meet people

- Loans books, CDs and VCRs
- local to my home
- location, close to schools
- Lots of memories books resources are a amazing
- Love it
- Love it
- Love the library
- meeting room
- Meeting room available for organizations usage.
- meeting rooms to meet with others
- My family and I just live to visit the library to read or borrow books or CD's.
- My girls love going to the library and so do I because it is a nice place to go spend a day when the weather is bad or when we don't have money to go somewhere else.
- My students (1st graders) need access to books.
- My students use the library!!!!
- Our children need and deserve access to libraries especially in areas where they might face barriers to traveling to a location far away
- Our Lakewood library building was a gift from a Lakewood patron. It deserves to be restored and maintained, either as a library or other community focused venue.
- Our low income families especially need this resource
- Our Veteran and Military Spouse clients rely on the library to conduct research for small business endeavor
- PCLS/Lakewood is my first base for extended research. Also, its facility for focus groups, clubs, displays of community provenance is an essential traditional part of our commons. s prominent facility for meetings, focus groups, clubs, displays of community provinace is
- Peaceful place for studying and learning.
- Place to use the toilet and clean up. Sit and relax in safe place. Meet my other homeless friends and talk. Ask patrons for help and food. Use computers for facebook.
- Present location is convenient to shopping, post office, etc. A location near mall is favorable.
- Preserving and restoring the award winning current Lakewood Library will help preserve an important part of Lakewood's history
- Provides opportunities for people of all ages
- Rarely use
- Refuge for less fortunate

- Research assistance for general information and services
- Riff raff sitting in doorway
- Safe place to study, read, and get resources
- Saves me money on books.
- Seeing a selection of books organized by topic is better than trying to find something different online
- So many people use the library to do homework or apply to jobs when they don't otherwise have access to computers.
- So that anyone that needs to can use it
- Status. Every decent city has a library. They are a valuable resource.
- Story time for children
- Students need the library
- Students of mine depend on the libraries.
- Tech services and family services for children
- The ability to access all available information on any given topic knowing it's accurate.
- The ability to walk to the library rather than drive. To obtain books and movies that I can enjoy in my home. The library also provides a place for the public to do homework, research, or enjoy a magazine.
- The existing library on Wildare.
- The Lakewood Library (former Tenzler Library) is the most important civic building in Lakewood, and a product of the citizens' and benefactors' own efforts.
- The Lakewood library is Soooo convenient!!!
- The libraries is where I check out DVD's
- The libraries provide numerous services.
- The library helps many people in so many ways.
- The library is a great place for free resources for the community.
- The library is a safe place for people hang out and get resources to better themselves and be responsible citizens.
- The library is such a special place in a community. I value the knowledgeable staff, the wealth of resources, so many things to many to mention them all. Programs for kids. s
- The library offers information and help to many people through their computers, their openness to welcoming people into the library, and providing necessary information for the public

- The location in Tillicum library is perfect for school kids to use after school let out for the day. School is right next door. The Tillicum library is inside the community center which is ideal for senior citizens. I am a senior citizen I do not have ride the bus to another library.
- The location is historic and a value
- The old library
- The programming for kids
- The wonderful main library on Wildaire. When is it reopening?
- They are in the city I live so I won't have to travel all out of my to go to another out of the city
- They are warm and welcoming. Great place to be quiet too.
- They can be community hubs for ppl.
- They provide access to books and media, it's a quiet, safe, place to read or study for school, people without access to a computer can use them for school or to seek employment, and librarians are available to provide assistance and support.
- Things for little kids to do, reading and resources are so important! This has been a place I haven't went since really little !
- This is a VERY important resource for my children. We have a decent family income, and still use this resource regularly. We could not afford to not have it!!
- This is the only library we went to more than 2 times a month
- this library is an intricate part of our community.
- This location has good comic + zine selection. No one harasses you with their religion outside the library here. So we use this library instead of the one closer to our house.
- Tillicum is not open enough. 1-5 pm M-Sa
- Truly miss the Lakewood Library
- Use the movies
- Use to use the meeting rooms
- Used to use the Gravelly Lake Library which closed
- Valuable resources for people who might not otherwise be able to access
- Valuable Resources, And Staff that are knowledgeable and helpful
- We all use the library for one thing or another
- We homeschool and rely heavily on library materials for support
- We need libraries!
- Without public libraries our community is truly at risk.

“Other” Responses to “Imagine coming to new library buildings in Lakewood. There will of course be access to books, movies, music, and other materials. In addition to these fundamentals, what else would you most like to see? Select your top priorities (no more than five) from the options listed below:”  
(Lakewood and Non-Lakewood Responses)

- Near Lakewood Historical Center and the new Motor Ave event area.
- ? space for bookclub luncheons?
- 3D printers, new technology
- A café or coffee shop attached to the library
- A children's section with activity space. Children who go to libraries regularly through third grade usually become lifelong readers at libraries.
- A historic, award-winning example of library architecture.
- A makerspace, with access to a wide variety of technology (especially audio/video recording/editing/creation equipment; designing/engineering equipment; arts and craft equipment) to further increase community enjoyment, to reprioritize STEAM education as a system; and promote literacy of all kinds.
- A rentable commercial kitchen for small businesses. I also would like to see free shower facilities (for all people). I think free showers would not only significantly improve quality of life for our homeless neighbors, but would also allow more workers to go to the gym during the day or commute by bike to the library.
- A robust kids area similar to the puyallup library
- A safe and clean environment where I feel comfortable have my children visit
- A safe place to be.
- A space for children to explore, learn, play, and read
- A special area for younger kids, like babies and toddlers
- A STEAM area where people could check out experiments and use them in the library
- A stop where governmental and private agencies can reach residents that may have trouble going distances.
- A way to lend out TOOLS for people with out books are great and all but almost everybody has smart phones now and being able to borrow tools would be great idea
- A wonderful childrens area and storytime in person
- access to actual physical books that can be utilized for free.
- Access to public transportation, separate spaces for teens/children, outdoor space (outdoor chess?), central focal point (atrium?), efficient use os space (multiple stories)
- Activity area for children.

- All apply
- All of the above can be found in the present library, I do not want nor do I even wish to imagine a new library
- All of the above except socially distancing accommodations. I would like to see it safer for families and it not being mainly a space for the homeless to seek shelter. Maybe connect with local agencies to provide homeless shelters within these few blocks so the library can return to servicing families and people who want to read.
- All of these would be great but I think you don't have enough land.
- alternative/non-traditional resources - online, digital, techNEWlogy (technology as innovation) and techNOWlogy (technology as solution)
- Answer to deal with the violent homeless. Everyone needs access to the library, but the filth and violence is not acceptable.
- Art shows -
- Assurance that air handling/filtering is mindful that #COVIDisAirborne
- bathrooms with keys to protect children
- Be sure parking is safe
- Bedrooms for people who are displaced from their apartments and need to lay low for a bit
- being in a historic building the community can be proud of
- Better parking for bikes. The new library should go where the run-down strip mall across from the historical museum is. Includes a cafe!
- Better place for kids to read and relax
- Better security.
- Better than what? (parking)
- Better ways of signing up and not getting bumped for group spaces.
- Book Sale area
- book sale!
- book sales
- Books
- Books & Research material. Section for books and magazines are for sale.
- Browsing
- Building style like the last one-with large windows overlooking gardens. Too bad PCLS didn't feel the need to properly maintain the old building....
- CCTV on parking lot
- Checking out books

- Checking out materials. Books and other items.
- Children's spaces
- Children's activities
- Children's area
- Children's dedicated area
- Children's play and interactive spaces
- close-by public transit
- Coffee shop
- coffee shops inside the libraries
- Comfortable areas to read alone or read with kids. Maybe a little cafe. My husband and I could have library date nights,
- Community pantry, clothing closet, free garden space
- Cooling stations and warming stations during winter
- Courtyard space to read or relax
- Current library has all of the above
- Designated play/activity space for children
- Don't feel the need for a new library.
- Drive through window
- Easy access to bus
- Easy access to Large print books. Lakewood had a great section with low shelves and room to move around. My husband uses a wheelchair so we went to Lakewood as the UP library has a cramped area with high shelves. Luckily we were able to get Tacoma Plublid
- Easy access to returning books and picking up holds
- Enclosed outdoor space for kids to play with supervision, like a courtyard.
- Enforce no loitering/security
- Enough handicap parking.
- Events during the summer like they did in 2019. We saw alex zerbe and it was great
- Events like authors and educational experts and the first of its kind legal library in and pro-bono assitant!
- Everything the Lakewood library already provided.
- Extra amenities like some other libraries have: 3D printer, digital media lab, tool library, etc
- Family values. Our families don't feel safe in library.

- Feeling safe in the parking lot with my small children as we are walking in and out.
- Filth and drugs litter
- Fix the current library and don't let it get into this condition ever again!
- Free internet for everyone. No reason to go in a library, just offer free internet as a city.
- free meeting space
- Free WIFI and computers for my students to access
- Gardens, landscaping, trees, places to sit/meet outside.
- gender specific bathrooms. little girls are at risk going into a bathroom alone with males "identifying" as female to scare and molest young girls.
- Give and receive section for a community.
- Groups to meet / events and classes and then space for studying/reading & relaxing I feel could be the same. The other feature I would expect is things for kids to do.
- Having a library on Wildaire.
- Historically significant location and building
- Homeless people shopping carts not near the public entrance
- I cannot respond about the parking, I've never been to the facility
- I just need a place to park while I am getting books to read.
- I just want books
- I love room where i can sit down with it being Quiet that what it was made for in the first place
- I love the windows showing the greenery outside the library..How about an indoor fountain for peacefulness
- I only use online services.
- I prefer a library to be a library and not a community center.
- I Would just want a library for availability for checking out books. Also childrens activities
- I would like to keep the Tillicum location because many people who need that library can't travel or is hard for them to travel
- I would like to see Maybe something for a teens like letting them use a vr headset at library and give it back once they checkout
- I would like to see these things at the current library in the current Lakewood location.
- Imagine coming to the new library at the same site only taller
- Individual study rooms
- Intact and preserved historic buildings, like the one that already exists at 6300 Wildaire Rd SW.
- Interested in perusing and checking out books and materials

- It is a place for studying, a place for people of all ages to come and read and relax - having decent amount of parking is also good.
- Keep all the homeless out so we can feel safe
- Keep on doing what your are doing. Your Libraries are great!
- keep Tenzler with current arrangements
- keep the homeless from making the library a campsite.
- Keep the homeless people out so it community stays safe and healthy.
- Kids activities
- Kids area
- Kids corner
- Lakewood Library had remodeled the floorplan into the best it had been for quiet and noise.
- Law Library!! Printing out paperwork and computers.
- Lendable items like tools, bake/cookware, sewing machines/tools,
- Less focus on these ancillary services and more on books
- Library should not be community center or shelter
- Local artists' displays.
- Lots of audio books
- Maker spaces, laser printers, glowforge, sewing machines, cricuts
- More audio books and stsv with the same app.
- More books
- More disabled parking close to entrance
- More foreign (Korean) books
- more places to clean up. place to sleep
- More safety for all community members who use it - how can we move transients closer to resources that will help them?
- More space for books, magazines, media materials
- More space for children's activities.
- More teen activities (STEM, projects, creative)
- more than 2 handicapped parking spaces
- Move the Shopping Carts away from the entrance!
- Need tech support for phones, computers and Kindle in order to take advantage of reading books on a personal devise.

- Neighborhood Libraries are Reading Rooms; places to access reading materials. Reading materials, especially of academic subject matter, are very expensive and completely out of reach for the majority of us; only Libraries remedy this reality. Preservation of learning through books and other media is main purpose of community Libraries. In an age of extreme decline in Literacy, it is a reckless and foolish trend to hijack Literacy Centers (libraries) to serve community center oriented services. Open more community centers. Improve existing community centers. Please honor the holistic nature of our Libraries.
- No extra spaces needed. Access to books is my only priority.
- No homeless gathering outside the building.
- No homeless living in the doorway
- No homeless taking up all of the free seats
- None of the above are of interest to me. I go, get what I want and bring it/them home.
- None. We need them.
- NON-wifi computer area that is Hard-wired.
- Not at all sure physical libraries aren't becoming obsolete. There is very little you do that can't be done online. Perhaps you should concentrate on many small locations that provide free online access, rather than spend the \$\$ on larger facilities that have little practical,use.
- Not homeless or creepy people hanging out..or watching porn on computers
- not just a bike rack but a bike room would be nice. also better connections to transit and walking access. Less emphasis placed on driving to the library and more on active transportation
- Not necessary to have a new library
- Not to be used as a Homeless Hangout.
- One on one computer class to under stand computer better
- Outdoor nature learning/relaxing spaces
- Outside shady space to meet under mature trees
- Parking lot wifi
- Partnerships with community organizations and colleges to utilize the vast system of literature the libraries have
- Please continue "Lucky Day" shelf
- Please renovate the building you have chosen to abandon there is Nothing wrong with its continued use.
- Please save and restore the current historic and award winning Lakewood Library
- Podcasting booths, 3D printers, a studio for painting, a seed library, a tool library
- Provides a Public Safe Space. Displays of community arts, crafts, org outreach and public notice. tice events.

- Public Building are our highest Ideal and are a reflection of our society
- Public restrooms for all. Air conditioning throughout building
- Quiet STEAM activities for kids
- Really Love the old library. As long as there were going to be real improvements in the new space then okay. I would like the tree to come with the new library. I was told by Lakewood library staff that there would be a new place in Lakewood soon and that University place (a long drive) and Steilacoom (terrible open hours and too small) would only be temporary. Why no update yet?
- Recording rooms, 3D printers, tech classes for all ages, more book clubs for different genres, film groups, author presentations, writing workshops, coffee shop, story times by local teachers and librarians, film production classes for all ages, community education, like what used to be offered at Pierce College - FSC
- Reference Librarians
- Research assistance
- Rooms with big tables that would allow for friend groups to meet for tabletop gaming.
- Safe and clean
- Safe and secure facilities (Parking, restrooms, entrance)
- Safe parking lots and entrances
- Safe Parking that is monitored during library hours
- Safe place for teens to gather and take classes
- Safety for staff and visitors and equipment.
- Security
- Seeing the old library
- segregate noisy activities so they don't impair everyone else's visit
- SEMI ANNUAL BOOK SALE AND BOOK SALE INSIDE THE LIBRARY
- Senior and Kids activities
- Senior Center
- separate rooms for those who choose to watch pornography
- Separate space outdoors and under cover away from the front door for homeless to hang out during business hours.
- Sewing machines, music recording, instrument rental, they have this in Helsinki, Finland
- Should not be any noisy activities!
- Social workers
- Space and supplies for organizing paperwork if using copiers/fax

- Space for activities for children, especially the young.
- Space for art displays
- space for art exhibitions
- Space for DVD library
- Space for friends of library book sales
- Space for ongoing, and also larger, periodic, book sales.
- Space for special learners and special materials for them Also rotating night activities for night workers and their familie
- Space for the Friends of Lakewood Library's storage and book sale.
- Spaces dedicated to learning beyond print
- Spaces for smaller groups, the options for meetings spaces didn't specify size of groups. Large groups (pick a number) would be difficult to provide for and manage.
- Spaces for toddlers and kids to explore books and literacy related activities.
- Study booths
- Study Rooms that aren't closed due to Covid. (Even when they are occupied by one person?)
- Tall chairs, handicapped rails in more than one bathroom.
- Tax info; local and federal agencies
- Tenzler Tree Display
- The giant lumber round being displayed as it is now. It's a piece I love at the current location.
- The space for these activities is already available. It is the condition of the building that was not maintained. If there were a way to repair the current building, keep what we have, and improve upon the Library's parking, it would be substantially better.
- The UP library is great for young families because there is a family friendly bathroom and changing table right there in the children's section. So if one kid is happily reading or doing a puzzle but the other kid need a diaper change or to go potty, I can keep both safely within eyesight at the same time. I would LOVE to see something like that in Lakewood where there is a family bathroom right there in the children's section.
- There should be no noisy activities in a library
- There should be no noisy activities in a library
- These are all unnecessary expenditures for our library.
- Today's libraries are not quiet places -- libraries are social centers, along with the available technology, story times, programs, meetings, staff helping customers ... Lakewood Library was a wonderful size for all happenings.
- UPS ports and more books we no care what looks like we are there to read and studying

- Use online services to order books to pick up or use E books
- We don't need a new building, unless it is temporary while Tenzler is being repaired & renovated!
- We don't want new libraries. We want you to invest in the historical building we already have here.
- We don't need a new library - we already have one. Please fix it.
- We have had the PERFECT library for all of the above
- Welcoming atmosphere with large children and teen section similar to Lakewood Library set up
- What I would like to have seen was appropriate maintenance done to the currently closed library so none of this new huge expense was necessary. I no longer trust the Local Library to operate efficiently and to use funds appropriately. Maintenance is a critical part of public libraries and you ignored it to a ridiculous degree. No do over.
- Why is it only a new library that has these? Doesn't this also apply to the existing library? Doesn't it have these features now?
- Why waste \$ just to pat yourselves on the back
- Workshops for adults and children. And book clubs?
- Zines + independent publishing

### “Other” Responses to “What are your top priorities for investment in new libraries? Select all that apply.” (Lakewood and Non-Lakewood Responses)

- 1) Accessibility for handicapped people (technology, desk and physical spaces); 2) adaptive work desk / spaces for people with young children. Specifically thinking of modified desks with cribs attached. This is a link to a news article with an example.  
<https://www.curbed.com/2022/01/parent-baby-desk-fairfield-library-carrel.html>
- A building that can accommodate growth in the community in the coming years. Ongoing stable, financial support to insure there are adequate financial resources available to support the library system.
- A comfortable, functional space. Updated technology isn't always helpful... more community activities.
- a community place focused on reading and informing public
- A Library need to fit like a glove. Large enough to allow the expanding need of the mind and small enough that it does not overwhelm users.
- A nice building that holds
- a peaceful space to rest and read in.
- A STEAM room
- A well-balanced selection, i.e. not biased by political views.
- access by public transportation

- Access to archived readings.
- Access to diverse reading materials for life-long learning by all
- Access to job resources, like resume and application help
- Access to services for homeless neighbors. Access to resources for those who don't speak English as a first language. Community organizing spaces.
- Access to students as well as ESL and tutoring, programs to attract community and grow community support, more guidance on library programs and usage, far better communication from PCLS, fiscal responsibility in maintenance and usage of tax and levy funding.
- Accessibility and safety for everyone
- Accessibility, near bus/transit lines and convenient for people to access, space for a variety of gathering purposes
- Accessible location... other libraries are harder to get to.
- activity spaces like makerspaces
- Adequate for my age group (retired)
- Air handling/filtering
- all of the above
- At this time of ever increasing property taxes, I do not want to pay anything bond wise or whatever for a new library facility for our community. The timing in this not yet named, but existing, recession, is the wrong time to request funds for a new library when the old building should have been care for as we are expected to maintain our homes on tight budgets. Neglect is really an ugly factor for you to overcome.
- Audio books
- Availability of more books
- Availability of printed materials
- Availability of reading materials.
- availability of space to group who don't have non-profit status.
- bathrooms requiring keys from staff
- be flexible to change as demand/want/need occurs
- Being clean and no bums in the bathrooms
- better active transit facilities, including end of trip facilities like showers.
- Better communication to the community and significant improvement of financial management and accountability of the board
- Better parking
- Better Parking - easier accessibility

- Book authors signings
- Book club activities
- book clubs
- Books
- Books
- Books- ebooks, audio books and physical books
- Building community through providing a quality, safe and affordable gathering space, programming for children and families. Incorporate additional amenities in the library building like technology, cafe/deli, meeting and work spaces, and children's play/learning areas
- building upgrade
- Can you do something about the homeless leaving their carts and belongings outside? I know it has deterred people from using the library
- Cars won't get broke into. More help for disabled
- Central location close to other walkable amenities (parks, shopping, etc)
- Children's programs
- Cleanliness. The Lakewood & Steilacoom libraries always seem to have gross bathrooms.
- comfortable and beautiful spaces to read
- Comfortable buildings with parking, easy to get to
- Computer classes
- Connection between public libraries and local schools
- Connections to community resources like food banks
- Continued building maintenance to prevent this very situation.
- Convenient location for all.
- Definitely programing for book clubs. No movie night.
- Do not want new building
- Do not want other services offered to replace BOOKS, that should always come first
- Do not want to invest in new library, please save current one.
- Doesn't need to be a meeting place for organized large groups. Stick with the basics of library services
- Don't want the current library replaced!!!
- Don't want a new library. Just keep up the interior and exterior of the one already in existence.
- Eco friendly building, clean, welcoming

- Efficiency (environmental, staffing, programming)
- Eliminate the frills to keep costs down. No expensive “art” that no one understands
- Enough funding for material purchases and book sales for the community to afford books
- Enough funding for more books/materials
- Enrichment programs for youth
- Especially book clubs!
- Especially Sunday
- Evidence that the facility is being well-managed. Long term and short term. Regular examination of deferred maintenance. Perhaps city experts to oversee and review.
- Extending the library staff to visit/partner with middle school librarians and teachers.
- Families don't feel safe on Lakewood / Pierce County libraries
- Fine the way it is
- First consideration, when Lakewood public contemplate an inviting place to visit, learn, assemble, grow. And, of course, there's that interesting "wood chip."
- First the libraries need to be made up to code... then the rest can be considered...unless you have new and novel ideas for fund raising or writing grants to extend options...I understand planning for the future but apparently there are some that don't even want to bother with upkeep needed...as in who cares about libraries (!)
- Focus on BOOKS
- Free access to resources for ALL.
- Fun destination for kids
- Groups for older kids, ages 7-11
- Handicapped accessible
- Have occasional family nights where you can inform parents of what is available in the library for their children. i.e. many do not know they can check out magazines (and that previous editions are right there) Many do not know about folk tales, or that books for small children may be in a specific subject area.
- Have posters and signage with messages of hope, all pertaining and dedicated to expansion of consciousness and self-improvement, through understanding, acknowledgement, and gratitude for capacity and opportunity, by looking inward with the goal to reduce suffering within and without, globally.
- Having an up-to-date catalogue OF BOOKS!!!!!!
- Having it a safe clean place for kids to go
- Having more fun activities for younger kids

- having real books that I can hold on the shelves
- Help for people with limited vision or mobility
- Hire on new management who can affective manage a budget.
- Homeless taking over
- Hotspot lending, device lending
- I am not in favor of a new library.
- I didn't check security only because I have never had a problem. But, of course, I want to feel safe at the library.
- I do not want to see rows of shopping carts and garbage in front of a new library
- I don't think we need new space
- I don't want a new library. I want services expanded, to include all of the above.
- I don't know about convenience of hours, I've not yet been
- I don't want a new library. Keep Tenzler/Lakewood Library where it is and work on remodeling and/or repairing it where needed.
- I feel that the Lakewood library hours were good. I really appreciated when the library resumed 7 days a week accessibility.
- I just want to check out books.
- I just want to check out books.
- I like everything Lakewood library has provided for years.
- I understand the importance of libraries being a space that is welcoming and accessible for everyone. However, since many libraries have been allowed to become defacto homeless shelters, the traditional decorum (peaceful, quiet, safe) has gone out the window. I believe that loitering, indoors or out, should not be allowed on library property. Same for shopping carts full of belongings, most of which is stolen merchandise. The libraries shouldn't be a day-long destination for those in society who are choosing drug use and crime as their main occupation. Folks that use, and abuse, our libraries in that way should be steered toward appropriate social services, which are abundant. Libraries are not a place to eat, sleep, bathe, or do drug deals. Yes, I've seen all those things. The safety and wellbeing of peaceful, law abiding patrons needs to take precedence over criminal behavior.
- I want the Library District who takes my tax dollars to maintain at 100% what ever building that houses the Lakewood Library
- I would like a welcoming place for children to learn and be creative.
- I would really love to see free classes in "101" subjects like STEM, Civics/Govt, Languages, and Social Sciences so people can have access to a basic education in these areas without attending college or uni. Collevtively, it could make our community stronger and more able to weather crisis.

- I'm tired of seeing people walk out with stolen materials
- Improving landscaping and exterior/interior appearance.
- Include enough computers to take care of the needs of people
- Increased access for people with disabilities.
- Invest in maintaining the current location and building!!
- Invest in upkeep
- Investing in the maintenance of the existing library.
- Investment in updating Lakewood Library/keeping it up to standard and available to all
- Investment? You mean cost or expenditure.
- it must be close enough for students to have access
- It should not serve as a homeless shelter as it has been
- It works just fine as it is now.
- I've thought the hours the library had served the community
- Just a community space.
- Just fix the building.
- JUST KEEP A STONG CAPITAL RESERVE SO THE EXISTING BUILDINGS DON'T HAVE TO BE REPLACED. THE EXISTING LOCATION IS GOOD AND IT'S A LOVELY LIBRARY. SO EXPENSIVE TO REPLACE IT!
- keep Tenzler
- Keep the employees, over the years at Lakewood, I've enjoyed staff professionalism.
- Kids' space for reading and quiet playing
- Large well-designed children's section, homeschool space and/or resources
- larger meeting rooms
- lectures and workshops, coordination with Joint Base and Clover Park Tech
- Less loitering of homeless
- Librarians who can locate information in all forms
- Libraries are in a position to be a resource to lift people from poverty, allow all residents to mingle together,
- Libraries should be open to everyone but everyone has the right to and should feel safe.
- Library employee safety
- Library services outside of the building, either through in-person outreach or remote services (online, etc.)

- location
- Location
- location close to Town Center
- Maintenance budget
- Many years ago you had movie reels and projectors for checkout - bring those back
- meet children and student's needs in particular
- meeting rooms large 100 to small 4 people.
- Meeting spaces for the community - a hub for everyone to use.
- Metal detectors at entrances
- Modern programming that meets the needs of the communities
- More audio books.
- more audiobooks
- More Books
- more books
- More books
- More books!
- More Books!
- More books!
- More books. More classics
- More digital and audio books.
- More e-books and other electronic resources
- More Educational Programs. Student & Adults teaching each other.
- More info on everything the library offers
- More newer books available
- more resources, like periodicals and research sites
- More selections of everything. A library that works for our community.
- more up to date books
- Most remarks refer to the shopping carts by the entrance -- that discourage parents with young children, elderly, etc. from feeling welcome. Often times it is not the teens from Clover Park High but the Homeless who present staff with Incident Report problems.
- MOVIE NIGHTS
- Multilingual selection of materials

- My top priority is checking out books.
- My top priority is that PCLS Administration is competent and held accountable to keep our libraries maintained and up to date; your example thus far doesn't reflect that, I don't know if you demonstrate the skills to run a Library System. Not sure I feel confident that you're spending our tax dollars wisely.
- N/A
- need to be open after school hours
- Need to keep the current library open. Has an excellent location.
- New buildings does not educate. Teach a child to fish, they will learn to feed themselves.
- new classes like the 3d printing and musical equipment currently used at some King County branches
- Night shift support homeless and other populations appropriately with security and behavioral assistance (ever heard of Autism?)
- No change
- No Homeless
- No homeless in or around the library
- No new libraries
- No new library in Lakewood. It is inexcusable to destroy one of the few buildings in Lakewood with a modicum of style, character, and history.
- No suggestions. Old library worked well for our family's needs.
- None
- None of the above.
- None of the above.
- Nothing at this time
- Nothing else
- Numerous study areas. Many are taking online classes. Also quiet areas away from gamers and card players who are noisy.
- Online books
- Open meeting spaces for homeschool activities please -- still waiting.
- Our library was great as it was!
- Partnerships to provide accessible tools (like law finders or science labs), programs, and literature to the community
- Perhaps Library should purpose-built for social distancing, curbside pickup, etc.
- Place for Friends groups to work, store items, hold sales

- Place for kids to go
- places to lay down and rest
- Please have overnight hours as I have nowhere else to go sometimes
- Please keep the current building...PLEASE
- Programming for children. Reading development, language skills etc...
- Provide outstanding service to resources whether in person or online.
- Public meeting space, as in the present Lakewood Library
- Put a community center (day use shelter) in Lakewood Towne Center for homeless to hang out at during the day. The library isn't a homeless shelter!
- Quiet , clean seating.
- REAL BOOKS AND MAGAZINES
- Reopening as soon as possible in same location
- Resources for employers and applicants,
- Responsiveness to local community's needs.
- Restoring the Lakewood Library to make it an architectural and civic centerpiece of Lakewood.
- Return to pre-pandemic hours
- Safe study place with volunteer tutors to assist students
- Safety
- SAFETY
- Save the old library
- Security for the personel and the facility, without being invasive to the public.
- Security is a top priority, how can we move the local drug dealer in the maroon cadillac and his users elsewhere? How can be help the transients locate to a resource that will better serve their needs.
- Security is the big one. Modern architecture - make the building inside and outside pleasant. Maybe connect to a bakery, coffee shop, like in University Place.
- Security! And no smelly, drugged out homeless individuals harassing library patrons
- Seed sharing program
- Selection of books that are by indie publishers, less mainsteam. In person kid events.
- Seriously, were these concerns at the original library by any of the users there?
- Serving cradle to grave literacy development is of top priority. Providing and preserving a collaborative, Lakewood centered approach to library management / accountability is of top priority.

- Size of library (anticipate future needs/demands)
- Space for community use.
- Space for FRIENDS of Lakewood Libraries sales and activities.
- Spaces for people to interact with the books . A place I want to come spend time vs downloaded books at home.
- spacious and comfortable environment
- Staff who are knowledgeable about public services and resources - housing, employment, mental health
- Status quo good
- Support and resources for my students
- Sustainable building and landscape
- technology help by appointment i.e., available staff resources
- The additional resources, as mentioned previously.
- The current Library building and location met all of my family's needs. Updating the current building would be a bonus. The current location is ideal.
- The discussion and solution has not been seen for the HOMELESS POPULATION living at our libraries. Particularly, the shopping carts crowding the front entrance -- discouraging patrons.
- These an other amenities can and should be provided by the current Lakewood Library
- These priorities are not specific to a "new" library, but can be implemented at existing libraries.
- Top priority is room for an enlarge collection of materials
- using existing buildings instead of building a new one
- We don't want new libraries. We want you to invest in the historical building we already have here.
- We don't need a new Laakewood library - just repair current onee.
- We must have a library in Tillicum.
- welcoming to community... of all smells and color
- Why are the book club options so lacking in diversity? Why does pcls not offer things other libraries of similar size do like board or video games?
- Writers groups.
- You do not have to reinvent the wheel! If it ain't broke don't fix it BUT ALSO FOR EXAMPLE THE INTRODUCTION OF LEGAL LIBRARY WITH A PARA LEGAL WAS BRILLIANT. WHAT DOES SOCIETY LACK MOST NOW? I SAY INEQUALITY, THE ABILITY TO SOLVE PROBLEMS, TO FEEL EMPOWERED! THE LIBRARY CAN BE THAT PLACE.

## “Other” Responses to “What concerns or questions do you have about potential new libraries in Lakewood? Select all that apply.” (Lakewood and Non-Lakewood Responses)

- (very) close to bus routes
- ?
- 1) I'm nostalgic for the old building & location. 2) The last time I was there, the homeless situation was alarming.
- 1) long term environmental sustainability (materials used, etc.) 2) long term potential growth of the location to adapt to future needs
- 1) Plenty of monitored parking 2) Size of new library 3) Experienced, trained staffing
- A library designed to serve all ages and cultures in our community. A library that supports unity in our community.
- a new library is not needed when we can restore the award winning Lakewood Library that the community values and appreciates
- A new modern building will cost; consider future growth of the library when choosing a location. The current residential placement may not fit that neighborhood anymore because Lakewood's density is projected to increase significantly
- Ability to provide the highest number of services.
- Accessibility by bus. I think the previous location was close to food + shelter options - tho I am not impacted. I hope you prioritize voices of the unhoused + consider that with the location
- Access to all people.
- Access to local school students. For Tillicum, close to transit, school, food bank and garden
- Access to the community, on a bus line, or walkable area from a bus line. Preferably close to a school(s) so youth can access it.
- accessibility and services
- Accessibility for children and underserved populations
- Accessibility of location and of services inside the building
- Accessibility of space, especially for youth and students, individuals with disabilities, and individuals needing the space for a variety of reasons
- Accessibility to unhoused communities.
- Accessible evenings and weekends.
- Additional storage area to house donated books and other materials
- Air filtering/handling mindful that #COVIDisAirborne

- All of these are big concerns. It's a shame that the Lakewood Library infrastructure was allowed to come to a state of such disrepair. That location and setting is great for most of us who live here.
- all the homeless parked outside
- Amid Tenzler controversy, I most want PCLS/Lakewood too strive for and achieve a first rate contemporary library facility as a defining pillar of community.
- AVAILABLE HOURS OF OPERATIONS
- available to students, close to schools, bus lines
- Better access for people with disabilities
- Books - expanded accesses
- Bring it on! This is exactly where I want my tax dollars invested. The more awesome the better..
- Build on Gravelly and Bridgeport corner behind CVSorner
- Building safety
- Built similar to University Place library
- Central location in Lakewood. Can current site be used in new building?
- Centrally located, easy access, current location is good, needs a new building.
- Close to bus line, good parking, well lighted area. Is there a possibility for an outdoor reading location?
- Concerns of poor management, leadership and lacking the ability to manage a budget appropriately.
- consider being a (somewhat) creative + balance practical w/ responsible & reasonable - NOT opposed to replacing, or to rebuilding, or relocating OR to leasing space
- Consideration must be given to future development.
- Control the homeless people was one of my main concern in the door ways
- Convenience for access parking visibility
- Cost is always a factor. But cutting corners for expediency, in place of sound, thoughtful, forward-looking decision making is not the way to go.
- Covid-19 pandemic- hoping following CDC guidelines and sanitizing process.
- Current library is within walking distance of my house.
- Current location is excellent. A new building will cost more!
- Current location is fine.
- Distance from closest bus stop
- Don't let the homeless take over again
- Dont need a place for the homeless to hang out

- Don't want it to be a place where homeless people will sleep or groups congregate outside potentially harassing library patrons.
- Easy access , Plenty of parking, Better hours of operation.
- Educational materials provided
- Eliminate large buildings build small online centers
- Eliminate the smelly dirty people from using the library as a sleeping location.
- Ensuring its accessible to all
- Experts in the field of architecture and attorneys who will insure warranty and accountability for the best structural standards. So far I DO NOT SEE POSTS FROM EXPERTS IN YOUR DOCUMENTATIONS TO LEND CREDIBILITY TO YOUR POSITIONS! AFFADAVITS REGARDING YOUR PROPOSALS ETC.
- Families don't feel safe on Lakewood / Pierce County libraries
- Feeling safe vs a place for the homeless
- Fix the building we already own.
- flexibility of the building, facilities and staff
- gender specific bathrooms or bathrooms which require a key picked up from the librarian. this eliminates drug use; molestation; and folks bathing.
- Generations of Lakewoodites have enjoyed, loved, supported the FLORA B TENZLER (LAKEWOOD LIBRARY). There is a loyalty felt towards OUR LIBRARY BUILDING!
- Generous space for Friends book sales
- Getting it in asap!!!
- handicap accessibility
- Hard to believe a \$1.5M building needs 10x as much in repairs. Repair/maintenance is a management responsibility. Who was asleep at the wheel?
- Having a library is worth the cost.
- Having a Tillicum library is essential to an underserved community. Lakewood site is critical for ongoing CPHS students
- having homeless take over the facilities
- Hiring actual professional reference librarians. Leaving the reference desk attended by some who doesn't know the available references or stashing away current reference for phone only is not the best role for a library or the librarians; too many comments "I can't find anything in a small library" is heard a lot.
- Homeless
- Homeless camping out in the library

- Homeless harassing
- Homeless in Library making safety a BIG concern
- Homeless people hanging out
- Homeless people hanging out there all day shooting heroin in the bathrooms.
- Homeless people taking it over
- Homeless persons over using bathrooms
- homeless population taking it over like now - I shouldn't be afraid for my family to use the library or a bathroom. :(
- Homeless sleeping in the entry way .
- Homeless taking over spaces
- How long the process will take.
- How long the wait will be until we have a library again
- How long will it take to get one in Lakewood again?
- I am adamantly opposed to separating the Lakewood Library from the Pierce County Library system.
- I am distressed that the library was not maintained and now you want millions of dollars to build new
- I appreciate how the library handled Covid, and I want common sense health measures to continue regardless of pressure from groups making mask wearing political. I don't know the legalities of this; I suppose the Governor decides policies in public buildings.
- I do not have any concerns. d
- I don't have any concerns about new libraries in Lakewood
- I don't want Lakewood to lose access to a library for longer than 3 months while still being taxed for library services.
- I don't want the library to be too small
- I don't go down that way. Lakewood Towne Center would be central to use. But I probably will still use online and Steilacoom
- I don't have a concern. If we don't have a library- then I would be very upset about it.
- I don't have any concerns.
- I don't have the confidence in the library decision-makers. Land was purchased in Tillicom, but nothing done. Lakewood was closed PRIOR to having a plan in place for residents. These discussions about closing Lakewood should have happened before closing. There are vacant properities in Lakewood that would serve as a temporary - like grocery store near US Bank?
- I don't think parking should be expanded.

- I feel like the current location is pretty good - on a bus line, doesn't seem to have too many issues. We don't need to spend billions and millions. Just a building with place for people to interact and hold books and resources that benefit the community. Build it well so it lasts.
- I feel that the location of the present library is in an excellent location. If possible, and the building needs to be replaced, why not replace the current building?
- I feel the current location is ideal on the edge of a residential area, close to the high school, just off a main road. I don't think the library would have the same feel in the middle of the town centre.
- I have a problem with the building being worth only \$1.5m and costing \$10-\$15m to repair. Does not seem logical to me.
- I hope the new library will be located in the same place as the current one.
- I like the open windows with the greenery, it's peaceful. If we could have an enclosure to read outside or a fountain to add to the peacefulness of the library that would be a plus
- I love our current library building and fail to see the importance of replacing it. Surely a new roof is less expensive than an entirely new facility.
- I love the current location
- I love the Lakewood building however, I would like a new building on the same spot where it now stands.
- I love the Lakewood building however, I would like a new building on the same spot where it now stands.
- I love the library where it is.
- I may not use the facility as much as other branches but it still benefits the community.
- I own a home and pay taxes and I don't mind the homeless getting help through the library. I do hate the idea of losing a great library in fear of homeless being around. Why can't we hire a security guard like in University Place that makes sure that the homeless follow the rules.
- I really love our current Library and wish it could be updated
- I really love the current library. The tree-lined parking lot, the spacious interior, the abundance of natural light, the quiet study areas... it is just such a uniquely wonderful building. Worth saving.
- I suggest you build new building on current site. Lots of parking. Very convenient.
- I think the current location is great.
- I want the current Lakewood Library to be remodeled.
- I want the library to remain in the same place
- I want the same location, but a remodeled or NEW building
- I would like the current library to be saved.
- I would like the library to be a beautiful space, one the city can be proud of
- I would like the library to not become a homeless place.

- I would like the new library on the same property or at the Towne Center.
- I would like to have the new library located at the same location.
- I would like to see the library as part of a central community center
- I would like to see the library located in the Lakewood Towne Center
- I would like to see the new library in the current Lakewood location.
- I'm worried about people using the bathrooms for doing drugs. Not safe for kids or anyone.
- I'd prefer it to be easily accessible, unlike the UP branch which is a walk from parking. Well, unless there's something to make up for that, like a public space with frequent events.
- If current library absolutely must be replaced I am hoping new location isn't far from old location which is walkable or short drive for me. Current location is so close I can go several times a week, easily pop over topick up reserves, etc.
- If the PCLS has failed to maintain the mandatory upkeep of Our current Lakewood Library building- what qualifies PCLS as competent and accountable in maintenance of any new buildings?
- If there was a large building nearby, with signs saying your life is worth living, and power is the enemy, with lavatory, laundry, storage, and internet access with direct link to services for local unhoused population, they could be encouraged and directed to use it, to take pressure off library staff and building. Otherwise, at new building, permit no outside storage except bikes in rack, or perhaps put a shopping cart corral in parking lot, posted all carts will be moved to corral.
- I'm concerned about homeless people possibly being ill and coming into the library with illness. Sometimes, in the Lakewood branch, they napped in different parts of the library so I stayed up front because of this and didn't look for books in certain sections.
- I'm concerned that the building was closed prior to construction of a new one.
- imperative to be distanced away from homeless camps
- It be nice to not allow our homeless community members to camp inside and out like in the past it's not the staffing fault it's the cities responsibility for allowing it to continue to draw families and individuals away
- It needs to not be a haven for the homeless
- It should not be the local shelter for the homeless.
- It would be nice if we could provide a separate space for Public hygiene?
- It's a perfectly good building and a great location. Add on or go higher rather than building a whole new building...if space is an issue.
- It's important that the bus remains on a POPULAR public bus line. Be sure this bus line matches up with business hours as best as possible.
- Just fix the old one :(
- Keep current location

- Keep current location
- Keep Lakewood library site, the same location as now.
- Keep t
- Keep the homeless from building a filthy campsite.
- Keep the homeless out unless they don't put feet on chairs, sleep in the library, no clutter
- Ki
- Lakewood, formally Tenzler library is a Lakewood landmark and should be restored to its former beauty with appropriate interior upgrades and a renewal of the landscaping.
- Libraries are critical to a city, so what should be the main consideration is how we provide the best library we can to the city of Lakewood.
- Libraries are for everyone. The library system should give you a social worker.
- Libraries have become havens for the homeless. This cannot continue if families are to feel comfortable letting their children come. Even I don't want to share a table with someone who scares me (I'm not saying all homeless people are this way, but the ones that are addicts often are.). They need to be given proper housing elsewhere. Don't know how to solve this.
- LKWD Lib walking distance from transit center
- Locate the library where social justice vriteria tells you is the best location.
- Location
- Look what you did in u.p. build a brand new library and demos it 2 years later to build another. We don't need books we need access to information i.e. free internet for all citizens
- Lots of books!
- Mainly because it's across the street to Clover Park HS. Convenient and necessary for kids studying.
- Make it big enough to serve all the needs people have
- Make it open and welcoming to all.
- Many people seem to loiter around the library and it feels unsafe to bring children to read
- Mission of the library to the community
- More on location--ideally better integrated within Lakewood community, close to City Hall in Town Center
- More security, possibly a patrol, to check the homeless population isn't preventing others from feeling safe to come and learn their car, go to the restroom, use library.
- My biggest concern is Lakewood not having a conveniently located library building.
- My cost is the time that Lakewood is essentially without library services. Get busy!

- My parents moved to Lakewood in 2015 and my Mom was a former Librarian for 30 years. That was one of the selling points on buying their house was the close proximity to the library. My Mom continues to use the Library system but since it's closed it is now not convenient to get books.
- N/a
- Near public transportation
- Nearly all newer Pierce County are completely without character or soul. There is no reason one would want to linger in them.
- Need to hear some justification on why the current building or at least the site couldn't be reused.
- New is not the answer
- Next to a PARK. 58th ave. S.W. near Clover Creek. Turn the Racquet Ball place into a Park.
- No
- No concerns
- No concerns
- no concerns - need a library
- no concerns it would be good to have a library in Lakewood
- No concerns. All I see is positive. I want the current Lakewood Library to be replaced.
- No homeless people
- None
- None
- None. We need them
- Not a hang out location for the homeless.
- Not a Homeless Hangout
- Not a place for homeless to hangout at
- Not allowing homeless in and around the building
- Not enough disabled parking, others use what is there leaving us to struggle to get to/from bldg, a walking security person would be wonderful to stop illegal parking. Had my bike stolen right in front of bldg, no cameras, remove letters, loud gang students
- Not having it used as a day use homeless area
- Not Lakewood Center (bad parking and traffic)
- Not wanted the current building replaced is mostly nostalgic
- Nothing at this time
- Odorless!!
- On a bus line?

- Opportunity for conspiracy believing citizens to control library by network placement of individuals on select committees
- Our current library has a history, and is an architectural landmark. Lakewood has very few buildings like this; it's well worth saving, and, yes, I'm willing to pay the taxes to make it happen.
- our giant log! what's going to happen to it? shade trees outside!
- Parking
- People are worried about being safe with all the homeless hanging out there
- Personal safety includes the parking lot and adjacent street parking
- Physical presence Tillicum and in Lakewood.
- Please keep the same location! It's history, it's architectural significance are vital to Lakewood's strength - it's people.
- Please make sure the Garry oak trees are protected if new building happens on the current site.
- Please prevent homeless sleeping, drug addicts and other unsafe and illegal activities from the Library and surrounding spaces.
- Please support staff, each interaction is valuable, and integral in library services!
- Plenty of Parking and Pierce Transit Bus stop access..
- Protecting the historic tree round
- Proximity to high school is important! The existing location is well placed from bus access to local access for everyone.
- Put a community center (day use shelter) in Lakewood Towne Center for homeless to hang out at during the day.
- Put cameras around the outside. Had bike stolen, people harassing others, people bothering my service dog, it's not safe there. The cameras would have shown the police who took my bike.
- Put up a new building. Location Location Location
- Quoted cost to fix the current library has been heavily padded and should be reconsidered
- Redirect homeless patrons to social services
- Restoration of the old library, not replacement
- separate room for those who want to watch pornography
- Should be close to a bus stop.
- Should be walkable.
- Sound financial management
- Specifically, accessibility for people using public transit or facing other transportation barriers.
- Staffing by a variety of adults with different career and life experience; context with the DOC on helping inmates integrate back into living outside of jail or prison( I would volunteer to help with this)

- Stopping homeless people hanging around inside and out
- Such poor stewardship to be given a beautiful perfectly sited new building and let it deteriorate through neglect.
- that it be attractive, pleasant, comfortable inside and out (including the grounds), as is the current one
- that it not be there in any form
- That it won't be accessible for the entire community. Lighting needs improvement. Lakewood had too many dark corners.
- The building is historic with architectural significance. Why would anyone want to get rid of that for shiny and new?
- The current Lakewood Library had the feeling of being in a park like setting which had a very calming effect. Sort of like escaping from the day to day and entering a world with all sorts of possibilities!
- The current building is in a GOOD LOCATION: it is easily accessible by foot, car, and bus; the tree cover enhances the award-winning design; it is a visible presence from the main street.
- The current library has a history, it is located close to the high school so that students have access to needed resources
- The current library location is perfect- right next to the town center and has great history
- The current library was a gift entrusted to us. We voted on levies to maintain it and our taxes reflect that. It seems a betrayal to the trust and voters to shut our library down when our town is one of the biggest in the area and needs these services
- The existing library had everything I and my family needed - it was wonderful and I miss it terribly. So the new library should have the same things.
- The homeless
- The homeless issue.....
- The Lakewood Library is a historical feature of Lakewood and is a beautiful building surrounded by old growth oak trees, it's unique to our city, like the trees.
- The library has become a hang out for homeless people- it no longer feels clean, safe, or welcoming for my family
- The library off of Gravelly doesn't need to be replaced with a new building.
- The library should be accessible by public transit
- The library should be as close to public transportation as possible
- The library should not be used for homeless people who come only to use the bathrooms, escape from the cold or summer heat. I have witnessed many removing their shoes rubbing their dirty feet, just visiting loudly other homeless people . I feel unsafe around unsanitary people .

- the location needs to be children driven, where they can form a bond with a library (reading)
- The location should be in a central location in Lakewood for easy access to the general pop.
- The more the better
- The old Library is sure nice!
- The preservation of the historical tree slice.
- The size of a library is unimportant the pride of its uses is. Lakewood has pride in the old and do not want it replaced but repaired.
- There's no need to replace it. It will cost more to rebuild than to fix up.
- They should have kept the existing library open until at least a temporary replacement facility had been selected. This was really stupid. They said the roof leaked, but they shut the library just as the dry season started. Clear disregard for the usees.
- Tillicum Library is getting a new paint job, new walls, gutters, an a new roof. It doesn't need to be replaced
- Timeline
- Too many homeless- unsafe
- Traffic
- Updated homeless shelter
- Use the existing Lakewood library site, for the nee library
- Vagrants
- Want the library to continue to be part of the Pierce Library system. Also, to retain the library as a library - not a multi-use facility, if this is the factor that focuses the library away from the existing location.
- We don't need another vacant building in Lakewood
- We NEED our Library's
- We need the location to be in Lakewood, not in Steilacoom or UP. They are not convenient or big enough.
- We need to de-annex Lakewood's libraries from the pierce county library system.
- What is meant in the report by soft costs?
- What is the maintenance plan so that the next location won't be unusable in 60 years?
- What to do about the homeless population who threaten the health, personal safety and cleanliness.
- What will happen to the old log?
- What will happen to the tree round? Please keep!
- Wheelchair access and other accessibility

- Wheelchair accessible
- Where is the giant log going?
- Who will manage the project? Perhaps not the board which has demonstrated it is not facility-wise
- Why are you saying new libraries (plural) in Lakewood, is there going to be more than one?
- Why aren't we looking at expanding - building up to enhance the treasure we already have?
- Why can't we have strategically located satellite libraries instead of one main city library.
- Why can't you use the land that the current library is on since it belongs to the city of Lakewood. Also, how long would it take to build a new library in comparison to renovating the one we already have?
- why does take so long to decide where and when to open a library?
- Will it become a magnet for homeless as before? Can the library be better connected to social services and not just a place to park shopping carts.
- Worked 20 years in PCL, most in Lakewood Library. (This branch has also been my home library for over 40 years.) My concern is PCL was not maintaining our beloved building! The obvious focus was on the addition of new branches.!
- Would like a larger size building
- Would like to see the library rebuilt in current location.
- You are leaving a superb location and a suitable size. Our city has not grown to such a degree that much bigger is necessary. Years ago I could drop off kids to hunt for books and feel they were entirely safe. Too many homeless people and druggie people have changed the safety factor of the library. I did not feel safe- so I would never leave small children all be. It is a public building, but more security is needed. That has to be included in the library budget. Too many diseases and unmonitored restrooms and fifths shopping carts at the entry just parked there and sleeping people in the greenery.

### “Other” Responses to “What other thoughts would you like to share about the possibility of new libraries in Lakewood and Tillicum?” (Lakewood and Non-Lakewood Responses)

- The current location close to CPHS seems like a good one. Wherever the new library is, it should be close to public transportation stops and accessible on foot and by bike. I consider libraries and essential service in and for democracies, not just a "nice to have."
- .. separate rooms for those who choose to view porn .. keyed bathrooms so that small children are not molested by those who choose a "gender" not assigned at birth .. away from homeless encampments .. no wifi/internet access after hours to discourage overnight campers
- ?
- 1) We do not need a new building at a new location. Current Library can be expanded, remodeled and brought up to code with far less cost to the citizens of Lakewood than building a "ground up"

new building at a different location. 2) The current location provides Clover Park Students easy access to an off site study friendly environment. 3) Current location is centrally located in Lakewood and (if upgraded) provide a central location for emergency services for the community. (ie) Natural disaster relief or National emergency. Of note: The basement was built during the cold war for Civil Defense Emergencies.

- 1-Consider de-annexation from PCLS. 2-Consider restoration of the existing building.
- A "historical home" owner I know in Tacoma got fined \$10k for replacing her windows with ones that didn't fit the intrinsic look of older homes on the historical list. So why is it okay to tear down Tenzler Library, which has been a cornerstone of public access and service in Lakewood for decades? I've heard it would cost too much to remodel, fix, or update. I call BS on that. We seem to have money for bigger, more frivolous projects. That library is part of Lakewood's history. It should be lovingly restored.
- a bookmobile would be nice for people who want to use the library books/magazines/DVRs and are unable to go to the library themselves or have friends and/or family members to assist them
- A community of this size needs a public library. I have seen those of different ethnicity, economic background and age enjoy the library in Lakewood.
- A dedicated senior center in Lakewood. At least 20% of the population in Lakewood is over the age of 55.
- A good location for the library would be where the old vacant QFC building used to be. It could be combined with the Colonial Center and make it a pedestrian area only where events could be held.
- A great library is the King County Federal Way location. It is very modern, light and airy. It represents the Northwest.. lots of glass, windows and high ceilings surrounded by lots of trees which provide a great calming view.
- A large focus on the children and what we can do to help them love reading and learning
- A library for a population the size of Lakewood (60+thousand) is a basic necessity and it's ridiculous that the current building was not properly maintained and updated throughout the years. With the possibility of new facilities, it is my hope that they will be thoughtful in the planning of such facilities, so we don't find ourselves in this position again.
- A Library near the Towne center is preferred
- A method for quarterly meeting space sign-up for groups.
- A modern environmentally design with openness, bright natural lighting.
- A new building would be a great opportunity to include more updated library services like maker spaces, an in building cafe, video games, or board games. I'd love to join a book club if you did books that were outside of the typical Oprah's book club book variety. Why not have a mystery book club group or better yet fantasy? I once lived near a library that had a teens book club that consisted of giving kids advanced reader copies of teen books donated from the publishers or something. PCLS plays it way to careful and traditional in its offerings and programs. A new building would be a great way to jump in to the more recent trends in library services.

- A new library in Lakewood would be great but not to replace the old one. A second library instead.
- A New library is always a plus for the community. We have retired here in Lakewood from CA and I was a frequent visitor to the Lakewood library, the layout and amenities were awesome... very sad that it had to close.
- A new library or new libraries would be great...but if you're talking about totally new, with a likelihood that there would be no libraries at all rather than, at least, updated/repared, restored libraries that feels very wrong for an active forward thinking (future thinking) community...I know there are individuals that believe all one needs now to learn, stay up to date etc. is a phone and computer...this is so TOTALLY untrue, only an example of short sighted expedience. :(
- A new or renovated library would be a great addition to our community and worthwhile spending of our tax dollars.
- A place to inspire innovation and creativity. Perhaps hobbies, drawing, painting, music, languages, travel, sewing, knitting...
- A separate space for showers and laundries should be provided elsewhere so that the homeless do not have to use the library for that purpose. They should be required to avail themselves of those facilities before using the library, because otherwise other people will not want to use it. I had to leave the library and my work on the microfilm readers because the smell was overpowering. They also must be hygienic in order to use the computers and furniture. This is only logical.
- A vibrant library is a great asset to any community. The quality of the library illustrates the vibrancy of the community in which it is located. This is a community asset that continually needs enhancement. For a community to invest wholeheartedly in its library system is absolutely necessary to enhance the well being of that community.
- Access is critical...adequate parking and on bus routes would be high on my list.
- Access to a 3-D printer would be awesome. (I've seen one in a small town library outside of Greensboro, NC) not sure if this is asking too much?
- Access to library services in a secure quiet setting
- Accessibility to the community is key. Sufficient parking AND via public transportation.
- ADA accessible
- After listening in on the last Zoom mtg it appeared to me that the committee had already made up its mind to move the library. Very disappointing. I would like to see a cost analysis of the move vs repairs of existing library.
- After school tutoring program?
- Again, fix the current building. It's worth saving. We have a wonderful collection, and don't need a Puyallup clone.
- An atrium with plants "space" for quiet reading or gathering would great.
- Appreciate the wonderful Staff at Steilacoom Library. They were very liable and extremely helpful in spite of the Covid 19 restrictions.

- Appropriate spaces for all age groups; good lighting; diverse selection of materials; staff properly trained & compensated.
- Architecturally state of the art. Design including citizen input. Build or locate with easy access to other public and private facilities such as lakewood town center
- Are there vacant spaces in Lakewood that could be converted to the new library, rather than start from scratch with a new building?
- Are two libraries necessary? Will Tillicum be more like Steilacoom? Reduced size? Where are you proposing the Lakewood branch be?
- Art activities. Coffee shop like UP
- As a bus rider the former Lakewood library was in a very convenient but not perfect location for me. If new locations are considered for the Lakewood building itself I believe moving into an even more bus accessible location (such as into Lakewood town center, perhaps the abandoned and empty large slab just west of the AMC movie theater.) I know any solution will be very complicated but I am very supportive of Pierce County Libraries and have been thankful for the Lakewood library since we moved here just before the pandemic began. I'm excited for the future of the library which is such an important part of our community and I can't wait to see what that looks like.
- As a member of the Tillicum Community, I understand how necessary the library in this area truly is. It is a refuge, a resource, and a joyous place but it needs more attention and support from the county—because the neighbors who most rely on this library are the least able to fiscally invest in it.
- As a military family we feel in love with the Lakewood library. It was off a main bus route from post to library, not too far from Pierce College, had A/C, family actives, and near places to grab a snack with the kiddos in tote. We needed the Lakewood library after moving to Ft Lewis the community resources helped connect us better than what was available at the post welcome center.
- As a Senior, the library is very important to me. Please replace or relocate close to Mall.
- As long as it is still in Lakewood near the mall.
- As long as it's safe for people to attend.
- As long as the Budget is within limits and Costs don't over run. In Lakewood- if push comes to shove of having to replace the Lakewood Library (current) Set up a Library in the Town Center.....
- As to locations, there are models/methods of determination. I strongly recommend regular communiques and perhaps open community forums regarding status.
- Band room for people to come together to play music
- Be transparent and don't waste/abuse financial resources
- Because lakewood doesn't have a community center, the library space has a real opportunity to wear many hats. I would love to see a space that is for community gatherings, kid and family friendly, and multi-purpose/functional (I have used the kid explore area many times at the Puyallup library. It is a great place for kids to play
- Being able to check out certain types of kitchen ware such as baking dishes and cookie cutouts.

- Best value for residents. Continue services.
- Better access to the elderly and disabled. Help with transportation.
- Better advertising for programs and services provided by the library
- Better oversight of library management. I am surprised and disappointed that the Lakewood library building was allowed to deteriorate to the point where it needs to be replaced.
- Better security, I've come a few times with my children and had strange men follow us or approach us. I'd come more often if I felt safe.
- Both deserve and need libraries
- Both locations are important to me and my extended family. Tillicum is in a great location, but the building is horrid
- Both should be accessible by public transport. Build with the environment in mind...green.
- Both Tillicum and Lakewood students would benefit from these services
- Bring back Lakewood Library FAST, and in same or nearby location
- Build a new Lakewood library on the existing location.
- Build them with the future in mind. Avoid limited opportunities for expansion, multipurpose use, and technology.
- Build/rent several small facilities convenient to transit with multiple terminals with free online access. Get rid of large costly buildings
- Can we partner with the county, city, school districts, local colleges and universities, and local businesses for funding?
- Can't speak to Tillicum. But in Lakewood why not raze the existing building and build new at the current site? Would seem more sensible than purchasing new land and building new or having to renovate a different building. But what do I know?
- Cannot think of anything
- Can't the Lakewood library be upgraded without losing the history of it?
- Can't wait til arrival.
- Can't wait. Our family loves public libraries & what they bring to community.
- Centrally located in Lakewood
- check to see what other larger city libraries are doing
- checking out board games or puzzles would be nice, people used to rent puzzles during the Depression; I have bought very nice puzzles I can donate to the library that I started buying during the pandemic; if we get new libraries in Lakewood/Tillicum, I think there should be a lot of windows to integrate outdoors with indoors. It would also be nice to have areas where patrons can sit outside to read in a courtyard. A courtyard would be nice in the middle of the library, building around the courtyard. Tool checkout would be helpful. I liked the display case at Lakewood Library, having a

bigger display case would be nice for two collections or so to be displayed. Encouraging schools to have field trips to the library could boost family use. Maybe have a zine, makerspace activity for a class trip. Having Open Houses for local school librarians would be of benefit, as a means of promoting library activities for families. I am a trained K-12 teacher-librarian and would attend something like that. Creating space for community members to display their art or photos would be cool. Can Pierce County Library hire a school liaison to work with school libraries? This relationship would help the public see that school libraries are important as well and prevent districts from eliminating school library positions. I enjoy going to Lakewood and Steilacoom libraries but I think the Pierce County Library system is stagnant and needs to be updated, modernized. I know it takes funds and staff to do this but I think people would vote for library bonds if they saw plans to modernize Pierce County libraries and offerings. I hope PCLS considers library designs that promote interaction, have a calm aesthetic that reflects the local environment, integrates elements from and with input of our local First Nations people.

- Children's books could be in a separate room, where they are not disturbing others, and are able to interact with friends or siblings in a more relaxed atmosphere.
- Coffee shop! Had one at the library in AZ, and it was great.
- Combine the use with a new Senior Center!
- combining community needs with library would be great, all housed in same area, but the library should just be that.
- Common projects are good.
- Communities can never have enough libraries. People need access to all the services libraries and librarians provide, no matter the health or economic status of its residents.
- Community libraries are a treasure. It's where we can go to discover new adventures and meet new friends. It's where we can go to find out about about events, jobs and how our community works.
- Concern for access to heating, air conditioning, restrooms for those experiencing homelessness and access to community members.
- Concern over cost, the current lakewood library is satisfactory, it may need a new roof & other updates, it is far cheaper that starting from scratch. The politicians are always yapping about raising taxes, well where is t he money that was given out for covid. Part of that money could be used for any updates. Bad time to spend excess when good updates can be had that will let the current building be available.
- Consider adding a cafe and let it operate as a career training ground in partnership with Clover Park Technical College's culinary program. Also, you could add be a resource for poorer people who want to pursue careers in high tech or creative arts and do not have the equipment to do the work required.
- Consider minimum landscaping to reduce maintenance costs
- Continue with a convenient location
- cooling center during heat waves... child friendly... resources for students...

- Cost to taxpayers!!!!!!
- cost, as I know a few in contracting, and the costs keep going up
- Craft classes!
- Current Lakewood library is in a prime location. I can't believe upkeep&repair costs more than a new building.
- Current Lakewood location is best
- Current location and structure of the Lakewood Library looks great to me. Do whatever is needed to retain the current structure and location. Don't reinvent the wheel, no matter what political (economic) winds are blowing. Shouldn't make any difference to the new library bosses is they cut the ribbon at a new location of the current one. But it will make a big difference to the residents who like the current structure and location.
- Current location in Lakewood is good. Parking usually fine yet we don't go there during "rushing " hours
- Current location isnt workable anymore. It was a lovely building. I cant stand having to drive to UP for the closest branch! We really need a satellite branch in the mall or something until a permanent location can be determined.
- Current location near CPHS is perfect
- Current location was ideal!!! 15 minute parking for pickup was very convenient.
- Current with up-to-date technology.
- Currently is in a good location but needs serious updates and refresh
- Demolish old Lakewood library and rebuild on existing land. It is already paid for and is on a bus line, close to schools and the Towne Ctr
- Design facility to continue operations and space for "Friends"
- Design should incorporate safe, usable outdoor space for families with young children
- Desperately needed!!!
- Disability access, more handicap parking spaces, classes like genealogy, computer, knit/crochet, organization, Humanity speakers. You do well with job seekers.
- Do it ASAP!
- Do not leave the Pierce County Library system. The greater availability of resources through a county or regional system is invaluable.
- Do not leave Tillicum disconnected from the system!
- Do not update the old Lakewood Library. It's a poor location with little parking.
- Do research in towns similar to Lakewood in regards to population and diversity that have a robust healthy library and see what they have done in regards to a building and events.

- Do what it takes to keep the existing building - as is. It's an extraordinary building and a real treasure in the community
- Do you publish a list of open meetings at the library? Librarians visiting schools/inviting K/1st graders/parents to come in. Perhaps asking to be invited to a PTA meeting.
- Do your job, you should have had these conversations years ago, why wasn't the Lakewood Library repaired & maintained all this time? Be proactive instead of reactive.
- Don't cut down trees. Why build new when you can renovate?
- Don't destroy current Lakewood library building!!! Repair and continue to use it! Please value what we have.
- Dont care
- Don't destroy Tenzler Library!
- Don't have any Idea
- Don't know about Tillicum BUT the Lakewood Library should be by Clover Park HS. A great, not good architect could design the old library straight up,(3 floors) and redesign the parking lot. Easy, affordable and CAN BE DONE. All the committee has to do is research, phone and meet. They have to get to know known architects, builders, cost, design, roofers, etc. I sure in heck some people in your group have already been doing something like this. If not, lets get going!!!! Time is wasting. You start local then branch out looking at businesses, their costs, their knowledge and let them know, their business name will stand out for century's.
- Don't let homeless people hang out all day. If they using get job and get help off the streets good but not staying there to keep warm, stay dry or cool.
- don't lose the Friend's book sale
- Don't move it too far.
- Don't need a new library
- Drive up book drop offs.
- driving to the library needs to be de-prioritized and instead new active transportation networks need to be encouraged.
- Easier bus access and understanding for our unhoused community members.
- Easy access with good parking and handicap friendly.
- Easy to get to and safety issues
- Encourage students to use it.
- Ethnic fair/diversity event/international days
- Every community needs a library.
- Excited about it! Libraries are a community resource and vital to our city's health
- Existing Lakewood site should be site of new library

- Existing location in Lakewood is convenient to schools
- Expand online access and services.
- Families don't feel safe on Lakewood / Pierce County libraries
- Figuring out a way to keep the homeless from sheltering inside the library. A very Big Detraction for area residents. I have been using the Lakewood Library since 1981, and it is truly a necessity and greatly missed.
- Fine
- Fix the old library, It's located in the perfect place and has been neglected for way too long! It's an icon that's been there as long as I can remember. I was in the Clover Park school district since the 3rd grade and I will be 65 years young this year and feel the library should be restored for our future Lakewood residence's!
- Focus on the population. Libraries can be knowledge centers and places of learning and empowerment. Our homeless and lower economic populations should be our focus for true community building.
- For the poor and elderly both living on limited funds, the library is a Godsend for studying and reading - especially with so many needing a computer but perhaps not able to afford one
- For Tillicum, increasing awareness that the library is there. Also continuing to work with community groups and pre-existing partners
- Funding costs and inflation
- Get it done! It has taken far too long to finalize planning for a new Lakewood Library.
- Get kids interested in reading as soon as they are able to read. As a child of the 60s - born 1958, there wasn't much else except reading and friends. It has stuck with me to this day. Don't have satellite or cable, just network TV. I can lose track of time when in a book.
- Get moving on the new library! This seems to be very low priority for the system.
- Get rid of the computers.
- Get the kids reading more. Making space for kids so they want to come back.
- Git 'er done!
- Given that anyone can identify as anything, I think it is important to protect our children from those who use such identification to do harm to others; especially children.
- Glad you are looking at this.
- Good luck
- Government ALWAYS cuts costs by eliminating things like libraries...I AM SICK OF IT!!! Libraries are vital to the community and even more so is children's easy access to them. STOP FAILING US!!! Make libraries a priority again.
- Great!

- Handicap parking close to the door
- Has possibly of using a Colonial Plaza location been investigated? So many empty buildings, and that new work that was recently done is so nice. A library there as an could totally revitalize the plaza, an dis in keeping with the idea of the plaza being a community activity center. I could not live happily without libraries, they are a MUST for me, but they must have safe covid rules for me to use them. So safety, space, cleanliness is a concern but I did not highlight that above because my concern is covid, not crime, and not the homeless. I applaud libraries for opening their doors to the homeless, many people do not feel that way, I know, I read many complaints on Nextdoor, it makes me sad. But maybe because of Covid there needs to be a separate area for homeless to gather. This is not because I see the homeless as a nuisance or physical danger but only because being homeless makes them more of a risk for getting covid, therefore spreading it. Before covid, I was perfectly fine with homeless people being in the library for shelter and comfort and learning. I just fear coronavirus and they say it and variants are here to stay so...I think that must be considered when planning spaces in restored or new library. Fyi I am a writer as well as a reader for pleasure, I also use library immensely for research. I also moved here from East Coast fairly recently, and checked out location of library in Lakewood, it was a factor in where we bought a house. So current location (I think history of that building is important and valuable) or close location is HUGELY important to me. I want to be able to continue walking to library when I am too old to drive. (Or maybe new library should have bookmobile and home delivery service, there's an idea!
- Have one in both communities. It's not accessible if it's only in one or the other.
- Have you considered mobile library to bring books, movies, music, etc to the community?
- Having a Lakewood library facility is crucial to our city. It must be a major feature.
- Having a library in our community would be very beneficial, especially to those who need a safe, public place to spend time after school or just as a place to spend time with others in the community.
- Having more potential archives of your childhood memories involving books or studying or group projects is such a joyful thought.
- Having options to buy books and more fun things to bring the kids to come do
- Having taught for years in both Lakewood and Tillicum I saw the value of having a library in both communities. We must provide children with access to books, places to meet and discuss literature, a safe place to discover the magic of reading and books. Availability to computers so important for both communities. I do worry about safety now, especially in the Tillicum area. I don't have a solution for that problem.
- Help those who have disabilities get closer parking, easier to get into bldg..some ramps are too steep, no rails, the restrooms are too small for disabled people, create groups that give all people things they enjoy & can laugh with. I'd love a creative writers groups.
- Hire teachers to teach. Ask the real question to funding more waste fullness
- Hope the new library does not serve as a homeless shelter. Hope they can supply classic books for kids and it's a safe place for kids to explore books. Don't try to make it all computers. Books are important.

- Hopefully you will have a Lakewood Library that is close to it's location now with good security.
- hoping that they will be as welcoming and inclusive, and remain at heart, libraries
- How are the current monies being preserved to keep the cost down for future libraries? If there is no library then the money needs to be used wisely.
- How can a system not know their building was "failing" in Lakewood...not know how much money they have to work with...apparently never done any maintenance or upkeep to this spectacular facility, never have a bond issue fail -- ask for trust from the community it serves?? I think there is a serious PR problem here for the library. It brings into question whether or not the building is actually as bad as they say...it the cost to correct and update is as high as they say. The current building is a treasure and ought to be refurbished. Shame on the board for their lack of oversight and curiosity...they should all be replaced for this disaster! If this new library in a new location happens then it is really too bad they didn't save the old GOTTCHALKS building to use, it would have been a wonderful library with enough room for bigger public meeting areas. The current site is the BEST site for a library and the current facility should be retained as the library Tillicum must have a new library, there is no question
- How can we respect the needs of our homeless neighbors and feel safe in our library? It's a tough problem.
- How would they be maintained? Would they have inter-library loans?
- Hurry
- Hurry and build a new site. Suggest a bond for capital for new building. University place is lovely. It would be wonderful if Lakewood could have a facility like that
- Hurry up
- I always welcome new libraries anywhere. It helps increase access and much needed knowledge and numerous other possibilities.
- I am 49 years old. I was born in Lakewood, and I have lived here the majority of my life. I already miss the library and sincerely hope that we will not lose such an important community resource!
- I am a big fan of the current Lakewood Library and its location. If the cost of renovating the current library is clearly untenable (I have not seen reliable data which makes that case) then other options should be thoroughly sought and explored. If a decision has already been made that the existing library offers no real possibilities, share that information more broadly. Obviously access to libraries is a critical part of any community.
- I am all in favor.
- I am appalled that needed maintenance at Lakewood was not done. Very concerned that Tillicum, a community that needs social services and a library more than most, has been allowed to deteriorate. Hope PCLS makes that a priority rather than put levy funds into just Lakewood. Overall, would rather see PCLS expand to a small branch on Anderson Island and other small communities than more millions into a UP style branch in Lakewood. And communication between library users and PCLS needs to improve greatly. We are not just "customers" but the base that picks up the tab. Love

libraries but at this point, after 2 plus years of slow adaptability on PCLS's part, I can't see me supporting future tax increases or levies.

- I am disappointed in the lack of stewardship that let the existing building become unusable and am reticent to trust the library with any more funds.
- I am elderly and barely feel safe going into Lakewood library. Would not go to tillicum
- I am excited to bring new development to Tillicum and a safe space to read and relax
- I am excited!
- I am hopeful that you will keep the legal library on site. Would love to see a focus on youth, parenting and teens. Maybe something that had an area just of youth looking for help around school work.
- I am not familiar w/ the situation in Tillicum at all so can't comment. As I noted earlier, a highly functional, adequate, well-staffed library is a "must" in a growing and prosperous community. Our young people also need a place to study and do research in a stimulating, helpful, encouraging, quiet atmosphere.
- I am surprised that the building was allowed to deteriorate to the point it has to be replaced! Have you considered obtaining a second opinion?
- I am uncomfortable with loitering people in there
- I appreciate a place of gathering being accessible to the community, but the bathrooms at the previous Lakewood building were disgusting, and the bathrooms at the Steilacoom branch are also often in poor condition. That leads to anxiety and unsafe feelings, so attention to keeping things clean is very important to families, especially those with young children.
- I believe that Tillicum, an intellectually underserved community, should have a library.
- I believe that with community involvement the current Lakewood library could be spared thru a combination of volunteer contractors donations and fundraising
- I believe the current Lakewood library location should remain. We are having to change locations due to costs for repairs to the current building but I'm not entirely sure that moving to a new location will entirely remedy the issue that caused the current location to become outdated and in need having repairs.
- I believe the current lakewood library should be restored and should be officially identified by the city for building preservation Lakewood should leave the Pierce County Library System
- I believe the Lakewood library is ideal in its current, historical location. It simply needs the appropriate updates.
- I believe there are far better things to spend our money on. Cleaning the city would be my first priority. There's so much trash!!
- I can absolutely empathize with the desire to have something new in order to build something new and point to it as yours, but a lot of people have rehabilitated a lot of historic structures, saved money, and taken advantage of what they already have. If you talk to people at the Lakewood

playhouse, they'll tell you it's been a nightmare to be that close to the bus station. The current location is perfectly close to walkable Transit and the library district already owns it

- I can only speak about Lakewood. I support it 100%.
- I cannot say enough about our Librarians. They can find anything. They impart the joy of reading and of researching. And their efforts are tireless. Thank you to Librarians!
- I cannot stress enough - the need to have libraries. It is an equitable entity that allows everyone access. Please ensure that Lakewood has a library.
- I can't believe the old Tenzler is slated to be torn down because it would be too expensive to remodel and/or update. It makes me wonder if anyone assigned the task actually researched costs and got bids from contractors. I have a contractor in my family and his experience tells a different story.
- I definitely want a library in Lakewood, I'm just really attached to the old building and location. So many fond memories of my childhood spent there.
- I do not have a shortage of personal funds, I can get to the library where ever it is located and online as well. Please keep in mind that a significant portion of Lakewood and Tillicum are not in my shoes. The libraries must be accessible by bus and by foot or they are useless to the people who most need it. They must be useful and provide resources those individuals do not have access to: internet, computers, space, etc. The point of a library is not to cater to the well off , it is to provide community and level the field, if only just, so that all can benefit.
- I do not want the Lakewood library location to change
- I do not want these facilities to be gathering places for the homeless or safe places for IV injections
- I do not want to go to the Mall to for the library. I LOVE its location now and the building.
- I don't necessarily think they need to be fancy. Functionality is what is important. There are those of us who use the libraries regularly and there are a lot of people who never step foot in one. In the Lakewood library there appeared to be more of a presence of people living on the streets coming from a break from the weather or to take a snooze—I do not feel that these are services that a library provides. What the correct response is to this issue—I do not know, but it does make the library less desirable to some.
- I don't understand why an annex couldn't be ADDED someplace for those who want whatever services they thought they weren't getting at our old library. It troubles me deeply that a tax supported gift to the library system is facing teardown for a smaller, less appealing place. Lakewood is a big city and needs its community space and library, not a small town library like in Steilacoom or Dupont. Don't take away our history. Add, don't subtract.
- I don't expect to see the current Lakewood library destroyed. It was built in the early 60s. Try maintaining it. What has been done with our taxes?
- I don't know why the roof couldn't be fixed and keep the library we have. You spent money on changing the bathroom for the worse. Why? I loved the bathroom we had and you spent money

that could have been spent on problem repairs to destroy the bathroom!!! Why didn't they put the fixtures back in the bathroom? Or just leave them alone???

- I don't want to pay the taxes this will cost. We now pay around \$1800 each year in property tax just for the Library portion. It is too much.
- I enjoy the library. I use the Pierce County library in Steilacoom and University Place. The reason I feel that Lakewood needs a library is for the children 3-18 years old. The current location is excellent for accessibility for Clover Park High School students and Lakewood residents. I'd like to see the new library in that same location.
- I feel that libraries are a very important resource and community gathering place. It is vital that we continue to have these spaces for community health and well-being.
- I feel the citizens of Lakewood deserve a high quality public space to have access to resources and opportunities for community connections.
- I feel this is vital for the people in the community. My family uses the pickup service as well as actually browsing the building. The old building needs updating and repair or a new facility can be built. We just need the library.
- I go back to when it was Tenzler Library, and always thought it was a cool building.
- I grew up in Woodbrook and would have loved a bigger library in Tillicum. Maybe get Tge Tillicum elementary kids in there with access to books and technology.
- I had gone to Lakewood library for over 20 years. I like the location and positive atmosphere. I just wish one thing. I'd like to check out ebooks from the library website and read it with my Kindle device because my eyes hurt when I read ebooks with my desktop.
- I had pretty much limited my visits due to it becoming a haven for homeless and pot smokers. I would never have allowed my children to go through such a mess just to get into the library.
- I have always gone to Lakewood. Even now I am not real happy going to South Hill. Even though it is 5 min. from my home. It is not the same as Lakewood. Been going there before it was called Lakewood.
- I have been going to Steilacoom which is great but I really miss being only 5 minutes from my library.
- I have loved the Tenzler Library forever and would hate to see the location changed.
- I have never been to Tillicum. Stories I've heard have me concerned for safety for all. However, with real property being so expensive, the location makes sense.
- I have no comment on Tillicum library except that it also should not be used for a day shelter for homeless! Put a community center (day use shelter) in Lakewood Towne Center for homeless to hang out at during the day, and repair and renovate Tenzler library!
- I have no problem with the current location - it would be great to keep the library in the area of the Towne Center, close to other amenities, walkable if possible. The University Place library is a great model, if not a bit small.

- I have used the Lakewood Library for decades. I hope the library system decides to keep and renovate the current building. The current location is convenient and is in such a beautiful, serene setting amongst all those lovely old shady trees.
- I heard it rumored that the Lakewood library is being moved to Tillicum. I doubt that, but had no information to dispel that rumor. To clarify ... I believe Tillicum and Lakewood areas BOTH need library buildings.
- I hOpe it is still in the same place/area
- I hope people w/o reliable transportation will still be able to use the libraries. I've also seen staff treat people who appear to be unsheltered w/dignity and respect. I hope that can continue
- I hope that it is decided quickly, instead of having to go to other libraries.
- I hope that they will return as I feel that there is a great need for them in our community.
- I hope that we can continue to build on libraries being community spaces where people from different social groups, ethnicities, ages can connect and interact in positive, mutually beneficial ways.
- I hope the Lakewood library will remain in the same location.
- I hope the new Lakewood library can be built on the current site.
- I hope the original building is restored
- I hope the staff will be retained. The Lakewood library staff is amazing and help in so many ways. This must be stressful on them. Thank you for asking the community for feedback.
- I hope there is some extensive and expert evaluation of feasibility for retaining the library building, perhaps renovating sections at a time rather than closing completely.
- I hope they find a good, convenient, central location. And have maybe a parking garage so people can get out of the heat during the summer.
- I hope they still have booksales like the old Lakewood library and other libraries.
- I hope we will rebuild on the current Lakewood library site
- I hopes we had budget for new or old library n our future.
- I just really like libraries and hope we have lots of new libraries with lots of options available in the future!
- I just want them to be secure and safe. I think libraries are a soft target for someone who wants to cause terror and harm. Please invest in security and camera systems, alarms, and metal detectors, more emergency exits (even in the restroom) smoke and fire alarms and suppression systems, earthquake building standards and solar energy and battery storage back up systems so it can be self sufficient off grid if the grid were to ever be taken down. The new libraries could be a true safe haven for the community.
- I know many of my students rely on the libraries for computer access and book check out.

- I know we need new buildings. I hope they remain central to the communities they serve and continue in all the ways libraries have been in providing safe space . I was horrified when I hear a neighbor comment that maybe libraries should go away since everything is digital. I could not disagree more with this neighbors musings.
- I library is an absolute must to have in a community. I hope they think about the long term of having one that they are willing to maintain
- I like libraries. It's one of the only places that you can exist for free left in society.
- I like the central location of the present library. It's near City Hall, the mall, transportation, the high school and one elementary school.
- I like the current location because it's convenient.
- I like the current location of the Lakewood Library. Its closeness to the Towne Center & buses is convenient for those without cars.
- I like the idea of having the library and the police in the same building, like University Place.
- I like the Library where it has been. I'm definitely Not happy about he Closure. I was never Notified by the Lakewood City Council & I'm a Residence in Lakewood as well. I heard about from a stranger on street.
- I like the location of the old building. Would be nice fur the current suave to be updated, but keep its history and charm. Also, the homeless are huge problem there. I'm uncomfortable with my teenager going there because of it.
- I like the location of the old library because it is in a quiet neighborhood and near the school. Not in a busy mall area to attract those who just want to 'hang around'. Not read
- I liked having the Lakewood library where it was.
- I liked the building in Lakewood. I am aware it is not as efficient with the passing of time. Maybe a new building could reproduce the attributes of the current building using more efficient building techniques.
- I live 2 blocks from Lakewood library. I am having serious sadness over the loss
- I Live at Oakbrook condominiums and we went through a horrible time with our roofs leaking because of NEGLECT OF THOSE IN THE PAST ON OUR BOARD! WE WERE RIPPED OFF BY UNETHICAL AND UNQUALIFIED ROOFERS AND WE NEEDED TO HIRE A PROFESSIONAL OVER SEERER WHO KNEW CONSTRUCTION AND WOULD OVERSEE THE WORKERS TO HOLD THEM ACCOUNTABLE FOR THE QUALITY AND WARRANTY OF THEIR WORK ON OUR ROOFS. IT WAS VERY EXPENSIVE AND THE FLAT ROOF DESIGNS WERE INSANE! WHY WOULD ANYONE WANT A FLAT ROOF! I AM NOT IN CONSTRUCTION BUT I WARN YOU THAT YOU AND I ARE NOT CONTRUCTION EXPERTS AND THERE ARE A LOT OF UNETHICAL OR UNQUALIFIED BUSINESS OUT THERE MAKING PROMISES THEY CAN NOT OR WILL NOT KEEP! GET A QUALIFIED PERSON WHO DOES OVER SIGHT INSPECTIONS AND MAKE SURE AN ATTORNEY EXAMINS ANY CONTRACTS YOU ARE OFFERED AS FROM MY EXPERIENCE YOU CAN BE MORE PRO-ACTIVE! I WONDER WHAT THE QUALIFICATIONS WERE FOR THE PEOPLE THAT ARE MAKING DECISIONS FOR THE

LIBRARY. I would hope and think that the board who makes CONSTRUCTION/ARCHITECTURAL DECISIONS ARE QUALIFIED EXPERTS YOU AND I CAN TRUST TO DO ETHICAL WORK. ETHICAL IS IMPORTANT GET IT?

- I live in Lakewood. I am so hoping for a location soon in Lakewood. Thank you.
- I live near the Steilacoom library which was closed for longer during COVID so I really became a "regular" at the Lakewood location. I hope they can find a good location or just use the current location.
- I lived in tillicum and I don't now but I think it may put a lot more kids back to books and interest.
- I look at libraries as one of our most critical resources. I am willing to pay my fair share of building a new one. Don't skimp. We need enough room for the many activities that need a home.
- I look forward to a temporary library in Lakewood and I hope there's some way to open it before 2023. I miss having a Lakewood library, and every time I go to another branch I'm aware of how awful this closure is for people without cars, money for gas, and the extra time to travel. If it isn't possible to open in a temporary location until next year it would be enormously helpful if you could install a drop box for returns in Lakewood. My first preference for a rebuilt library is in its current location, though I can understand that having it located at Towne Center makes a lot of sense from the perspective of accessibility and parking availability. If it ends up there I hope it will be a free standing facility. And PLEASE incorporate the tree in any new facility. Thanks to everyone working on this issue.
- I look forward to having a new library open in Lakewood but have no opinion if it is a new building or restore the old
- I love going to the Tillicum branch cuz I live right down the road, I come in about once a week and use the computer to print off important documents from my email. I would like to see the library bigger with more book selections as I do rent books. The safety of our children and young adult children is important
- I love libraries. They are a safe space with accessible necessities in today's life. We can have new libraries. The more the better. Just don't close all of our libraries. They are sacred.
- I love the ability to use the printers when needed. I am very sad to see it closed. If it is replaced I would like it to include all of the old offerings it used to (plus any additions that may be helpful to others).
- I love the current Lakewood library building and location. I would love to be able to just repair/remodel/expand it. If a new building/ site is needed I hope it can be as esthetic and with nature around it.
- I love the current Lakewood location. Please don't change the site.
- I love the current location and have been using it since 1983. Lots of memories of taking my son to Story time. PLEASE KEEP the old log display , it's amazing!
- I love the Lakewood library and I would be happy with whatever location.

- I love the Lakewood Library. The only complaint I have is they do not keep up with a series. I use Large Print. Tried to get addl books in the series and they are not available. If book 1 and 2 are available the rest should be also.
- I love the library and the staff. Could use a larger selection of books.
- I LOVE the location being so close to the Towne Center! My eight children and I visited often and I miss how close it was. We have definitely not been going as often to the Steilacoom and UP branches because of how far away they are.
- I love the old library and am very unhappy there are no plans to remodel or replace it at its current location. So is my octogenarian mother!
- I love the one we have I've been going there for years.
- I love your libraries. Build as many libraries as you want.
- I loved the library we had and it was convenient to my residence. However, if there is a new, safer alternative I would drive a little further to get there, I suppose.
- I loved the original building. It just had such good vibes
- I miss the incredible space and resource that the current Lakewood library already was with the cozy inside spaces, natural light and trees all around
- I participated in the C.R.A.B.s club as a child. I was using the library before the remodel in the early 90s. I grew up in that building after it was reopened, spent summers and weekends there. It was a safe and wonderful place. I only wish for the community to continue to have a place that is safe and free so that people of all means have ways to find books and use computers to reach the greater world. Libraries are a vital part of our community infrastructure, and they need to be a priority in all ways. I am so terribly sad that it has been neglected for too long and we have gotten to this point.
- I prefer to retain the existing library in Lakewood at its current site. If a new building is determined to be more cost effective, I would still prefer it be retained at its current location. It is in close proximity to Clover Park High School, which is an asset to the students who need access to WIFI and computer use.
- I question why the Lakewood library was allowed to get to such a degree of deterioration. Doesn't the PCLC budget for building maintenance? This is an historic building for Lakewood, and, from comments I have read, is part of the "glue" of the community. Please don't tear it down and replace it with new. Sometimes the value of an older building cannot be valued in dollars.
- I read many e-books. Often you don't have enough e-book copies.
- I really enjoy our current location of the Lakewood library. It is conveniently close to our schools which our children need greatly.
- I really hope you keep the Lakewood library building. Architecture is wonderful and the location is perfect.
- I really like Lakewood library having the Zine collection. That was really cool and would love to see it expand to both libraries.

- I really love the current library I can walk to this location!
- I really love the lakewood location now and hope that it remains in that same location.
- I really value having a local library in Lakewood, for Lakewood residents. Having a close location for borrowing books, and using community resources (particularly for those without a car) is very important.
- I remember the Lakewood Library as the Tenzler Library and saddened by what it has become. Build a new one at the same location.
- I see the need to replace these older buildings. I do not like people losing services for years. I do hope this loss will be addressed.
- I strongly support this effort. I think it is especially important to a community like Lakewood where we should have a common civic place that is available to the community. Besides schools, this is money well spent as it speaks to the needs of the community as well as the identification of the community. We should have something that Lakewood can be very proud of. There are so many businesses and buildings in Lakewood that have been shut down. It has been a very depressed area. It's so sad for an area that once was so attractive, an area we took pride in. I truly believe having a wonderful library space would be a healthy and inspiring catalyst for our community. I have seen this happen in many other communities in Washington State and I truly believe it could happen here. Thank you for all your hard work. I am really excited about the possibilities.
- I support a new library building in Lakewood rather than trying to repair an outdated structure (or raze it down & rebuild?). Or perhaps another building in Lakewood, in better condition than the old library, could be remodeled to accommodate a "new" library. We loved our Lakewood library & used it often. However, when my children were younger, it did not feel like a safe place. I stayed by their sides because of the homeless folks who would occupy the library during the day. I stood outside the bathroom door (I have boys) when they needed to use it for the same reason as the bathroom often was occupied by homeless folks who were cleaning up. On occasion, we experienced homeless folks near us who became agitated, loud & acting out. We continued to use the library, but we were cautious & aware of our surroundings. We would love to come back to a library space that felt clean and safe.
- I support the idea of the City of Lakewood administering its own libraries separate from the Pierce County Library System.
- I think access and size are top priorities for our community. The idea of the UP Library was a "splashy" idea but access is a mess and too small.
- I think both communities badly need their own libraries. The best thing about the Lakewood library's current property is its location - near all major transportation hubs and directly across the street from CPHS, centrally located in the CP School District and accessible for military families. I would like to see the library remain on this site, with a vertical parking structure in the back, and attention paid to use of space and sustainability. Tillicum's library should be on the main street as well - just off the new overpass for military access. It can be a smaller branch, but a beautiful feature of revitalized Tillicum and a community gathering place with a full calendar of events.

- I think decision makers acted too quickly to replace the Lkwd. building.
- I think it is important for the community and students to have a library to use. Providing more technology for student access is critical for lower income families. Thank you for considering.
- I think it is important to have a Library in Lakewood to support our community. I have personally used the Lakewood Library for 45 years, my husband for 25, and my children for 18 and 16 years. The library allowed us to foster our love of reading and provided the resources we needed academically.
- I think it is important to have a library. It is a social service.
- I think it is tragic that these libraries have been closed before any steps were taken to replace them ASAP.
- I think it would be a great idea to include more libraries in the area.
- I think it would be great to put in a new library in the town center where Gotchalks used to be with a green space as part of a new facility.
- I think it would be nice if the Lakewood branch was big and open and light and modern. It could draw people to visit as a destination and a space we can feel proud of.
- I think it's a great use of our tax dollars. Libraries are a pillar in every strong and healthy community. I hope all goes well. Thank you.
- I think it's vital that Lakewood have a library as a part of that community. It's a critical service the homeowners there are paying to have. Please move forward with this.
- I think libraries are an important resource for any community. It is very important to continue supporting them as much as possible
- I think libraries are so very important for society especially for children to access knowledge and to increase their academic abilities. I also it's another substitute activity (reading and going to the library) rather than getting on electronics. It offers them a healthy balance.
- I think that a library in Tillicum is important because it give access to the members of that community that may not have a way to reach a library in Lakewood proper. The community is locked by the base and the freeway so residents without vehicle access are dependent on resources located in their community.
- I think that communication with the community is super important. Use of social media platforms/ community groups could teach more people. Network with local schools and use the farmer's market to share, too.
- I think that it's a really good idea
- I think that the location of the old library is great. The trees, shade and comfortable feel of the building. I love the friends of the library book sales! I think that it's a shame the building is in bad shape and wish it could be renovated. I don't fully understand the depths of the issues in the existing building but I wouldn't want the location move to the Towne center or other noisy, hot places. Sometimes newer is not better and I have had the experience in community buildings that the new

ones are often poorly designed for actual utilization by the community and many of the newer digital technologies leave people disenchanted with the library experience. A library should be a place of wonder, mystery, and enchantment where dreams and knowledge flow easily and are not strangled by the frustration of technologies that rob you of the experience and magic embodied in libraries and the Wizards who work within their walls. I had the benefit of the Lakewood Library, as a kid walking to it after-school from Clover Park High and leaving with a fuller bag and fuller mind. Please consider that location and maintaining the big trees and comfortable space.

- I think the current location is good. Tear down and replace butt parking would still be an issue.
- I think the current location of the Lakewood library is hard to beat!
- I think the library should be somewhere in the lakewood Towne center or if you could make a nice library by the old qfc
- I think the location is convenient in Lakewood across from the town center.
- I think the old Lakewood library should stay. The building is very cool architecturally.
- I think the possibility of new libraries in Lakewood would be a very cool idea. It would be very convenient to choose what library to go too.
- I think there needs to be standards for personal hygiene and behaviors such as not taking off your shoes and treating the space like it's your own private residence
- I think we're overdue but I don't know if now is the right times for new library's?
- I used the Lakewood library. I would love to see it become a space similar to what university place has, mixed use, a destination for people other than just a camp out for homeless
- I want it safe, clean, and vagrant free ... I will not bring my family there unless these terms are met.
- I want the "old" library back
- I want the Lakewood library to be moved into the TPL system to be honest. That system seems to align more with the values of Lakewood than Pierce County does. I want any "new" libraries to have an environment survey done first, to determine whether building new or renovating is less carbon intensive. Any new building should be built to the highest LEAD standard for green building. I would like to see a new library space with lots of trees and cooling areas around it, and with low maintenance food gardens (berry bushes, perennial greens, etc) installed with signage about how and when to harvest. I really think a rentable commercial kitchen would boost the Lakewood economy. I want to see homeless people considered (positively!) in the design of new buildings (aka no benches with dividers or other hostile architecture). I want the interior to look clean, modern, and welcoming.
- I want there to be a library in Lakewood - either the existing building or somewhere else. Please keep a nice, big library in Lakewood.
- I want to feel safe and comfortable visiting the new library location. No loitering or panhandling and a well lit dropoff for after hours book returns.

- I was very disappointed when the library was closed prior to summer, which didn't even allow the children in our community a place they could go during the summer months. After the COVID years it would have been nice to give them the summer before making such a rash decision. I would like to see the Lakewood library become a separate entity from the Pierce County library system.
- I wholeheartedly support having good libraries and they seem like a very good use of tax money as they are a resource for the entire community.
- I will try and support the libraries in anyway I can. It is a good service for our lower income citizens with computer and wifi access. I used libraries a lot when I was younger and in school. My use is quite low now but I would regret not saying how important the library is for our community.
- I won't go or take my kids if it is a homeless shelter. There is no need for the library if that is what it is going to be.
- I would be very excited about the prospect of having more libraries! I would like more info regarding events (even like the postcard I got to do this survey), so that I know when things are happening.
- I would hope that who ever gets the contract to design the NEW buildings, they take in to account the LONG TERM care and regular maintenance of these NEW buildings. Since the Lkwd building is closed because of problems ...is appears the regular maintenance was not done to up keep such a fine structure. I sincerely hope that the building can be re-purposed and serve the Lkwd community.
- I would like a new building in the current location, mostly.
- I would like Lakewood Library to re-open.
- I would like the current library to be de-annexed from the PC Library System and to have it remain as our community library. It is a historic building that should be restored and invested in, not a new library location/building.
- I would like the decision to move more quickly, also I wondered why a new location before shutting down the Library wasn't made.
- I would like the library fixed and restored and de annexed from the Pcls group as they are not interested in keeping the library they have their own agendas. The library is for the community not for a particular organization or group
- I would like the library to be close to the Town Center.
- I would like the old library to remain and be restored, not torn down.
- I would like to renovate the buildings that are already in place, if at all possible. The location of each are great public spaces, provide ease of access to library services, and would be a reinvestment into our people and our county, surely a good thing.
- I would like to see a community-wide effort. including businesses and patrons, to raise funds and volunteers to fix the current building. It is such a beautiful building!
- I would like to see a new building on the current site.

- I would like to see a new library built on the property that the current library occupies if possible. If that is not possible then a new building on some centrally located property.
- I would like to see a new Tillicum library in a different location than where it is now. Probably a bigger building and more parking spaces.
- I would like to see buildings maintained or repaired rather than torn down and replaced.
- I would like to see if the current building could be renovated instead of replaced.
- I would like to see Lakewood adopt University Place model for building a new library possibly in Lakewood Mall to help revitalize this area with affordable apartments, coffee shops, restaurants, etc.
- I would like to see the existing Lakewood library kept and renovated. For those of us who grew up in Lakewood it's part of our history and our lives, it holds a special place to us and we would like to keep it.
- I would like to see the Friends of the Lakewood Library have an area to continue their support of the library and for their recycling of gently used books, etc. through their sales.
- I would like to see the Lakewood branch in the Towne Center, although I realize many people are emotionally attached to the current location and building.
- I would like to see the Lakewood Library located in the Lakewood Mall for convenience and parking.
- I would like to see the library located in the Lakewood Towne Center
- I would like to see the new library building in same place as the old.
- I would like to see Tillicum prioritized for a new library. That area of the community is underserved. I would also like neighborhood libraries to be considered. Rather than one large facility, two medium sized facilities that serve different needs.
- I would love a 3D printer, some art type classes. Help out youth that don't find themselves in sports. Help them find something they love to do Card making , painting, volunteering. Maybe scheduling clubs to give classes, game day.
- I would love the new Lakewood library to be built at the same site. If the old building needs to be torn down.
- I would love to have the Lakewood Library to be remodeled and preserved. Regarding the Tillicum Library, I think it does need to be replaced with a newer building since it is not in the greatest of conditions at this moment in time.
- I would love to see a separate area for children to use, so that parents like myself don't have to keep our kids quiet or feel like we're being a nuisance to others in the library. It's always a nightmare to suddenly have to run out of the library because your child won't stop singing or talking excitedly at a loud volume, then they start throwing a temper tantrum just because their parents told them to speak softly. I shouldn't have to tell my kids to be quiet when they're just enjoying the books they're choosing to have you read to them. It's part of the reason I rarely visit any of the libraries aside from occasionally borrowing books as quickly as I can.

- I would love to see it built across from Four heroes and Harrison prep in the open field. This would be close to the college, and three of our clover park schools. It could serve a better partnership with our schools and would be close to the YMCA and Lakewood police department, and have enough land to do parking and expand. It would be great for after school events and partnerships.
- I would love to see previous Lakewood librarians receive positions in Lakewood again. Familiar faces
- I would prefer Lakewood area but as long as it's on bus route and convenient for others like me I'm fine w new location in that area
- I would prefer the Tenzler Library be repaired or torn down and replaced - it it the perfect place for a library!
- I would prefer to have the existing library renovated rather than replaced.
- I would really like to keep a library in Lakewood. It's an important resource for the community especially the younger kids.
- I would REALLY love a drive drop off spot. When I have my littles in the car the options are: 1. Leave them in car in the parking space to walk over to the Dropbox 2. Pull up your o the non parking spot at the curb and jump our really quickly to put my books in or 3. Get them all out of their car seats, walk us all up to the Dropbox, put the books in, and then walk everyone back to the car and get them strapped in. There aren't any good options.
- I would really love to see the Lakewood Library restored to it's original beauty and serenity...
- I'd like the location to stay the same since it's in an accessible area but any updates to the building and programs would be great!
- I'd like to see the libraries increase security. No one wand to pass the homeless or addicts in their way to the facility.
- I'd love a space that might offer reading time for kids and a kids book club or classes.
- I'm excited to see the possibilities of a new building built on the existing land. The last few years however it seems the library has been over run with homeless. I do realize that this community needs to take in account all different social and economical family needs and I hope there can be a balance found between the needs for all and safety for everyone.
- I'm just anxiously awaiting the reopening of the Lakewood library.
- I'm not convinced the costs justify a new library. There are schools all over that can house meetings, speakers, events. In these times...it would be good for computers, etc. to be available for those who do not have that tech stuff at home...but that still does not justify a whole new building.
- I'd like a covered drive through book return at the library building area
- I'd like the library building to be more visible to the public. Right now the build is rather secluded.
- I'd like the new Lakewood library to be located in the same area as the one that is currently closed
- I'd like to see the library in Lakewood moved to the Town Center and out of the residential neighborhood where it's currently located. With the number of homeless / drug addicted using the library property, the safety of the people living near the library is my highest concern.

- i'd rather invest in advertising or the staff then making a new library
- Ideally the “new” Lakewood library would be at the same location. I don't use the Tillicum library but think it is important for them to have a branch easily accessible
- Ideally the location would be near a bus line for accessibility for those who don't drive
- If a new location is selected, I hope the building will be easily accessible to all. Not too far from public transportation, or within reasonable walking distance from local schools.
- If a new location, please be accessible by bus.
- If added square footage to a new building, more book and resources focused on equity, diversity, inclusion, etc. should be added to the overall collection, and spaces for rotational visual displays to highlight local art, cultures, etc. should be included in the design.
- If I can choose a library to go to, I prefer to not go to Lakewood or Tillicum library if at all possible. I prefer to go to UP, Dupont, Steilacoom, or Gig Harbor libraries.
- If new library has to be built, it would be great to have it be designed with sustainable architecture.
- If the cost of repairing the existing building exceeds the amount of building a new building I'd suggest we sell the current property and search for a new location to build.
- If the current location could be upgraded/updated I think that would be ideal.
- If the homeless are part of the problem with the libraries, it is better to spend money for shelters and progressive housing policies then it would be to for security theater.
- If the Lakewood Library- (current one) can't be saved- Would suggest leasing out space in Lakewood Towne Center- you have plenty of parking there and the buildings are updated.
- If the library isn't rebuilt at the same location, would you consider a space at Lakewood town center, or perhaps a space near the old Lakewood theater by CVS pharmacy in that large area that used to be a grocery store?
- If there is money for a new library, why isn't there money to upgrade or improve the current Lakewood library. Lakewood is unique because it's not all shiny and new. People like historical and architectural significance!!
- if we got a new library i would love for the architecture to have an impact on our community, be artistic and modern. it would also be great if the library had some sort of starbucks like how barns and nobles has
- If you don't want the Lakewood library - give it to the City of Lakewood - and let them have their own library System
- If you replace the Lakewood building, please make it as special and unique as the old building was for its time. Look at Cuyahoga County Ohio libraries for examples.
- If you're going to build new facilities, budget for 20 years of maintenance, repair and eventual replacement.
- I'm against a new Library. I think we should refurbish the current Lakewood library, Save the Library!

- I'm all for a library used or new just get it done so we all can enjoy the space.
- I'm concerned more about the politics of cost than facing the inevitable requirement to assume debt. The best will not be cheap; but I do not want to pay for second class. THANKS for asking.
- I'm excited about the possibility of a new library, but accessibility would be very important to me. I miss you!
- I'm excited about the possibility of new libraries but scared of what it will cost the taxpayers of Lakewood
- I'm excited to see libraries continue because they are important to our community's wellbeing. Although the technology part is important, we want to see that the physical books are still preserved and valued above an electronic device. Safety is important of course, but I never felt unsafe in a library regardless.
- I'm heartbroken the original library wasn't upkept; and very disappointed that it got to this state before it needed such costly repairs. I'm sure there's more to it than that; but it's my feeling on the matter. I grew up using the library, visiting the big tree slice out front, and checking out books-- I had been doing the same with my young family. I am hoping whatever library we end up on is taken care of, and is a safe space to bring children to spark a love of books and reading. Thanks!
- I'm just disappointed that this wasn't brought to the citizens sooner- instead of the "all of a sudden" closure which came as a shock to many of us. A new library is welcome.
- I'm ok with it. I'm not attached to the old buildings
- Improve current libraries. Make them safer and eliminate the homeless squatters. Do not go to library because of this element.
- In designing these libraries, it may be helpful to have a multi-purpose space for group meetings, children playroom, and also use as a cooling center during the increasingly frequent heat waves.
- Incorporate the building or land of closed businesses (such as QFC or open Town Center space), if economically reasonable.
- Increase different culture events Have more different languages prints on shelves
- Is it possible to request books from an online source and have them delivered to your car (curbside service)? Or even delivered to your house? Maybe through Uber or Door Dash services?
- Is technology in the Lakewood Library at par with the more advanced areas?
- It appears that we need to build or rebuild two new libraries in Lakewood and find ways to finance those projects. I would suggest getting on with this project immediately!
- It is a shame the library was not maintained. If you couldnt maintain the current facility, how do you expect to build new and maintain it
- It is because of NEW LIBRARY BRANCHES in PCLS, that Lakewood was set aside when it came time for NEEDED UPKEEP. I am EMBARRASSED to tell someone, "my library closed because PCLS let it run down 10-15 million dollars worth of repairs!!!??"

- It is claimed that part of the need for new libraries is to provide meeting spaces, but a library is meant to store and provide access to books and other materials. I recently visited the University Place library, which appears more spacious but had a much smaller selection of materials compared to the current Lakewood library. Not the direction I think the library system should be going. There are existing facilities that can accommodate large groups.
- It is criminal that you are just now doing this. The last few administrations were irresponsible and foolish to let this happen.
- It is key to have libraries in these communities. Tillicum truly needs a larger multipurpose building with an increased library footprint in the building as a underserved low income community. Lakewood's location is critical for CPHS student and other community members multipurpose use (meetings, events, etc) to continue to create a wholesome city.
- It is very sad to me that the current library was not maintained through the years. such a great building and great location. So unfortunate and I wonder if the community is willing to support a brand new building. Not too sure.
- It needs to be space that works for the library staff and provides what the community needs.
- It really bothers me that the roof failed. It felt like the section of the budget which was allocated to maintenance, repair and upkeep was often stolen from in order to find room for other things that maybe were not a need, but wants. For example, buying 19 thousand dollar UV laptop cleaners instead of just wiping down the systems with disinfecting wipes, or creating a top heavy management team that's never in the building serving their community.
- IT SHOULD BE H U G E !!!!!
- It should be spacious, WELCOMING, lots of natural light, displays for people's hobbies - change monthly magazine exchange - drop off magazines ones has already read and pick up magazine someone's left NO ONE hassled or made to feel uncomfortable evenings with local artists
- It was very frustrating that the board decided to remove the Lakewood library without a future plan in place. We feel disenfranchised and that Pierce County does not care about Lakewood residents. We are an important part of the voting bloc in Pierce County and deserve to have library services.
- It will look modern and will help the look of the cities. It will be an upgrade for the cities.
- It would be a shame for a city as large as Lakewood to not have a library!
- It would be amazing to have long hours at the library with private meeting spaces.
- It would be awesome to have a library like the one in downtown Puyallup. Bigger space with free/ low cost printers and scanners
- It would be good to have a bigger library. But thinking about the children that uses the library because it's close to school has me worried. Union St is not a safe place for kids to walk.
- It would be great to get a new, updated facility in Tillicum.
- It would be great to have 2 locations! With the high cost of transportation.

- It would be ideal to keep the Lakewood library central to the city core area. Possibly utilizing an existing commercial space. of which we have many.
- it would be nice if the library in Lakewood could stay close to the town center and the transit center for access for people that do not drive or cannot afford to drive. Those on a limited income with some outreach could really benefit more from a new library. Not only for activities for themselves or their children but for things like a cooling center when it is hot.
- It would be nice if the new library had a Makerspace. These spaces are open to kids, adults, and entrepreneurs and have a variety of maker equipment including 3D printers, laser cutters, cnc machines, soldering irons and even sewing machines. This would give patrons more access to more varied activities and introduce them to new technologies.
- It would be nice to have newer and nicer buildings.
- It would be nice to see booksales at the new libraries
- It would be very nice to update love Lakewood branch
- It's seems elected officials don't care about public safety. If they did they would ACTUALLY do something to improve safety. Sadly they just give lip service to safety while making promises to get votes.
- It's a good idea.
- It's a good library
- It's a horrid idea to not work at keeping the Lakewood library in it's current location. We don't need more McLibraries - we need to keep buildings and locations that are appealing and that have history. We especially don't need the destruction of our trees - at a time of climate crisis and record heatwaves becoming the norm - to be sacrificed when a perfectly wonderful location exists. Be prudent and be powerful in deciding to do what is best!
- its very exciting,good luck, look forward to hearing the outcome of this endeavor
- I've used Lakewood Library for 20+ years, it was one of the best resources close by... it may be hard to duplicate the services at today's prices, but it would be great to have it nearby again. Awesome staff too.
- just a local modern library
- Just as long as it can be accessible by bus, or other means of transportation.
- Just get it done. The Pierce County Library board has known about this for a long time. The neglect, the snails pace of activity, the indifference to Lakewood residents is unacceptable. We are all still paying our library taxes at the full amount
- Just having the library being in an accessible area so that people who don't have transportation can take the bus or walk there with out facing any problems
- Just keep old one or fix the old one.
- Just noticed the word, Tillicum....for the first time in this survey. Library has had this land for years.

- Just really would like a Lakewood library back asap.
- Just to be centrally located for all.
- Just wondering where it will be
- Keep an open mind when looking at existing vacant properties for the library. Renovating will be a lot cheaper than new construction.
- Keep and maintain the current library building in Lakewood
- Keep and make repairs to the Lakewood Library. Build new library in Tillicum on already purchased property
- Keep being a beacon of enlightenment and a wonderful public resource for all of our residents and visitors!
- Keep central Lakewood location, either existing site or Lakewood Town Center
- Keep functionality to serve customers at the core of design!
- Keep in same location
- Keep same location in Lakewood. Like the woods like atmosphere
- Keep the existing location in Lakewood. This property is a rare find.
- Keep the library where it is right now!
- Keep the library's near the schools, especially CPHS.
- Keep the log! My step-mothers older brother was on the crew that cut that down. I still have a copy of the original literature from the library.
- Keep the same location. Either remodel or rebuild.
- Keep the Tenzler Library.
- Keep up the good work!! Updated building.
- Kid and Mom activities
- Lakewood and Tillicum are 2 different places! Shouldn't there be a library for both??
- Lakewood Branch should stay in the Town Center area, easy access for High School students, bus service ect.
- Lakewood definitely needs a library since the Gravelly Lake branch was closed!
- Lakewood definitely needs a library.
- Lakewood does not need a new library.
- Lakewood has a perfectly fine building and it shouldn't have been shut down.
- Lakewood has and hopefully will continue to have a great library system
- Lakewood has lots of big empty buildings that would be close to a bus line

- Lakewood has to be the priority over Tillicum. even though Tillicum is supposedly part of Lakewood, it's geographically seperate, there is no walking, biking, child oriented way of going from Lakewood to Tillicum without using I5.
- Lakewood is a gem. It would really be a shame to relocate a library that is in such a great, central location and housed in such a beautiful, inviting building. It is definitely worth it to renovate this building. Tillicum library... I went here once and was scared by the neighborhood. The library was pleasant and cozy though. A new facility could really benefit this area, especially if it were incorporated into some type of community center - like what was done in University Place, or what TPL is trying to do in the eastside of Tacoma. Someplace nice for teens to gather and with a children's area and robust children's programming would be ideal, because I imagine there are a lot of families near the base but Tillicum itself does not seem family-friendly at all. An attached park would be nice too... just please don't liquidate to fund this venture.
- Lakewood is a preferred location bc it is close to clover park district schools
- Lakewood is big enough to have a library on the east, west and tillicum/American gardens area. We actually need 3, not 2. A Tillicum area library is too hard to access for majority of Lakewood residents, but putting one in tillicum results in other areas of Lakewood doing without services.
- Lakewood is large. Needs centralized libraries. One in tillicum serves too small population and hard to get to for walkers, bicycles, and non interstate drivers.
- Lakewood is safer than Tillicum.
- Lakewood library also serves those outside of lakewood on the border cities and is a benefit. They had great teen and young adult programming that I would like see return
- Lakewood library has been around for over 40 years. It has a big need for repairs. It is in a great location and serves the need of the community
- Lakewood library is a beautiful, sufficient facility, the pride of Lakewood. My family has been here for 100 years this year and we have been so proud of our library through all of its many transitions.
- Lakewood library is an essential resource for the community and needs to be sustained
- Lakewood needs a downtown library
- Lakewood needs a huge location in the downtown Lakewood area.
- Lakewood needs a library and tillicum needs it own. Major resource for the community's
- Lakewood needs a library for its young people.
- Lakewood needs a library. The current location is great.
- Lakewood needs it's own library, preferably near Lakewood Town Center.
- Lakewood needs more community meeting space for meetings and events. The STAR center is it?
- Lakewood please
- Lakewood residents should have library taxes refunded if there is no Lakewood library available

- Lakewood would be better off money wise to renovate the old library at it's site. The only time I noticed your parking lot is full is when you have a book sale.
- Lakewood-centrally located as much as possible, or rebuild on current closed site.
- Lakewood-located as close to Lakewood Towne Center to create a sense of central location for the city.
- Let's do it. More access for more of the community
- Let's keep to the historic and use the space we already have wisely. There are so many possibilities!
- Let's preserve Lakewood history and restore the existing award winning Lakewood Library.
- Libraries are a critical piece of community life providing cultural benefits. It especially allows lower income people and families to have access to knowledge, ideas, cultural activities that they otherwise would not be able to afford. And since all sorts of people use the library it brings us together in a way that communities used to with church and social groups.
- Libraries are a much needed resource in any community.
- Libraries are a must for any community
- Libraries are a necessary part of any town or city -- without access to knowledge -- the citizens become uncivil.
- Libraries are amazing, please replace and expand on the Lakewood library.
- Libraries are an essential resource.
- Libraries are an important part of the community. I would like to see some interaction between the base libraries and city libraries
- Libraries are an important resource to us, providing free entertainment for our whole family. We appreciate the idea of a new library facility to replace the Lakewood location.
- Libraries are an incredibly important community resource. The libraries should not be combined because the community may not be able to access the library due to transportation issues. We must invest in our communities and libraries are a great start in doing so. We deserve to have the same access to technology, books, and resources as others across the county.
- Libraries are critical to a community and need to be where access is easy for all.
- Libraries are critical to our community. It is hard to imagine being without a library, even temporarily.
- Libraries are essential for people to have access to resources they may not have at home. Low-income neighborhoods like Tillicum can really benefit from help with technology and resume building.
- Libraries are essential in our community. As a teacher I have been concerned about the homeless population in Lakewood taking over and often camping out at the library. I am unsure why this has not been addressed. I am passionate to make sure that every child feels safe and that local libraries are accessible to them.
- Libraries are essential to the community.

- Libraries are fundamental community centers! I would love to see a new building in Lakewood (and Tillicum) that can be central to our community and provide valuable resources to all community members.
- Libraries are good for the soul of our communities.
- Libraries are held in the public trust. They are NECESSARY institutions for the dissemination of trustworthy knowledge.
- Libraries are important for young and old people alike. As a youth, it's where I dreamt and escaped, where I researched for papers (yes, using encyclopedias). Where we met school friends to study, talk and laugh about life. As an adult I used the library to help me decorate my home, get tips on raising kids, everything. The Library is not an extension of City Hall, where criminal and civil cases are heard. It is a separate branch of the City, with it's own location, it's own personality, serving the citizens in a positive, uplifting environment.
- Libraries are important parts of our society, and a space to ever expand the minds, and lives, of those entering. I will never turn down the opportunity for more Libraries.
- Libraries are information centers for any community and must be made available to anyone who wants to use it
- Libraries are needed
- Libraries are one of our most important public resources. I support community libraries, and want to protect them from funding cuts, book banning, etc.
- Libraries are one of the bedrocks of a community. We need to support them both financially and by using them.
- Libraries are SO essential to our community. It's an accessible "third space," where no one is expected to buy anything. It has been an essential part of education for our family, and we've missed the Lakewood location.
- Libraries are so important.
- Libraries are the heart of the community
- Libraries are the last 'free' bastion for community citizens to go - the more the better!
- Libraries are very important in these areas. I trust the committee to make choices that benefit the patrons.
- Libraries are vital to the community, I appreciate the opportunity for input.
- Libraries are vital to the health and progress of a community. I would like our area to provide space and resources targeted toward 3 groups- low income individuals and families, teens and young children. As a middle class adult with no teens or children in the home, my access points to library services should not be prioritized over others with higher needs.
- Libraries give community members a place to go other than their homes, meet new people and have access to learning materials at a cost that is affordable. . . Free!!

- Libraries have always been a focus for community activities and learning. We need libraries now, more than ever, to counter the isolation and misinformation that comes from too much cellphone use and the influence of social media.
- Libraries have always been a safe space for children whose homes are not. Please keep libraries accessible to children - easy to find!
- Libraries have become the new day shelter for homeless people. We need to recognize this and adjust the building to accommodate in some ways.
- Libraries have high priority of tax dollars for me
- Libraries need to be safe for all patrons since it is a resource to the community. Pierce County and the City of Lakewood need to address the rising problem of homelessness; residents of this county and city should not be subjected to having their local resources be taken away from them due to the ineptness of government officials allowing the trauma of homelessness bleed into our communities. Perhaps there should be social workers readily available at libraries for those who need assistance on how to care for themselves.
- Libraries need to serve our marginalized and homeless communities first and foremost. Locations need to be selected with those communities being prioritized. Likely solutions would be to place libraries near where other services are accessed (DSHS facilities, etc.). Services provided at libraries need to be tailored to supporting homeless communities such as resume workshops, info sessions on accessing government services, etc.
- Libraries provide wonderful resources for the entire community and more access is always a plus.
- Libraries represent the best a community has to give. They foster the love of learning, opportunities to grow and support so many aspects of life. No city should be without one.
- Libraries should be all about self-improvement, to reduce the suffering of sentient beings, globally, not fun and games. Posters could speak of the elimination of all borders, and thereby militaries, globally, so that the entire human race directs itself toward the reduction of suffering within families and without. Famous quotes and new ones submitted by members of community.
- Libraries should focus on providing primary services and avoid attempts at advancing specific social causes. Also, taxpayer money should be used frugally.
- Libraries were the fun places to go in the summer. I would love to see the library come back. Have summer camps, and reading groups for all levels. Home work help, free tutors, advanced technology, technology classes, the library is where we should be going for resources and help, not just on line.
- Like the current location in Lakewood.
- Like to see a model design with an open feel to it.
- Locate the library near the Clover Lake High School
- LOCATION ACCESSIBLE VIA BUSLINE FOR RESIDENTS WITHOUT TRANSPORTATION
- Location is important and if a new building is built it should be close to the former library.

- Location is really key. I think it is very important to keep mature trees on the lot for a peaceful feeling that helps people, young and old, to think and learn and listen, and if Lakewood has to be replaced to choose very wisely. Off of a busy road, like Bridgeport, will keep me from going no matter how much parking there may be. If it can't have trees, it should be very close to the old location. Why not in Town Center? Why not in the building(s) across from City Hall in what used to be Joe's and Gottshalks? Because the buildings can't be purchased? And what will happen to the large cross-section of tree in Lakewood's front window? Please tell me it won't be simply destroyed. I can't speak to Tillicum, but the Lakewood building is on its way to being historic architecture and is one of the few remaining buildings in town that have any character, any history. Tearing it down to build a cheaper, more modern rectangle takes away something that can't be replaced. We all seem to love old buildings, but not the process of allowing the buildings to age.
- Location Location. Is parking really a problem at the current location?
- Location of library near the high school is my #1 concern. I have no family in the area, nevertheless those students need a public library.
- Location of the Lakewood library made it easy for people of low income to access it, it was accessible to students being close to the high school and was within walking distance of public transportation making it easy to get to if you didn't have a car
- Location should require only one bus ride from anywhere in Lakewood. No transfers.
- Location! Large space for socially distanced events! Better parking!
- LONG LIVE THE ORIGINAL LAKEWOOD LIBRARY
- Longer hours
- Longer hours and safer places
- Look forward to having a library that our kids can use and that there is technology and other helpful resources for community members that need.
- Lots of play groups and opportunities for children with families that are preschool age but can't get into a preschool or head start for some reason
- Love current residential location even if new bldg necessary.
- Love the idea
- Love the idea of a new library. Would love to feature local artists too.
- Love the location of the old Lakewood library. Do we have the funds to build a better library in Lakewood and Tillicum? If so, then I would want the new library location to be somewhere in the Lakewood Towne Center. I cannot speak to Tillicum library as I don't use that library or pay taxes there. I do find using University Place or Steilacoom very inconvenient. We need a Library in Lakewood with good open hours. Thanks
- Love the Steilacoom library but doesn't have as large as a selection as the Lakewood library did. Especially, the kid center was nice!

- Love the Tenzler Library building. Am sentimental about it - having been going there since I was a child with the egg-shaped seats to listen to music. Any way to update this building without tearing it down? Add on to the building? Or build a new library elsewhere and turn this building into an event space? If not possible to do those things and provide important library updates and access, then a new building altogether is the next choice.
- Love with the funding you already have. Don't even consider asking for more. You weren't good stewards with the existing building.
- Loved the old building and it's location as well! Keep that tree trunk available for public viewing.
- Maintain sanitary levels, e.g. hand sanitizer, sanitizing wipes
- Maintain the current Lakewood library
- Maintain the current library buildings so they don't fall into dis-repair & have to be replaced.
- MAINTAIN THEM.
- Make it nice and near me! 98498
- Make it so... Please!
- Make part of it a drop in shelter for marginalized community members where they can get help. Expect better behavior Maybe quiet areas will help. I haven't come for several years because my car was vandalized in your lot and my teen daughter had inappropriate overly sexual comments screamed at her by a homeless man. Staff seemed traumatized by everything that was happening each time we came in so we started going to another library further from home. We would love to come back but I'm frightened.
- Make sure there is a lot of comfortable in library reading spots.
- Make the library a welcoming place with new up to date technology. Have classes for the public on technology and how to use it. examples: excel classes, how to use a PC, how to use certain apps. Security. info on the apps kids are using. Etc. its endless.....have summer programs and community educational outings. or even something as simple as once a month have a rock painting night and everyone can hide their rocks outside after the class. Audible book club, people can listen to books together and then discuss? who knows but libraries should bring communities together.
- Make them accessible and safe places for kids in the neighborhood. Older kids should be able to get to the by themselves by walking or riding their bikes. It is important to have libraries in the Lakewood and Tillicum neighborhoods.
- Make them to last
- Making the library centralized to better aid all in the community.
- Maybe an open inviting space that system flows with, pickup, delivery, indexing, and cataloging. Thank you Pierce County Library's It always been fun to go to Library!
- Maybe not another library but a book mobile
- Merge Tillicum and Lakewood libraries. Possibility to provide bus passes to those who live too far and do not have vehicle access.

- More Christian books, fiction and nonfiction.
- More convenient for seniors and school kids
- More discipline, no loud talking or eating and drinking anything Like it was when I was a kid
- More education and resources for the homeless they use the library daily
- More events that are geared for 12-15 yr olds
- More of helping the community like tutoring, computer teaching for elderly folks, TOOLS lending
- More online services for those who can't make it in
- More programs advocating for youth and the homeless in the area, as well as rehab outreach
- Move it to the old LA Fitness location in the Towne Center for more business activity
- much needed
- Must be a library that user can walk to safely and close to schools
- My house is fortunately located near the Steillacoum library, and not too far from the Lakewood library off Gravelly Lake Dr.
- My kids in elementary school age love a spacious beautiful clean place to play and read books or join activities
- My main concern about moving the Lakewood library to a new location would be the vacant spot left. I live on the same street as the library and the number of homeless people who frequent the space has increased since the closure of the library. There are vehicles that basically live at the location at this point. This concerns me because it makes me feel very hesitant to allow my children to play in our front yard or walk in our neighborhood. I would prefer the library to stay in the same location, have more security, fix the issues with the building or rebuild in the same location.
- My suggestion for a location would to the spot where QFC was located. Hopefully there is space there to build a good size library with enough parking and landscaping that would give it a parklike feeling. The proximity to the plaza where the street can be closed off could be used outdoor events related to the library..
- N/A
- NA

- Need earnest and well developed assessment of the entire library situation. And need a report promptly to our community!
- Need more handicapped parking.
- Need one closer to the bus center if you can't save the old building.
- Need to be safe
- Need to have varied hours. Enough parking. Accessible bathrooms. Enough bathrooms. Children's activities.
- Needed and necessary!
- Needs to be a central location like current Lakewood location
- New best using land already owned or major renovation
- New is usually very nice and typically worth the cost. Libraries with a historical significance should be preserved as maybe a museum...if that is tenable. Or maybe the Lakewood History Museum could utilize the space themselves?
- New libraries are great, but the old Lakewood Library had so much space and was welcoming to all. I can't see replacing it - how about getting more estimates for roof replacement? It is a beautiful building and should be preserved.
- New libraries are not on anyone's agenda except those running the library who wish to fulfill a persona dream or create a personal legacy. Repairing the Lakewood Library should be #1.
- New libraries would be wonderful to have. It's a shame that the new roof that was put on the Lakewood library didn't last longer and ended up contributing to instability of the whole building. Would like to see Lakewood Library re-built on current location if at all possible. Perhaps the Library can arrange to use parking slots in the lot across the street that belongs to the clinic. Current location is central and right in downtown core. Need increased security with the presence of so many homeless people hanging out there during the day.
- New libraries? Are you kidding me? Honestly, I think you violated the community's trust with how you closed the main branch. And along the way, you created a conundrum. If I were to say don't build a library in Lakewood, because I stopped using your services many years ago, you would gladly take Lakewood property tax dollars and spend it elsewhere. That really ticks me off.
- New library in Lakewood is just fine at the same spot. Make it taller with floors, revamp the parking situation, (there is room for a lot more parking) problem fixed.
- New library needs to be done as soon as possible.
- New library would be great - would hope old location can be utilized.
- New resident of Lakewood was sad facility was not kept up.
- New space - up to date facility
- No for Lakewood. Fix and maintain the current structure.
- No homeless in or around

- No immediate concerns over the library in Lakewood. The one in Tillicum, however, outwardly looks dilapidated and I have concerns over patrons' safety at that location. In addition, that particular library needs better signage as it is hard for people unfamiliar with the area to locate it visually.
- No new building for Lakewood library - Refurbish
- No tax increase
- None
- None at this time.
- None. Would just like a nice clean space with passionate staff
- Not a place to drive Social Agenda.
- Not being in busy traffic areas.
- Not in the Towne Center. Needs to feel accessible and welcome with a neighborhood feel. UP library does not have this but Lakewood Library does. And Tillicum deserves a nice well kept facility.
- Not sure of anything else to mention
- Not Tillicum, too far and not the safest part of Lakewood
- Nothing at this time
- Nothing really
- Occupation of building space already available. Lakewood Towne Center has many openings that would be usable for a library. It's close to our schools for the students also.
- Offer a better selection of books...very poor last few years
- On going maintenance of the building is essential. The last Lakewood library was beautiful and it's sad that it was allowed to deteriorate.
- One library should be open 7 days a week . Sunday library access would be greatly appreciated even if for a few hours. 12-5/6 would be ideal
- One of the greatest benefits the old location had was that it was very easily accessible to the students of Clover Park HS. It was a positive and safe place for the students to go after school and without the old library and it's ideal location I think an important opportunity is being missed.

- Only get it done. I use the library extensively, am appreciative of the staff and want to see the library opened as soon as possible.
- Only that libraries are a great (!!) part of the community, whatever you decide
- Only that we do indeed get a library in Lakewood and it doesn't become something we don't get back. Yes, I'm sad the "Tenzler" location had to close, but we need a public library in Lakewood.
- Open a temporary location if the old one cannot continue to be used.
- Open as soon as possible.
- Opportunity to partner with local community services to offer resources at the library (for example, access to the COVID tests was a nice addition, maybe other partnerships and resources can be explored). I also care a lot about the library continuing to be a space where all are welcomed and able to access
- Other buildings are much older than the existing library building and they are still quite functional. I do not understand why this building has to be replaced.
- Our city has grown, we need a library to meet the needs of a growing community. It's current location has some advantages, but the parking needs help
- Our community needs a library. We shouldn't have to travel to other cities to access a library when we are a populated city. My kids should be able to supplement their schoolwork in our city.
- Our family homeschools and the value of a library that is close to us is very important
- Our family would use it. We have the privilege of transportation and time so we can be flexible with location. We want this space to be accessible to the most people.
- Our libraries are vital to our communities! We need them for so many reasons. It's partied keeping a thriving community thriving!
- Our libraries should focus on what they do best...providing a broad selection of books at shared cost to the community, not adding space for events, etc. Our libraries should also avoid pushing a specific political ideology.
- Outdoor reading patios or enclosed shaded courtyard would be spectacular.
- PCLS has stated that they want to prioritize principles of EDI. Yet, the closing of the Lakewood library in June, with no plan for a temporary location in sight was an explicit abandonment of one of the largest and most diverse communities in Pierce County. Any new library and investment in the community should display an actual commitment to the whole community. There are many, many more ways the PCLS could be displaying their commitment to EDI. If TPL can craft and share anti-racist statements and land acknowledgements, why can't PCLS? And, who is benefitting from PCLS not taking these small steps? I hope that any new library facility in Lakewood and/or the Tillicum neighborhood will actually be an attempt to provide for our community. That is no small task, right? But does that mean no effort should be made? PCLS could, and absolutely SHOULD, work to become a true pillar of the community; a truly supportive environment where EVERYONE (especially unhoused individuals; people of color; 2 spirit and other LGBTQIA+ individuals) feels safe to learn

and experience joy. Why has it taken this long? <https://www.tacomalibrary.org/news/tpl-stands-against-racism-and-white-supremacy/> <https://www.tacomalibrary.org/land-acknowledgement/>

- People like me who are authors of children’s books, would love to read their books to children, but aren’t allowed to. So sad.
- Perhaps consider holding toddler story time on the weekends also, since parents who work (like me) can’t attend on weekdays.
- Perhaps some unused retail space at Lakewood Town Center would make a good temporary or permanent location for the Lakewood branch.
- Personally I don’t want another vacant building in Lakewood. We tend to make this a disposable world and don’t keep up older buildings.
- Personally, I believe the people of Lakewood would support -- endorse -- get behind SAVE OUR LIBRARY FUNDRAISERS across the community for TENZLER LIBRARY BUILDING
- Plan but don’t over think it. Select a suitable empty storefront in Towne Center and start the conversion, a further delay is costly too. Thanks for asking
- Please address disabilities. We have many autistic children and adults who need quiet time in the library. Maybe one hour each week - early opening? Or on Saturday for those school age people for them to come into a lower lighting quiet environment to enjoy books and movies. Also I would like to see better restrooms access for the disabled. Maybe an easy access Family restroom to accommodate single parents, parents of many young children, disabled of all ages or those who need assistance. The old ones didn’t work at all.
- Please allow the libraries to continue to be a free resource for the community. Creating liaisons with programs that help our homeless and underprivileged populations get help toward being productive members of society needs to happen! The libraries should continue to be a safe place for ALL people—do not exclude people! If some people don’t like homeless using the library, then maybe they should start a private subscription library of their own. The free library system should serve ALL!
- Please be open in Sundays
- Please bring our Lakewood library back!
- Please bring our library back soon. hard to get to alternatives.
- Please construct these quickly. A neighbourhood without a library is a sad thing
- PLEASE DO NOT MOVE THE LIBRARY IN TILICUM OR I WONT HAVE ONE TO GO TO THAT I CAN WALK TO. SENIOR.
- Please do not try to force political agenda on the community.
- Please do something more with security- the interior/exterior library has become a hang out for homeless people - I understand they have rights to use the library too, however tax paying citizens should not fear their safety at the library due to loitering of drunk or high or mentally unstable customers- Lakewood library no longer feels like a safe place to take my kids and this is sad. I have felt this way for the last 4 years, so would very much like to see this change

- Please do something soon. I miss my library!
- Please don't move library from current location. My preference would be to renovate current facility.
- Please don't waste my money on unnecessary architectural flair.
- Please don't close Tillicum... that area is separated from the majority of Lakewood, don't take away their resource.
- Please ensure the residents of Lakewood and Tillicum have ease of access to 1. Acces, 2. Learning, 3. Safety, 4. Convenience of location(s).
- Please ensure there is safety and security as well as up to date technology.
- Please get one open as soon as you can. Closing this library just before summer break started really is a hardship for the students in Lakewood, especially those whose families cannot take the time to drive them to Steilacoom or UP!
- Please HAVE a library in Lakewood to keep people having to drive longer to get to a library. Also please have it near public transit
- Please have the new Lakewood Library location either in the same place or very near with lots of security as Lakewood is not very safe.
- Please host more book clubs!
- Please include current up to date services including computers and continue to have access to news papers. Work space and social distancing is important to me. Parking is a must have. Childrens story time has always been a good addition to libraries. Book clubs would be great for adults. Meeting spaces, and authors or experts having space to come would be awesome. Comfortable chairs for reading and bathrooms please
- Please keep our library the same as it is and open. We love the library the way it is.
- Please keep the amazing building in Lakewood. It's design inspires creativity and offers residents a unique experience. I have notice a burgundy Cadillac selling drugs near the property which I worry impacts use and childrens satefy. Security would be a welcome addition.
- Please keep the current building. The architectural design is gorgeous inside and out. Over the past however many years, architecture in the Lakewood area (and other nearby neighborhoods) has become very homogeneous--aka boring. Let's preserve architectural diversity and historical buildings such as this one. In addition, the current location is convenient to transit, restaurants, and shops at Lakewood Towne Center without being in the middle of super busy, high traffic areas.
- Please keep the current Lakewood location. It would be great though to have additional libraries in Lakewood since the city covers so much space.
- Please keep the existing libraries. The Lakewood library is a rare architectural gem. Haven't been to the Tillicum branch since it's early days. I thought then it was a valuable asset and service to the Tillicum community.

- Please keep the library at the same location. Also please keep the big tree trunk/cross section display that was in front of the outside of the Lakewood library to a the new location. Please do not throw that away. Please keep the library in Lakewood at the same location.
- Please keep the library in Lakewood.
- Please keep them close to the same location as before.
- Please make sure it is community friendly for kids.
- Please open a temporary branch as soon as possible for customers who can't get to other branches and for the Lakewood community. We miss having our library.
- Please open the Lakewood library. Please.
- Please preserve the current historic building!
- Please preserve the Tenzler library!
- Please provide at least temporary locations until a new library is built. Time is of the essence. You don't want people to just stop reading and using a library.
- Please put the library in underserved communities and limit time a person and prioritize youth and community events
- Please rebuild the library, not only for my future community , but myself.
- Please remember accessibility for people with low incomes and disabilities.
- Please remember than many of the residents of Tillicum have a hard time reaching other branches. It can be a very isolated community. Even if it ends up being smaller than other branches, it needs to have the same features and services as any other larger branch.
- Please renovate the old library.
- Please replace the library if it is removed, thanks!
- Please stay in close touch with the citizenry at all significant decision points.
- Please try to use existing facilities. Most would understand there is little available land. Please keep facility on bus route. More parking. More open feeling at entrance. Compare UP
- Please understand that with a shortage of shelters in our area, some people are straight up fucked in finding places to hide when the demons of their past come lurkin
- Plenty of hours of Library time and places to study
- Praying for a good location. The old library was in a great spot-so close to the towncenter!
- Present location is perfect for so many
- Present on central (town center) location best for most with parking, busses and other services.
- Preserve and restore historic Lakewood library
- Primarily the cost to the residents and library goers.

- Prioritize utilizing empty buildings (tear down if necessary) such as that awful eyesore behind CVS that used to be a big store. Tear it down and build a beautiful library there with plenty of outdoor grass areas---public center. Tie in with the efforts to create a "downtown' setting.
- Providing an access point to services for homeless or those in need. Maybe even a shuttle to shelters or food banks. I noticed once that the old location was overrun with homeless and that deters visiting by myself and others I'm sure.
- Public libraries provide a space to those in the community that may not have the resources they need for job hunting, completing school work and studying. It provides access to not only internet but a plethora of knowledge from books! Plus reading is a great way to learn new things and inspire creatives!
- Put the Millions into fixing the old location by adding a few floors since the whole roof needs replacing.
- Puyallup has an awesome library and they are smaller than Lakewood we need something like their a beautiful and useful community resource.
- Quit trying to shove a new library down our throats. WHO PROFITS? Not the library users! Perhaps the developers, the contractors, the builders, the property owners, the realtors, all those behind this scheme attempting to force a new building on the public.
- Rather than build new, just fix the one that has been a staple to this community for decades!! You've had the time, and clearly have the resources!!!
- Reading summer activities for school age children Helping guest with seeking jobs and building a resume
- Really, with money such an issue, rather than new...why not some updates instead??? Why must the 'not new' just be discarded?? I feel the cost of a new library is prohibitive.
- Rebuild/repair Lakewood where it is.
- Reducing the amount of the less fortunate over taking various areas and their belongings on front of entrance. Understand that it is a public place and the need is great to get off the street, but there would be great benefit there was a section reserved for the needs.
- Rehab the old building much more spacious than Steilacoom, closer than U.P. liked the librarians at Lakewood much friendlier than Steilacoom as well
- remodel / fix current building PLEASE
- Remodel the existing building.
- Renovate another Newer building elsewhere in the community, for Lakewood library use.
- Renovate the existing library in Lakewood and don't cut any funding from the Steilacoom library to fund these new boondoggles.
- Renovate the Lakewood Library at it's current location due to close proximity to Clover Park HS
- Repair Lakewood Library, formally Tinzler Library

- Repair rebuild the existing library that has served the Lakewood community well for years. Buildings be the public or private need to be maintained, the Pierce County Library system has failed dismally in maintaining this beautiful, historic building. Unfortunately, I have no confidence that you will do the right thing, which is upgrade and repair the present library and provide adequate maintenance and security to provide services to the community and not become a convenient hangout for the homeless.
- Repair the building on Gravelly Lake Dr
- Repair the building please.
- re-purpose vacant buildings. The old QFC has been abandoned for years.
- Reservable spaces for different uses. Meeting rooms for formal or informal gatherings, “zoom rooms” that can be used for online interviews or meetings, working spaces with plenty of access to outlets.
- Resource for the homeless
- Safe and clean is a priority.
- Safety for children, not a respite for the homeless! Family friendly!
- Safety issues . I realize not all homeless people are dangerous but there should be some security as libraries understandably become a haven for them.
- Safety of patrons from the homeless.
- Same as mentioned
- Same concerns.
- Same Lakewood location please
- Save the current building
- Save the Lakewood library
- School District partnerships with local libraries help create life-long library users.
- Security all day long. Homeless live there. Needles.
- See above response.
- seems like a pretty BIG ask, everbody wants their 'piece' of cake, deserves the biggest 'share' of the pie or wants to pay for someone elses bills - the best to all your efforts!
- Seems the whole debacle could have been avoided with proper building management and I'm not sure that building a whole new library is really the best answer.
- separate buildings for Tillicum and Lakewood - accessible for all
- separate library buildings - one for Tillicum and one for Lakewood - accessable for all
- Seriously, the homeless taking over Lakewood library, the library I grew up with, was terrifying. I feel bad for them but the library isn't a place to live or to sleep and that's why I stopped going there.

- Sharing with Tillicum is okay with me, as long as the location is safe for all users and staff.
- should attract youth & be safe
- should be acceptable to bus lines to reach those without their own transportation.
- Should be part of the greater Pierce county library system, not a city-owned library
- Should Provide a range of services so a broader community base can use the facilities
- Signing up for space, particularly writing critique groups and not being bumped for library programs is critical. Sign ups should allow at least 3 months (Quarterly meetings)--two months is terribly inconvenient for those meeting quarterly. Programs space should have large screens with inputs for flash drive presentations and or computer connections, and Zoom meetings.
- Since the closing was announced, I've kept an eye out for possible locations for a new library (or even for the temporary version) and struggle to come up with any possibilities that are large enough and aren't in need of even more work than the current building - let alone are so conveniently located. I can't imagine where you're going to find such a space.
- Since the Lakewood library closed it has been so sad and such a loss for our community.
- Since the problems concerning the existing Lakewood Library bldg were known for a long time why weren't plans already in place for at least an immediate temporary replacement if not permanent replacement? Leaving the community with nothing is completely irresponsible.
- Some youth have moved away from libraries with technology growth and this is not wise. Youth need to learn how to grow, advance and think for themselves and to not rely on technology (phones, computers, etc.).
- Soon
- SOONER, THE BETTER
- Speaking on behalf of the Lakewood one since that is the one I have used for over 45 years, it needs to be kept in its current location and worked on as needed. It is a landmark in Lakewood and needs to be treated as such.
- Spent alot of my high school love and near dear to my heart
- Start building a new library in Tillicum since the city has already secured property.
- Stay in the current location.
- Stop buying R-rated movies. Better yet, don't waste tax dollars on entertainment movies at all.
- Stop letting them be used as a place for homeless to hang out. It is a deterrent to others wanting to use the library.
- Stop the silliness and fix the wonderful library we have!!!
- SUCH IMPORTANT COMMUNITY RESOURCES. IT'S SCARY TO LOSE ONE AND NOT KNOWN WHEN/IF IT WILL REOPEN.
- Take care of the one we already have in Lakewood.

- Tenzler library is beautiful. I understand that it needs millions spent on updates and repairs but I would really like to see the building saved.
- Thank you for considering our input
- Thank you!
- Thank you!
- Thank you.
- That hopefully it will be decided as quickly as possible, as I very much miss the Lakewood Library.
- That they exist.
- That they open soon
- The area at Colonial Center location ,old QFC grocery store. Lots of empty spaces and parking area at the site; could be better for business in that area and not much further than Tenzler.
- The bathroom facilities need to be more disability compliant
- The behavior of the homeless drove us away
- The closing of the Lakewood branch left a significant hole in the social activities and needs of our citizens. There is now so much animosity about PAC and its perceived incompetence that I doubt you will ever be forgiven. A horrible mess!!
- The communities need to have libraries. There are a large number of patrons that would otherwise not be able to check out books, use technology, etc. These are community centers, not just
- The community needs the libraries, Even more so in these areas!
- The current Lakewood Library is a precious and beloved building reflecting the history and culture of our home city. If the powers that be do not justly right the wrong of allowing it to fall into disrepair, and the original building is lost--we, friends and neighbors of Lakewood Library, in Lakewood Washington demand that any new building is rebuilt on the current land.
- The current library in Lakewood has become a home to some of our area's homeless. While these people need SOMEWHERE to go, some of them aren't what one wants to pass by on the way into the library.
- The current library location should be kept.
- The current location is convenient for high school students and the general population. Please do not change what we built and have used since the sixties.
- The current location is historic and an ideally located park-like setting. Rebuild on this property.
- The historic Lakewood library should be preserved and renovated.
- The Lakewood branch is too small and has inadequate parking. I support a new location.
- The Lakewood building is architecturally worth saving.
- The Lakewood community is underrepresented and should have focus on the culture and needs there. Listen to those that are low income, BIPOC, ect!!!

- The Lakewood library adds important services to our community. Plus, it looks good to have a local library...
- The Lakewood library building is of historical significance and should be retained, repaired, or restored. The location of the building is familiar, convenient, inspiring, and sited among the sheltering limbs of the woods -representing the very nature of the Lakewood community itself.
- The Lakewood Library is a gorgeous mid-century building designed & constructed to serve the growing population after WW2. It has been serving the people of Pierce County nearly twice as long as Lakewood has been a city. Buildings are our history. They are a physical record of the growth and development of towns and communities. Preserving historic buildings allows the stories of a community to be preserved. This library should be on the National Register of Historic Places, opening the opportunity for historic tax credits. It's a gorgeous touchstone of the community of Lakewood that should be preserved.
- The Lakewood Library is an amazing and beautiful historical building, and is part of our community. I'd be sad to see it go.
- The Lakewood library is in a great location, but spending a lot of money has failed to solve the leaking roof of that delightful building.
- The Lakewood library is in a perfect location. I understand the building is in poor condition. It should not have been allowed to deteriorate. If there is any way, I would like the building to be restored and the library to be returned to that site. If Lakewood wants to be taken seriously as a city; it needs modern, well maintained, welcoming libraries.
- The Lakewood Library is in a perfect location. If it needs to be replaced because of age, damage, etc, I understand but I can think of nowhere else that is as accessible in Lakewood, where it will be well used.
- The Lakewood library is not a safe space. A large portion of the responsibility to create a safe space lies with the library system.
- The Lakewood Library location is perfect. Either fix up that building or replace it in the same location.
- The Lakewood Library should be repaired and if the roof has deteriorated earlier than the contractor guaranteed, he/she should be compelled to do the repairs at low or no cost.
- The Lakewood location seems to be the best place (other than where the old QVC and Cascade Bagels stores' location) Perhaps local companies would donate their time/effort to help demolish the existing building to lessen costs?
- The libraries (all of them) should expand their hours during heat waves to serve as cooling centers.
- The libraries closest to me now are adequate, but still not a 10 minute trip, can't zip out for 30 minutes to use copier, fax machine, printer. UP location has limited parking.
- The library has my full support. It's a gem in the community. I'm attached to the current location because of its history and because it's a beautiful spot in the community.

- The library in Lakewood is like a landmark. The roof should be able to be fixed. Agree Tillicum area needs a library.
- The library in Tillicum represents the only real community space in the entire neighborhood. It has the potential to provide any number of resources to an underserved community, with hundreds of people below the poverty line.
- The library is a critical location that should set aside space for local resources; welfare, charity, screening, advocacy, emergency response.
- The library is an important provider of employment for bibliophiles. More libraries, not less, please!!
- The library is an important public resource. It needs to be in an easily accessible location, and should be a focal point of the community.
- The library is vital to the community
- The library needs to be in the heart of Lakewood. It needs to be well lit, clean, and have sufficient staff present. There needs to be security present. It should not be a place for vagrant's to use the bathrooms or leave their belongings outside. Our children and patrons as well as the staff need to feel safe. We need our library now. As far as cost...Our property taxes are already a strain on middle income families.
- The library services are must haves for our community for the broadest spectrum of residents. The taxes we pay for the library are the only taxes that I don't 'quibble' about.
- The library should be a safe place for all in the community to gather. The location of the Tillicum library is great, right by the school and in the center of town. The entire building needs to be brought up to date, but I think the location should remain the same.
- The library supports many needs of our community inclusive of everyone. We need these services most especially for lower income persons and those without access to books, movies, music and computers at home. We need it for people to gather and interact on a personal level more than ever. I would like to see more books (including those older ones as they give a valuable snapshot into the past) and an area for reading time (story time) for kids and room for adult meetings of all kinds. Remodel, rebuild or relocate but be sure we keep our library.
- The library system, in presenting the case to taxpayers for new buildings, MUST emphasize their decades of good stewardship of taxpayer funds and make a concerted effort to reach voters who may not be aware of how library resources and services could benefit them. The 2018 levy election effort was hamstrung by an emphasis on trying to change the minds of 'no' voters instead of reaching potential 'yes' voters who were not aware of the election at all, and what should have been a comfortable victory was nearly lost due to misguided marketing
- The library was really important to me when my kids were young. I hope that the library will continue to serve families with not just books, but programming (story time, songs, puppet shows, etc)
- The local library is a wonderful part of the community, providing access to free, quality programs and resources. The space provided by a library encourages connection and learning and adding new amenities can help further build the strength of the Lakewood community.

- The location and convenience. How much it's going to cost the community for a new building. I would like current library to be saved, it is a historical and important place in the community of Lakewood.
- The location is convenient & right in the heart of Lakewood. When I was on unemployment, we met at the library. It's a very modern, open atmosphere & hope it will remain as is.
- The location needs to be easily accessible from I5 and 512.
- The location of the Tillicum Library is just great where it is.
- The location should be close to transit, preferably a transit hub.
- The more libraries the better; however historic buildings like Lakewood Library need to be saved. One of the biggest attractions of Europe over America are the historical old town areas and charming old buildings and houses. America values new developments way too much.
- the more libraries, the merrier.
- The new library need to recognize that all citizens will use it. That includes all economic levels. It should be able to serve all in a secure environment.
- The new library needs to recognize that all citizen will use it. That includes all economic levels. It should be able to serve all in a secure environment.
- The old building and location in Lakewood were great. Location is most important of these two. Please don't focus too much on the "additional services" element. Too many libraries get away from books and too far towards being social centers and that move is in fact profoundly regressive in result even if attractive in prospect.
- The old Lakewood building should probably be replaced. It is probably cheaper to replace than upgrade utilities / replace roof and hopefully reduce maintenance costs. A new location in Lakewood town center would allow larger building, easier access to transit / improve parking, maybe easier / less expensive to install utilities.
- The old Lakewood library smelled. The bathrooms were not kept clean. The computer stations smelled. In my opinion it was because of the homeless issue. Most times there are 5 to 6 shopping cart full of "whatever" in front of the door to the left as you enter the library. The staff was afraid to address any issues when it came to a homeless person. It became a "hangout" for them, and nothing was done about it.
- The old QFC Grocery building in Lakewood is vacant large and lots of parking.
- The people have lost faith in the library system and the city of Lakewood it going to take a long time for both to regain the trust of its people of all ages.
- The Pierce Co. Library system is awesome. I don't know the details as to why the Lakewood Branch needs to move. It is in an excellent location.
- The present Lakewood location is historical, needs to be saved for the location, to keep the Lakewood Community feel.
- The present library suits our needs very well and I would be very disappointed to see it moved from the present location.

- The public libraries need to be a resource for JEDAI (justice equity diversity access inclusion); especially as local schools are removing books and stopping or slowing DEI and SEL (social emotional learning). We need a resource for the community that serves all the community and follows a the American Library Association stance on intellectual freedom.
- The sooner the better
- The Tillicum library could be much more beneficial. It has very limited hours and the physical condition of he building is much worse than the Lakewood library that you are replacing.
- The Tillicum library entrance is scary to enter. The entryway is dark and hidden from view and loud with generators or fans or something overhead and there's stuff dripping on my head as I go in. It's great that it's next to the food bank, but the entry and bathroom needs renovation to feel more safe. IN particular, a family friendly bathroom in the children's section would be ideal.
- The Tillicum library should be more clean they let a lot of homeless around the area and the homeless don't respect and pee and poop and that's not acceptable when there is kids going to the library
- The time is wrong. Funding with public funding is coming at the wrong time. Do not even put forth an ask.
- The wonderful log should be in the WA State Museum. It it too ama,ing to hide in lakewood. Everyone should see it's size. It is herritage of NW. FEW LIKE IT STILL EXIST
- There are more pressing issues to spend money on. Don't build a new library, update the current one.
- There better be new libraries if you're closing the old ones.
- There is a large empty former grocery store near Colonial Plaza. I wonder if it could reasonably be converted to a library.
- There should be a lakewood library - I would not go to tillicum - There should be more books available -and better parking - I would like to see wildaire reopen - feel shut out of info - and knowledgeable librarians
- There should be more in number.
- There's enough event space in Lakewood. The library doesn't need event space, keep it simple.
- These are community centers and not just libraries. Tillicum is an under privileged area and they need to have books, music and also computers. It would be devastating for the libraries to be removed.
- These are community centers besides being a library. I would rather have the old Lakewood Library remodeled vs. a new library that will be very expensive and take a long time to get built. These are under privileged areas and need to have these services
- These places to be protected and have security
- These should not be Homless shelters. It is unsafe for my children or wife to visit if people are camping in the public restrooms.
- They are necessary for a growing population and for a free society.

- They are needed. These communities need to have libraries
- They must be replaced. I like the current location of the Lakewood library and would like to see it remain there or close by.
- They need a library in tillicum
- They need to be perceived as centrally located and accessible (for people who are not privileged, for people who are disabled, for people who are new to the area, for people who are not tech-savvy). The library needs to be well integrated into the larger library systems.
- They need to be safe and accessible.
- They should be accessible for everyone in the community
- They should be accessible to everyone who needs to use them and have hours for students to be able to research and do homework, particularly if they do not have internet services at home.
- This is a very necessary community service. Vibrant communities have libraries.
- This survey's question about "better parking" reveals your pre-judgement about "the current Lakewood parking lot". You need more insight & creativity and less assumption about cars & travel.
- Those building are memories that I would love to save why not updated the building
- Throwing money into a decaying building has to be measured against new construction that might accommodate new technology needs.
- Tied of driving way up to UP.
- Tillicum could be closed, sold, and consolidated with the current Lakewood facility. That is a very small community.
- Tillicum deserves a quality library and meeting space. The building is dilapidated. Lakewood needs a space for meetings and that is safe also, inclusive but safe.
- Tillicum does need a spiffier library and I wish Lakewood had a temporary one now. This is just crazy that Lakewood has been shut down--the most used Pierce County library is what I understood it was. All of a sudden the building closed--even though problems were known to exist with the building by library administration staff for some time. There should have been a plan!!!
- Tillicum is an important location as most of those residents likely won't "travel" to go to the library. However if most are military consideration should be given there as there are very good libraries on post/base for them to access.
- Tillicum is cut off from Lakewood. It has had a library there for over 60 yrs. Please don't close the community needs this
- Tillicum needs a Library in the immediate community
- Tillicum needs a new location and building. Lakewood needs a new building, not in a heavy traffic location, like the Towne Center. Where it is, is great
- Tillicum needs a newer, larger building.

- Tillicum needs this desperately. As a 20 year Woodbrook resident I know how much it means to the community.
- Tillicum needs this to grow as a healthy part of Lakewood. Ask a police officer their opinions on this I bet they say YES!!
- Tillicum probably does need its own library. The Lakewood Library building should be restored, or replaced in the same location.
- Tillicum really needs a new and bigger library while the Lakewood library needs updated. The Lakewood Library is a great building. I've gone there since the 1970s. With the trees and library format, I've loved the serenity. As an adult I still get books and have business meetings there.
- Tillicum. YES!
- Tillicum's current library is very small. There's not much space for any kind of meeting or studying without everyone hearing and being distracted by that. Also I wish that library is particular would have more events. This area is cut off from many things due to needing a car to leave safely and I know many family's would love a weekly or biweekly toddler/kids book meeting where someone reads to the children or do an activity like the Lakewood library use to do
- Tillixum needs its own. The original Tenzler building should be kept. Public meeting space for local non profits and that meeting space be available outside of regular hours.
- To have a library to go to.
- To make sure that the property isn't invaded by homeless encampments and the library bathrooms aren't commandeered by the homeless.
- Towne center is most practical (near buses and high school) but colonial center would be more culturally beneficial (would help make it into a public square kind of space)
- Unfortunately public facilities, like libraries specifically, have been overwhelmed by homeless making personal safety an issue.
- Upgrade Tenzler AND maintain it....
- Use building or site that was there and keep it maintained so will not have this issue again. Lakewood.
- Use existing buildings, like in the town center.
- Use space already available that is a convenient location
- Use Town Center space Should be accessible by bus
- Valuable community resource. But the community should not to be obligated to finance it. It is City of Lakewood and Pierce County responsibility to provide this resource.
- Variety in books
- Very important for our community, families, and individuals!
- Waiting patiently. But, would hate to see it in Tillicum

- Want it to have a place of importance
- Waste of money to replace the current Lakewood Library. Its only being done to benefit beaurocrats at the pubic expense. Its a disgrace. The library needs to be re-opend as soon as possible. This is corrption in action and we cant allow greedy polititions to destroy our beloved public institutions.
- Waste of money. People looking for information and entertainment today don't use books. They use Google.
- Waste of time and money unless you evict the squatters
- We are a homeschool family and greatly value and utilized out Lakewood Library. With the increase in families homeschooling, I know others do too
- We are not out of this pandemic yet-and there will without a doubt be others-when you are planning, please plan with that in mind-how you can especially help meet the needs of kids and young adults in a pandemic. Think out of the box.
- We can't live without libraries especially in Lakewood and Tillicum
- We definitely need a library in a city of Lakewood's size!
- We definitely need a library in Lakewood. It is very important for residents in Lakewood to have a place to go to use computers for job search and have a quiet place to study and enjoy the services libraries provide.
- We definitely need a library. It would be such a shame not to have one. Offering free classes to youth or adults on how to use the library and its resources may bring more people in to see what all a library can offer.
- We don't want new libraries. We want you to invest in the historical building we already have here.
- We don't need a new library in Lakewood - we already have one.
- We don't need new libraries. Just stick with the existing "Tenzler" library and be done with it. We have survived this long so what is the need to pay for a new library or libraries when we already have one!!
- We gotta have em!!!!
- We live in Lakewood so this library is our primary concern. To me, the current location is ideal for a number of reasons: 1) close to the Town Center 2) Across the street from Clover Park HS 3) Close to elementary schools 4) Building already exists and is well organized in layout--providing space for individuals, small groups, and larger groups, story times, having individual study rooms on 2 floors, the layout has worked well for myself and my children.
- We live in the heart of Lakewood, and without a library, we have to travel quite a ways to find an alternative. It is a huge disadvantage for all the children of the community to not have a place to get reading material or have a safe place to learn and grow in the community. Creating a safe fun environment would stimulate so much growth in town, and promote connectivity throughout.
- We miss story time and kids events
- We need a central location so those who would benefit most have easy access to it.

- We need a library ASAP.
- We need a library in Lakewood asap, the stelacoom library is so limited in resources, and so far off the town center. I don't drive and there are no buses to go to the stelacoom library. I have to rely on someone on their days off to drive me there.
- We need a library in Lakewood!
- We need a library in Lakewood! I use the library frequently.
- We need a library in Lakewood!!!!!!
- We need a library in Lakewood. The city is growing and it's not fair to take away our library. Now you build a new one of work on the existing one I don't care, but we need a library. I'm hoping we can save the existing one because the location is great but I don't have all the details.
- We need a safe, clean library in Lakewood. The community is counting on it. The children who visit the library NEED it to be clean and free of drama, drugs, transients, and crime. The library should be a positive place for the community and not a homeless day shelter. We didn't use the one in Lakewood that much because of the negative environment encouraging and permitting crime and bad adult behavior.
- We need a space in Lakewood period community events are important period
- We need bigger, more usable space. We also need it to be close to the bus system.
- We need it at Tillicum
- We need libraries in both places. Lakewood's needs to be close to the Town Center because of its transit hub.
- We need libraries!
- We need more of them!
- We need something decent, safe and close for the children in our community.
- We need the services restored in the area as soon as is reasonably possible. Miss the existing facility but understand today's cost of rehabing it.
- We need them for kids to have the escape and meet new people
- We need this in our community!
- We need to create a "catalyst" for redevelopment in the Town Center. The Library should be coordinated with City amenities, such as a senior or community center in a central location.
- We need to have a library in Lakewood!
- We need to restore Lakewood library at its current location, and register it as a landmark. We need to improve the safety of the library by directing the homeless/indigent population away from it and towards appropriate services/locations. The landscaping also needs to be restored.
- We really miss having the library open. The Steilacoom library is just too small and doesn't have a lot of choice.

- We really need a Lakewood library and I assume Tillicum does as well.
- We really need a library.
- We should use existing spaces.
- We shouldn't just randomly close libraries, what will be available for our children
- We value, appreciate and support our Pierce County Libraries!
- We want our library back! The 10million estimate for fixing the building is ridiculous, fix the current library and move on. We will not go to a library in tillicum
- We would frequent a new library often something within a close range.
- welcome all people provide food and other needs for individuals who are not privileged
- What about 3D printers
- What makes you think the community needs a new building. From what I've read on comments nobody wants a new building just upgrade what you can in the old one. Most important part is keeping the family safe meaning getting rid of the riff Raff keeping them out that includes homeless on that.
- What we had was just fine, we don't need major improvements, other than repairing what needs fixing.
- When I went to Clover Park, I appreciated the library being nearby. If not in the old location, what about space in the mall? Like Milton is in the strip mall and it's handy. I know there are plans for the some of the empty mall space, but there's a lot.
- When Lakewood closes why was this not planned ahead more hours for Tillicum
- When my children were young we spent at least one day a week in the library. I would love to see a continue of story times, baby play times, mom get together in a safe environment. We need to find a balance for the needs of the homeless community to use the library and for families to feel safe and welcome.
- Where and when will the Lakewood Library, near the Lakewood Towne Centre be open again?
- Where is Tillicum I have never heard that word and I've been here for eight years I like where it's at now but it wouldn't be so bad if it was closer to Bridgeport and CVS in that shopping center that would be a great place for it
- Where is Tillicum? Keep it in Lakewood.
- While I like the original Lakewood Library, replacement appears unavoidable. I support new buildings that might meet community needs better and anticipate future public health emergencies to avoid closure.
- While I love the location of the Lakewood Library and hope it can remain there, the town center may be a more central location, if the old building is truly not salvageable.
- While I value libraries as oases of learning, they will not appear unless the citizens of Lakewood vote the funds for them. While there is talk about new libraries in Lakewood and Tillicum, there

appears to be no talk about a library in the Springbrook area? This area could also use the access to technology and books just as much as Lakewood and Tillicum.

- While I would love the current Lakewood building to be repaired, I understand it may not be cost effective to do so compared to building a new building, especially if more parking could be available that way.
- Whoever does the budget needs to ensure routine maintenance gets done
- Why build new when there are a few vacant box stores sites in the Town Center? Or why not put a library in the Town Hall building. Do we really need so much office space there? I hope some one finds a creative solution to re-use one of the many vacant buildings in Lakewood.
- Why build new? When the old will do
- Why was it build yesterday.
- Why would you let the existing building fall in to disrepair. Total waste.
- Why? Utilize existing buildings. The importance lies in the materials available at the facility
- will friends of the library still be able to do book sales?
- will there be a friends of the library presence?
- would have been nice to make repairs as they were needed in Lakewood library then it wouldn't have to be replaced. Just saying.
- Would Lakewood and Tillicum be better able to maintain new libraries in our communities than the Pierce County Library System has done? Actually, I suspect not.
- Would like someplace that has room for kid-friendly indoor activities during the rainy season and places for homeschool kids to research and learn to use technology
- Would like the library to stay where it is
- Would like to know about events being held.
- Would like to know how the existing library got into such bad shape and citizens were not made aware sooner. Where has all the money gone that was allocated for the library. Accountability for what has happened.
- Would like to see the "big tree slice" (like my children called it) preserved in the new location.
- Would like to see the current library repaired as it is a good location. The parking seems adequate and there is always parking on the street. I have never been there when I couldn't find a place to park, any time of the day.
- would like to suggest the old QfC building off Bridgeport/Gravelly Lake Ave as a new location. Great location and ample parking. It's been vacant for years and you may get it for a good price. 😊.
- Would love to see old building repaired and reopened but understand the costs involved.

- Would love to see some innovation. Forward thinking, future visioning for our library. If you have to start from scratch, might as well make it impressive.
- Would really like to see temporary location opening sooner than later for the Lakewood library.
- Wouldn't make a new one just improve the that's here
- Yes and with new staff
- Yes to both. More libraries.
- Yes, I'd like to see libraries in both places; they're invaluable to education and continued self-improvement
- You should have started planning earlier to provide a temporary facility without a disruption in service for the community.

### Responses to “Have your needs or interest in using library facilities changed over the COVID-19 pandemic? Please provide further detail.” (Lakewood and Non-Lakewood Responses)

- "Use it online
- ...absolutely - email, online account access, curbside pickup, express/self-checkout, online search & reservation/requests (ILL), waive of late fees!
- A bit much cautious.
- A healthy community needs places like libraries to gather people. Where the commonality among all the patrons is learning.
- A quick and quiet place to print off resumes and stay out of the ever changing weather.
- Access audio books regularly.
- Access to DVDs, magazine subscriptions, college resources.
- access to internet, a better air system, and or delivery and drop off of materials
- Access to resources including wi-fi downloads
- Accessibility
- Additional safety needs and concerns have arisen due to COVID-19, such as needing to properly social distance and wanting properly-ventilated indoor spaces. And, as our world continues to change at a more rapid rate, especially because of COVID-19, wider access to technology and new learning opportunities has also become of paramount importance to myself. The pandemic has only exacerbated societal traumas on every level, and a new library facility must ensure that our community can be as resilient as possible moving into the future. If a new library, especially in a community as diverse as Lakewood, is not forward-thinking, innovative, and built with sustainability in mind, then what is the point? Indigenous knowledge has held that decisions we make today should be made responsibly, so that seven generations from now, our descendants can continue to flourish and steward the Earth.

- Almost exclusively use online resources now
- ANOTHER PLUS DURING THE PANDEMIC WAS REMOTE PRINTING FOR EXAMPLE. NECESSITY IS THE MOTHER OF INVENTION AS THE SAYING GOES SOME GOOD THINGS CAME OUT OF THE PANDEMIC LIKE REALIZING THE RUT LIKE STATE OF CONSCIOUSNESS IN OUR SOCIETY! LISTENING IS AN ART LIBRARIANS HEAR A LOT AND I RESPECT AND NEED THEIR INPUT TOO!
- Appreciate and prefer more ebooks and audiobooks on the Libby App
- Appreciate the library still functioning during Covid
- As I have aged, my needs have changed. Now I use the library for ebooks vs a place to take my children for all sorts of activities and getting books.
- At first I was reluctant to check out books for safety reasons, but then I also discovered e-books!
- Audiobook and programs for toddlers
- Audiobook library idea is great. Please expand Audio and digital reference. Also; Tool check out would be nice and more Museum passes would be nice. There are never enough passes available at local libraries.
- B/c I can fax, get copies, fine waivers if I'm a day late returning :)
- Bad hours Loss of activities
- Been accessing more online books
- Been happily using the Curbside program. Great innovation! I LOVE it's current location and would hate to see it move!
- Before (the mandates) we visited about twice weekly. Last time we visited any Pierce-county library was 2 years.
- Beginning of pandemic, used services remotely. Two years into pandemic desire to have safe meeting place outside the home
- Being able to pick up books outside
- Book clubs, teen council, author meetings, county resource mtgs
- Books on tape!
- Budget has impacted what I can buy, so want to rent/check out more books. The need for public libraries is greater now than in 2019!
- but I really like curbside pick up
- But the curbside has been working much better than when they first started. Now you call for pick-up time and they have your items bags for pick up waiting for you. Without people having to meet you to bring the books to you. Love this way so much better than before.
- Can't donate books or buy discounted books
- Can't get all books online. I like going into the library to check out books.
- Change in hours, that's about it. Other than that no.

- Checked out DVDs that were unavailable on streaming services I have.
- Checked out more e-books and did an ILL.
- Cleanliness and safety.
- Cleanliness and social distancing is a priority
- Computers and public accessible items need to be sterilized between uses.
- Concerns for anyplace people gather persist
- Couldn't go in as often during the pandemic
- COVID IS FAKE. YOU NEED TO WAKE UP AND STOP BEING BRAINWASHED.
- COVID is over; don't make long term plans based on the embarrassments of the past 2 years.
- COVID kept me from coming to our Library and although I LOVE Libby, I was not always able to get what I needed. The internet is great, but the Library even better.
- Covid19 Affected the whole country it's not like it just picked Library and said let's effect this area When in reality it was everywhere around every corner down every street and every shop every building and then everybody's life maybe in the library did not pick it or choose said COVID-19 was here no matter what whatever else will come next will be the same affect
- Curb side pick up has been a huge value to me and my family
- Curbside is an awesome service.
- Curbside pickup has allowed me to continue using library services I had used pre pandemic. Curbside pickup is great, I hope it continues to be an option.
- Curbside pickup has been amazing!
- Curbside pickup was a great way to continue library services.
- Curbside pickup was fabulous during the pandemic. I really miss all the activities provided for children and adults.
- Curbside service was a godsend! Thank you for that! I read more electronic books, so real books, curbside, was an incredible treat! Thank you!
- Dedicated quiet areas for those working from home or taking online classes. It isn't always conducive to doing these from home.
- definitely benefit from the more generous lending policy, and wondering if we will lose that
- Did not go to public places as much
- Didn't go out much
- Didn't use during COVID
- Didn't use the library
- Disinfecting areas more frequently especially after someone has used the area. Hand sanitizer everywhere. Places for social distancing.

- distancing has forced online usage
- doing all different things at odd hours of the day & night
- Doing more online and curbside pickup. Actually has been helpful
- Don't go there anymore due to unhoused loitering and drug use on grounds
- Don't really go out in public unless it's a necessity for the most part.
- Don't check out books as often
- Don't need to go to the library as often to have access to new releases (for movies). Streaming online at home has updated their frequency.
- Download books more than before.
- Drive up service is helpful
- Due to closure(s) I got out of the habit of even using the library -- sadly.
- Due to health problems, I must acquire all my material online. I do miss the ability to browse the stacks and finding a treasure.
- Due to the attraction to the library of the homeless in our area.
- Due to the homeless and indigent frequenting the library. Keeping the computer areas clean are a huge concern. Keyboards, mouse etc...
- during covid I could check books out from all the libraries. Now you have to have a certain address to get books from only my libraries that serve my address.
- During Covid I used the library less frequent and listening to books rather than directly using the library.
- During surges being able to curbside pickup was so helpful.
- During the absence of the public library my family used a lot of audio books, now that it is back open we are keen to take advantage more.
- During the covid quarantine shut down I truly missed library access. My husband, grandson and I use the library a lot.
- During this time I realized and appreciated how important having a neighbor library is to me. In times of social distancing, and shut downs, reading books and watching videos for both entertainment and education was a significant part of my life.
- Easy to pick up books outside your system worked fine
- Ebooks
- Electronic books are great
- Even when I have gone during open hours doors have been locked the last 3 times I have went so I have not gone back. Tillicum location.
- Face it. The pandemic hurt and limited us all.

- Found myself using the library more since covid
- Go elsewhere for library services- use other sources to secure online books.
- go in person somewhat less
- Got Covid tests there. Checked out books. Decided to homeschool, so we'll use it even more!
- Greater use of library resources
- Greater value attributed to remote use: access to digital resources for research, periodicals and leisure reading.
- Had to shift from in person use to online
- hae always used fairly often
- Have always remained interested and enjoying it.
- Have gotten used to using Libby.
- have greatly missed coming to the library
- Have not checked out physical items since the start of the pandemic.
- Have restricted library use upon Covid appearance.
- Have used more on line services
- Haven't used the library for a while
- Haven't been able to go to the library to use my computer daily like I did before COVID-19. As a homeless person, it was nice to get out of my car and into some air conditioning with my dog on warm days.
- Having mental health issues, to deal with; I need to read different books; for researching and ways to relax.
- Having people take over with shopping carts and sleep outside. It was to scary the building
- Having the ability to social distance when needed
- Having to order on line is not nearly as easy as browsing through the books. And I miss having the paperback books all together, now they are harder to find.
- health and safety concerns
- Health and safety the latter from people that don't respect personal space
- Health safety, yet continued access to books, music, movies, research. I may live just outside Lakewood, but I shop & use only this library. Others in unsafe areas.
- Highlighted the importance of digital accessibility for all.
- Homeless and mentally ill are not cared for; leaving them to survive on public property, using bathrooms, etc. . . Security is a must.
- Homeschooling

- Hours and availability has changed and the reading programs for my children haven't been available
- How do you reinforce need of space distancing 6 feet, use of sanitizers, use of masks when necessary? Wearing masks properly without exposing the nose?
- I
- I (& we) have learned a lot about "being virtual" and "how social distancing" work ... let's use that new knowledge creatively.
- I always have 3-4 books in my house. I order online, for curbside or indoor pickup.
- I always loved libraries. It's my go to place when I want to get all the books related to my interest.
- I am downloading more books. I prefer books I can hold
- I am in a rollator now, and prefer to use my pc more
- I am less likely to go to public places in general during a pandemic. This includes the library.
- I am more concerned about having open spaces to be socially distanced.
- I am more interested in resuming in-person opportunities now than during the pandemic. I am more interested in seeing technology, WiFi, computers accessible to residents who made need them.
- I am now primarily reading electronic books from the library, rather than paper books
- I am using Libby for my books since Covid started and I really appreciate it.
- I am using online books more.
- I am using the library more than before and I believe technology is more important.
- I am using the library online more or to do pickups
- I and my family have been and continue to be regular, enthusiastic users of the library. Really missed being able to access it during Covid. We were so appreciative of the alternates that were provided that helped so much, but never replaced the physical building, Curbside pickup is very useful. Being able to access "Lucky Day" books was also appreciated as was fax service,
- I appreciate the curbside pickup.
- I appreciated being able to pick up my holds outside.
- I appreciated the library adjusting through Covid to keep checking out books to patrons.
- i appreciated when the curbside pick-up was instituted, but i did think it a bit unsecure.
- I became more interested in going to the library.
- I believe since Covid-19 hit the land, it has been difficult for a lot of people.
- I came back as soon as you guys opened again in Covid lockdown
- I cannot afford to buy books, so borrowing them is wonderful. And, I'm not filling the landfill with books because no one will take them (they might get Covid germs touching them)

- I cannot afford to pay for local internet service, such as Comcast, and so I sometimes need to access the free internet service provided by the library system.
- I check out more ebooks.
- I check put more audio books.
- I continued to use the library as much as was possible (requests and pick-ups).
- I continued using it through curbside while in branch services were unavailable.
- I didn't leave house for 14 months
- I didn't use the Lakewood Library during 2020-21, and was just getting back to using it when the closure was announced.
- I didn't use the space or go to events as before.
- I didn't go to the building. I used ebooks more. I'm over all that. Back to reality and into the building
- I didn't use the library services during the lock down. I enjoy going to the library and looking through the stacks and searching for books by an author who interests me. I enjoy being IN the library.
- I do more ebook loans now. But I still like the option of going in person
- I do not want to be forced to be vaccinated or wear a face mask in order to visit the library - I haven't been there in over 2 years and can't wait to come back to the books
- I don't frequent the library as much as pre-COVID but I still utilize the services & feel it's important to keep libraries in the community.
- I don't go as often and rely on Libby for downloading books and audiobooks. I'm starting to go more now and love to get the latest Book Pages for free. I subscribed to it while libraries were closed. It's rather expensive but worth it. I really miss the main library and large selection compared to Steilacoom and DuPont. I do hope we get a main library soon. Loved the old location as it was convenient.
- I don't go. Utilize electronic books
- I don't want to stay a long time
- I don't feel like a lot of libraries locally have been doing a great job of making sure things are sanitized and safe during our current COVID time, and it's made me use the library less overall.
- I don't go to the library as often.
- I down load available Media, but many items need to be accessed there. I enjoy browsing the stacks when visiting, and nearly always bring something home to read that I did not plan on.
- I exclusively utilize the Libby app now. But I really would like Lakewood to maintain library building/facilities access for our community.
- I found I could get audio books from my library on line.
- I found over the last 2 years that I don't browse through books picking up what looks good, because of closers I've had to look up books online. I've noticed I'm not reading as many books as I once did

- I frequent library for picking up books and use printing/copy Like to peruse magazines
- I get out less.
- I go to the library less often. Would/will go more when "pandemic" is over
- I had just started going there, maybe a month before the closing. What a loss to our community.
- I had more time so I delved into new topics which I wanted more reference materials on and started Libby
- I had to rearrange my schedule because the library hours have changed so much around Pierce County
- I hadn't realized how important a physical library space was to me until I could no longer go. Besides being a library patron, I also tutor English literacy to adults through Tacoma Area Literacy Council. The Lakewood library provided a space for me to host a group in an area and at a time to help the students that couldn't otherwise participate.
- I hadn't realized we had access to printing. I love curbside pickups.
- I have always thought the library was accessible for reading, videos, research, special events, community meetings, etc. Our library is a gem in our community and I miss it.
- I have always used the library for checking out books, reading newspapers and magazines, and meeting room(s)
- I have been more interested in what the library has to offer since being stuck at home during the pandemic. Books have been a great way to pass time.
- I have been using almost exclusively digital books.
- I have been using the library more for accessing kids programming.
- I have been using their online resources more
- I have checked out library resources online. That has worked well for me
- I have checked out Library resources online. They have worked well for me.
- I have checked out more books during the Covid because I've been reading more. Since the library was closed I have been unable to check out books and am so so disappointed.
- I have come to value even more strongly the place of libraries and their role in the community.
- I have compromised health, so my ability to engage in community has been severely impacted because of Covid, especially with public resistance to safety measures. Video chat only goes so far.
- I have found the Libby app. to be so important to my ability to borrow books.
- I have long been purchasing used paperbacks for my personal reading purposes. But my children and grandchildren have needs the library meets
- I have loved being able to put on hold any book I wanted and picking it up without human contact. I am a caretaker and don't always have time to come browse in person.
- I have minimal concerns about COVID and prefer to access services primarily in person

- I have no further or additional comments
- I have not been able to go, because I have chosen to socially isolate.
- I have not been to the library since before the pandemic.
- I have not gone to the Lakewood branch in at least five years.
- I have post Covid syndrome so I have problems breathing & exhaustion added to the diseases I'm already living with.
- I have relied on it more to obtain books.
- I have shifted to ebooks vice hard copy, but still utilize the library extensive list of books. Will start using more hard copy again as library reopens because selection is greater in hard vice e books.
- I have used the library more than ever before - researching books about autism (for my Maryland family) and enjoying books for myself - to keep me calm and peaceful.
- I have used the library services online for the time being.
- I have utilized the library most of my life, I think of it as one of the greatest tax payer's benefits. I think my need has changed in the varied topics of material I am seeking, more non fiction on more advanced personal finance strategies, health, home improvement, gardening, etc.
- I haven't used the library in a long time, but would like to again when the new one opens.
- I haven't visited much but love the online ebooks and resources for free education
- I haven't been in to use the study rooms since the pandemic.
- I haven't been to a library since they closed the Lakewood branch
- I joined the Lakewood library after it reopened from the COVID-19 closure. I now visit about once a month and have also visited the University Place library.
- I just drop in occasionally to borrow DVDs.
- I just enjoy the friends that I have made over the years with the staff. I missed seeing them. The curbside has been working for me. More than when you first start the curbside pick-ups. Because I like picking up my items at 10:00 AM on Wednesday when you open. Even when the library was open before the COVID-19. If I was running a little late my friends on staff would say that I was late. ):
- I just haven't been getting out as much.
- I just moved to the area (and don't even have a library card yet!), but have come to appreciate public library systems and their service to the community as a place you can exist and better yourself without the expectation of purchasing something so much more during and post pandemic.
- I just picked up books in the front of the library.
- I know a pot of ppl would like to use them for applyomg.for jobs and zoom call interviews
- I learned to download book and have had employees check out books for me so that it wasn't necessary to come into the buildings.

- I like curbside pick up, please don't get rid of it at the branches!
- I like the curbside pick up option
- I like the facility, but hate having to pass through people begging and using the library as a warming/homeless shelter. The library is not a homeless shelter but a resource for learning and bettering oneself. I think the library and homeless shelter ought to be separate things. Both are needed in our community, but the library is not equipped to be a shelter.
- I like to browse through sections and pic books that look interesting. During Covid because we were not allowed into the building I found it harder to choose books online.
- I like to read. Books are better when we can rent them out and return than having to buy them.
- i liked the way the library used the curbside pick up
- I listen to more audiobooks now, mainly because that was all that was available during Covid.
- I listen to more audiobooks now.
- I lost my job and have accepted a place among the less fortunate. The library has so many programs and flyers and free activities.
- I love all of the offered features of the Curbside service. Needed copies could be emailed to the library, the librarians would make the copies and have them waiting for me. I loved that at the height of the pandemic when the public wasn't allowed in the libraries that the librarians would get the books that I requested and have them waiting at a designated time. One of the saddest days for me of the pandemic was the day that the libraries closed. Thankfully, Curbside Pickup was born!
- I love e books yet being able to pick up other books
- I love the access to the data bases we had during COVID
- I love the curbside pickup at the Steilacoom library!
- I love the curbside pickup, the overdrive and libby apps have more digital content. I wish we had digital movies
- I love the free access to printing that is available. I also really appreciate curbside pickup services, including grab bags that librarians assemble.
- I love the Lakewood library and have used it regardless of the changes that have happened over the last few years
- I love the place
- I love to read, and covid has not changed that.
- I loved curbside pickup and the grab bags. That was genius!
- I loved that the library provided curbside service and grab bags of books based on topics!! Great job!!
- I loved the online 'order' and pickup option. I read more in past 2 years than in previous 20! I do think innovation/ technology/ other not-just-books services are important to the community

- I loved to be able to reserve or hold something online and then come and pick it up. I'm grateful we still had access to the library in that way over the Pandemic.
- I may be using the library system even more now than I was previously. The use of the Lakewood Library goes back several decades in my family. My grandmother left a generous donation in her will to the library because it held such a special place in her heart.
- I miss donating books to the used book sale and buying others' used books. I didn't use online check out.
- I miss looking at books in person to choose from. The library became a haven for homeless and mentally unwell individuals and I felt less safe (cleanliness, Covid protected)
- I miss the used book sales
- I missed access to used books. I was grateful for curbside service when it was needed. Thank you
- I missed the ability to go into the building, browse the shelves, and talk to the wonderful library staff. But I also have found curbside pickup a wonderful amenity. And I've enjoyed the creative ways the library has used to continue connecting with the community.
- I missed VISITING (browsing) the library. I really appreciated the CURB SIDE PICKUP. I felt really bad for the INTERNET USERS. During the hot hot weather, the library WAS A COOLING LOCATION. The library was a regular part of my WEEKLY ROUTINE!
- I mostly check out ebooks. Need more handi
- I mostly use curbside pickup now.
- I mostly use Libby app to check out Kindle and audio books, but I would like to be able to use Tenzler library again! It's walking distance from my home and was one of the main reasons I bought my house! Why weren't repairs made when it was closed during Covid???
- I mostly use the library to study or for printing materials
- I need more online activities. A virtual library could be kind of cool.
- I no longer go because of the risks to my health
- I no longer spend time inside public buildings by choice. Curb-side was a nice service.
- I now almost exclusively access e-books rather than hard copies.
- I now check out ebooks.
- I now don't browse in the stacks, I reserve books online.
- I now use online services to borrow/buy books. It's more fun to go the library and look through stuff.
- I often took my children to story times and library events that were educational before the pandemic, but now that the pandemic is over my children outgrew story times & there's hardly any interesting events for them to attend so we just go to borrow books now.
- I only check out electronic copies of books.
- I only download books now. I'm not sure about going to public library

- I only used it online.
- I order books using my home computer then go pick them up when they come in. I research what books I want to read. So except in the time the libraries were all completely closed, I was not impacted by Covid.
- I order ebooks thru Libby more now.
- I order materials online and just pickup.
- I order more books on my computer to pick up at a library location instead of spending any time in the library.
- I order more books online than I did before the pandemic.
- I personally believe COVID-19 was over-hyped. People died, yes. But people die every day. It is a shame.
- I prefer printed books, but I am more willing to use electronic devices to access books than I was before the pandemic.
- I primarily use Kindle for reading. It's nice to go pick up a book when it is not available in eBooks.
- I read even more and recommend more to my students!
- I read more
- I read more ebooks and don't visit as often.
- I read now more than ever, and I appreciate that the library is there for me and my family.
- I realized how important the actual library building was to me. I could order books, but I really missed being IN the library and perusing the aisles. It's such a comfortable place to be!
- I realized the importance of the library and how it keeps us connected regardless of age, income, etc. love we can do curbside pick up
- I really like the curbside pickup and I hope it will continue. Sometimes hauling all 3 kids inside feels like too much, so pick up is great!
- I really love the curbside pickup option for books. It makes things so much easier with small children.
- I really miss donating books and buying books from Friends of Lakewood Library.
- I refrained from using services during COVID
- I relied on libraries before and still do.
- I rely mainly on Ebooks now due to the pandemic, but I look forward to being able to once again check out books since the variety is much greater in the hands on books over Ebooks.
- I rely more on audiobooks. However I now have a young child and look forward to taking him to the library as he gets older.
- I reopened my library card during the pandemic and got back into it. So much fun.

- I reserve books via your website and pick up outside without any physical contact with staff. I am glad that this process is now secondary to entering the library.
- I retired. More time to read 😊
- I see homeless outside and feel powerless to do anything when i want to go in. I don't want to climb around them.
- I start to read more books.
- I started getting books via the Libby app but now that the pandemic is almost over I would like to get books but you closed our library so I can't. Not everyone has transportation to the other libraries.
- I started reserving books online, instead of in person, and picking them up outside.
- I stay home
- I stay in the library fewer hours, check out a book and go.
- I still love and use libraries as I did before the pandemic.
- I still think libraries are essential for the well-being of society.
- I still used the Lakewood library to study.
- I still utilize the library the same amount as prior to 2020
- I still visit libraries and I use Libby and participate in the summer reading programs with my kids.
- I still wear a mask and expect access to PPE and social distancing.
- I stopped going before Covid due to the fact homeless was allowed to have stolen carts in front of it and allowed in there and basically was allowed to do whatever they wanted to. Doesn't make people feel safe.
- I switched to on-line services during the pandemic. I'd never used them before.
- I think it's even more useful if a resource because of the classes, testing, etc. that it provides. It's also an important space to cool down during heatwaves.
- I think there were too many things done that were thought to protect against Covid and were medically incorrect and unnecessary.
- I truly enjoy the curbside pickup, including the "grab bag" surprises. Curbside was convenient, and the surprises were always a joy...and really accurate to my taste/requests.
- I use Libby more now.
- I use ebooks almost exclusively now
- I use ebooks more and before used Lucky Day
- I use eBooks more.
- I use it more
- I use it more for borrowing

- I use it more for things like info on home improvement projects, landscaping ideas, cooking, investing and retirement planning. I really appreciate the staff and all the libraries have to offer! Well worth what I pay in taxes and MORE!
- I use it now, for the same things as pre covid.
- I use LIBBY a lot
- I use Libby more than I used to, and check out physical books occasionally
- I use more digital books. I miss searching through the shelves, you never know what you will find to read.
- I use more ebooks
- I use more online books
- I use more online resources and we could use more.
- I use more online resources like libby outside the library
- I use on line for downloading books to read on the app.
- I use online more now.
- I use online resources like Libby more.
- I use the computer technology at the libraries much more since the summer of 2021. But that was more a personal choice to sell my computer that pandemic-related. But yes, my interests in using the computer technology at the libraries has gone up a lot during this time.
- I use the County library system daily
- I use the Libby app most often now.
- I use the library and it's contents just as I always had no more and no less
- I use the library less.
- I use the library more frequently, but still prefer in person visits.
- I use the library more often than I did before Covid-19
- I use the library pretty much every week and really missed it when it was closed.
- I used and appreciated the no-touch pickup system. Used ebooks more often.
- I used curbside a few times. Worked well. For many years I've used Libby-overdrive for audio
- I used it to check out books and DVD movies.
- I used it to check out numerous books but now cannot bc it's closed & UP Library too far to collect books held for me. All cities need a public library!
- I used Libby much more during Covid.
- I used more audio books & the drive up services

- I used online features more. I used the LibbyApp to listen to Audio books. I came into the library, checked out my books & went home. I did not stay long because of Covid concerns.
- I used online services way more during the pandemic, and was very grateful for this resource. It was also nice to pick up books and prints via curbside. That said, it is nice to be back to browsing in the library and checking out physical materials. I appreciate the efforts the libraries made to provide all types of service throughout the pandemic.
- I used the curb pickup during peak Covid times.
- I used the curb side library bags. Librarians picked some books for me that I would never have and the selections were great.
- I used the curbside pickup weekly. Now that the Lakewood library is closed I have basically suspended my library usage as it's no longer convenient.
- I used the library space more after the COVID reopening
- I used the pick-up option heavily during Covid, but now am mostly back to going inside with my children to select books together as well as pick up held items
- I used to check out books and audio in person. Since the pandemic, I now only read ebooks.
- I utilize Libby more but want to return to checking out real books.
- I utilize more of the library's books and media than I did previously
- I utilize the library, it's a great resource for the community, covid did not keep me from utilizing. People still like to read especially when there are restrictions keeping one from doing things one normally would. The location is near my work and very convenient for me.
- I visit in person less often and use Overdrive more.
- I was and continue to be dependent upon library resources and services
- I was not able to do meetings or events in the meeting rooms.
- I was overjoyed with the curbside services, bereft when the libraries shut down
- I was quarantined.
- I was using the library exclusively on-line before the pandemic.
- I wasn't able to use computers and printers while it was closed
- I wear a mask and just go in to check out books - very little browsing or making use of other uses in library. I put books on hold more often now.
- I wear my mask everywhere I go, even now.
- I wear masks whenever imin public around people
- I will use the library the way I always have
- I work for a towing company and I work 40 plus hours a week as much as I would love to go in there and get free movies with the kids and help them out with stuff my other half on the other hand does

like to do that but if there was an after-hour thing past 5:00 that I'm able to get in there in person without worrying about having to use a mask it's not necessary that'd be awesome.

- I work for the Clover Park School District and we all suffered during COVID, especially our families with limited technology. Even the hotspots we gave our weren't great but families couldn't use the library either.
- I would avoid crowded library rooms, group events, etc. Insist of masking for all, when indicated.
- I would be worried about high touch surfaces perhaps adding hand sanitizing stations throughout the library would be good.
- I would rather check out a movie than go to a theater.
- I'd like quiet spaces at a public library where I feel safe and can work on my computer away from home for remote (quiet) work. COVID made me not want to be in the house everyday to work.
- I'd like to visit more, especially since we couldn't during the pandemic.
- I'm borrowing books electronically now
- I'm fortunate that I have wifi, a printer and a quiet space for myself at home. So, for me personally, nothing has changed but I know that is not the case for everyone.
- I'm more interested in programs for kids.
- I've been more appreciative of the library. I have spent more time socially isolated and having the library has been a place where I have felt safe. I have appreciated the kindness of the staff at the Lakewood library. They are so welcoming. I've appreciated the Covid protocols. I've appreciated books in these past few years more than ever before.
- I've read more online and audio books than ever.
- I'd like to see more people use the library It is good for the community and a good resource for everybody!
- I'd rather pay my library debt in person
- If anything I want more personal interaction now after realizing the damage done during lock downs
- If anything we became more dependent on the Library services during the pandemic.
- If anything, we've used the library even more during covid.
- If people are sick in any way they should not be allowed in the building, period!!
- Im a long time library patron, but thinking of how this library can expand at this time is an opportunity. KC Libraries have new offerings for young people or those who want to learn regardless of age. I'd like to see those in the PC system
- I'm a writer, researcher, editor, author, retired special librarian. My library needs are usually of information, non-fiction books, and review of reference information not available on the internet. Special stuff; music, recordings, discographies. Things you might find only in Billboard Directories: <https://www.billboard.com/pro/dealmakers-directory/> <https://www.billboard.com/pro/buyers-directory/>

- I'm glad COVID -19 is almost over so I can go to the local library
- I'm more hesitant to go into confined spaces especially when masking is not mandated
- I'm never sure if the library is even open. I live only a block away.
- I'm not comfortable in public places at this time.
- I'm using more ebooks now.
- Improved access to public spaces in a manner aligning with public health guidance
- In person a availability
- In response to covid, many libraries provided greater online access to materials, which is very convenient.
- Inconvenient
- Increase usage as kids aren't engaging in extracurriculars like before due to the pandemic.
- Increased needs, utilized services in different ways...book p up at library and digital audio use were my covid mainline.
- Increased!
- Initially I stopped going to physical library and only used libraries to access ebooks and other online materials. I did not resume taking out physical books (I still wipe covers with alcohol, especially children's books for grandchild) until this year, and when I go to library I still don't stay long.
- insure you have adequate ventilation
- Is the air circulation adequate?
- It became a place where anyone could go, access free wifi and resources, without having to purchase anything. It was and is essential to my day to day living.
- It is down it's importance to have a place in the community that people can gather safely together.
- It limited my ability to access the Library.
- It should have good ventilation. People should be required to be fully vaccinated and boosted.
- it was a place to get covid tests
- It was closed
- It was even more important to get items from the library with the pandemic. We were able to focus more with things being shut down.
- It was great to have curbside pickup for books - but I like to come in to the library!
- It was wonderful when the library started offering online check out and drive up pick up! Thank you.
- It's nice to have a good place to go read or use a computer plus the knowledgeable helpers
- It's not a friendly place to go. There are bums in the bathrooms and the librarians will not do a damn thing about it. Yet during Covid I would watch them yell at somebody with their mask down below

the nose while some homeless dude was smoking in the bathroom. I'm certainly not going bring my family to an environment like that.

- I've downloaded audio books as well as ebooks
- I've had fewer in-person visits to the library
- I've personally begun to pivot from the idea that I need to own copies of books, to the idea that I already own copies of books that I pay for at the library down the road. As such, the library is my book and media shelf.
- I've pretty much returned to using my branch as I did before. However, I hope curbside pick-up is retained.
- Just missed being able to go INTO the library. VERY pleased with being able to checkout books in the pandemic.
- Just moved to Lakewood in May 2022 so not applicable.
- Just needs new face and paint furniture and more high tech to keep up with today's society and future
- Just not interested in reading as much as before. Not able to concentrate like I used to.
- Kind of hard to use the facilities when there closed.
- Lack of a Law Library that has the full service as the PC City Building.
- Lack of meeting space caused loss of group membership. I'm not sure membership for in person groups will return to pre Covid levels. I use more ebooks now.
- Lakewood library is one of the smaller libraries I've used in my lifetime with limited space to feel safe and since it's an older building we assumed the HVAC ventilation system was not as efficient as a more modern building.
- Less amount of items and people at the library.
- Less frequent visits and more aware of the amount of patrons while I'm in the library.
- Less inclined to spend time in public space unnecessarily
- Less likely to go to the library.
- Less likely to use library during Covid surges
- less use
- Libraries are necessity for communities.
- Libraries can be wonderful places to be for multiple kids of folks just have to have the right staff and support to do it. People will volunteer more if their are volunteer incentives
- Libraries provided a much needed service and connection during the pandemic. They were adaptive to change and found a way to need community needs
- Libraries were closed. Some provided curbside service. This curbside service did not help introverted me. Face to face with library staff. On the street? Yikes!

- library facilities are not able to accommodate large group meetings
- Library is becoming more important for our family
- Library was closed for the pandemic, then opened for pick-up. That was great My needs or interest did not change.
- Library's we're no's easy to access during the pandemic. I would love to have my library back where I already missed too much time
- Liked curb pickup.
- Limited access to locations
- Limited access to study/reading areas within the library. Browsing in person to select reading material.
- Limited visits to the library has taken over. Before Covid would visit the library twice a week now it once every other month. Actually book reading seems to have wained in our house. 😞 Graphic novels online and YouTube have taken over the kiddos attention. I tend to check out the little libraries but rarely find anything so walk away without a book. I miss the library.
- Love being able to place order online. Speeds up checkout
- Love the curbside pickup of books!
- Love using the Libby app to access audio books and digital copies
- Loved the curbside pick-up and used it almost weekly. I'm weening myself off of library services at this point because it's now too inconvenient to use library services since the Lakewood branch has closed.
- Mainly the change in Friends volunteering
- Making copies, doing our taxes, computer time, resurch, expanding our knowledge more
- Mandatory masking is unfriendly, unwelcoming, and should never happen again.
- Mandatory masks, free accessible hand wash/sanitize station, socially distanced spaces
- Mask requirements were ridiculous. However, curbside pickup at the Lakewood library was excellent especially compared to Tacoma libraries.
- Met expectations during pandemic
- Miss classes and iPad and computer training
- MISSED AVAILABLE BOOK SALES, WENT ELSEWHERE OR DID WITHOUT.
- Missing the meeting rooms and spaces that our homeschool groups used. It is a HUGE impact on our community to still have those closed.
- More access to the services I pay for without shutting down or restrictions.

- More appreciative of access and grateful for library's responsiveness and "we can do this" attitude!! Thank you. As for me, more focused on locating/requesting/borrowing and limit my time exclusively to obtaining my book items. Looking forward to being back to "normal"
- More books on hold for curbside pickup.
- More cautious about going into public places
- More cautious. Still rely on research assistance
- More ebook use. Go in to pick up paper book holds. Less browsing, except for new book shelf and lucky day shelf.
- More e-books
- More in person use now.
- More interested in community building
- More interested in libraries as safe spaces for enrichment activities for my entire family I've been devastated by the lack of access. We moved from a neighborhood without a library and still stuck traveling long distances for a public necessity.
- More interested in reading, and in finding "third spaces" to study, work, and read.
- More interested in using the library
- More interests
- More likely to reserve books online than to come in to browse.
- More needed now than ever.
- More reading during Covid!
- More reliance on online materials
- More remote use
- More social distancing and implementing/enforcing COVID protocols.
- More use of digital books and audiobooks
- More use of ebooks and audio. Love it!
- More use of ebooks.
- More use of ebooks.
- Most of my access to Lakewood library material has been electronically before and after Covid 19
- Most of what I need is on line or on Amazon.
- Most people were respectful
- Mostly I've used local libraries to get interlibrary loans of hard to find reference materials.
- Mostly Libby

- Mostly use Libby for Kindle books, occasionally go in to look at books. Liked the Book Sales in the basement.
- My child reads more.
- My children and I used the library a lot, but homeless started gathering and my oldest child being approached with sexual innuendo, she definitely didn't feel safe, I didn't feel safe and youngest daughter didn't feel safe have not gone back to the lakewood library because of that.
- My children used it more frequently to check out books.
- My elderly and very vulnerable mother stayed away from the library until recently, so I spent lots of time searching for and reserving books that would keep her well stocked. Thank you for making that possible - it was a lifesaver for her!
- My family and I used the library a lot pre pandemic, but it was a lifesaver during the pandemic with the curbside pick up. It allowed my kids to flourish during online school. Although school is back to normal, we still use the library a ton and my kids are well versed in finding things themselves to check out.
- My interest change due to fear of getting COVID virus
- My interests in the Library remain the same.
- My needs and interests in using Library facilities has changed due to poor management. You're preventing me from using the Library. How come other Library Systems opened back up before Pierce County did, I believe Pierce County was the last public library system to reopen in Western Washington.
- My needs have changed because I was unable to roam the library and choose
- My needs have increased and I appreciate the free printing
- My needs have not changed. Your ability to meet them has deteriorated
- My needs were not met during the fake covid lockdown.
- My spouse contracted COVID and passed away after 2 years of family isolation. Including not visiting the library or other community venues.
- Need access to better internet and printing
- Need better ventilation and more distancing
- Need for social distancing and security
- Need the library more than ever!
- Need the library more than ever!!!
- Need to feel like things are clean before I use them
- Need to have alternative gathering place for homeless people so library patrons aren't discouraged from using the library.
- Need to insure there is plenty of space to spread out

- Needed books and not able to get due to closure
- Needed it more, available less. Switched to virtual use. Expanded to use Seattle Public Library resources, too.
- Needed tech help and access to computer, printer etc. Grateful to be finally getting that help. Had a session with tech help through book a librarian and in 20 min my kindle problem was solved.
- Needed the library even more.
- Needing more spaces for virtual work.
- No access
- no available study rooms' or updated materials that could be of help for those that struggle with out dated books with not much available options for those with learning disabilities
- No, I still deeply need you! I'm a MSW student and my school library is far away.
- Nope. Love libraries and love them more today.
- Not as interested in face to face interactions w/strangers
- Not Covid but closure of Lakewood was gut wrenching for thousands of regular Lakewood library users -- it was a part of our social lives. (Curbside Pickup was an excellent idea.) During extreme hot weather, Lakewood Library acted as a cooling location for the needy neighborhood!
- Not going out as much, therefore I am reading and using the library more.
- Now that libraries are open I am ready to return. I went to Lakewood last Saturday and found it closed. It was a sad day.
- Now using digital books- Libby
- Now we are reading more books on LIBBY.
- Obviously I'll people should be encouraged to leave and get medical attention. They cannot continue coughing and shaking with chill and fever.
- of course as it has been everywhere
- Of course, initially I avoided public spaces, but it's baked into society now and accessing these in-person resources remain important
- on line rental of books, having books delivered, and being able to "cross libraries". When a different library has a book, I can't rent it unless I live in the area for that library. This would be helpful if we can do find a way to all get along.
- One one hand more reading at home and on the other hand more in and out instead of hanging out.
- online presence must be current in terms of technology and content
- Only do curbside pickup and try to reserve only e books
- Only in that I prefer social distancing and mask usage

- Only that depending on what COVID rate is doing--if high, don't go out as much. Do appreciate masking in closed quarters.
- Only use remote services now.
- Only used ebooks
- ORDERING BOOKS TO PICK UP IS THE SAME
- Our family has actively used the Lakewood library before, during and after the pandemic. Although now that we have to go to UP our visits are much less and my kids definitely miss it.
- Our family used the library less during the pandemic. However, we returned to our regular use - checking out books and picking up books we check out online.
- Our habits involving visits to the library have always included sanitization and PPE since the 80s
- Our interest in the library has never decreased and we feel strongly that Lakewood needs their own library to support the needs of our community. During the reduced hours over the Covid pandemic, we ordered books regularly. The outside pickup was helpful during this time because we have a child who is immunosuppressed/heart patient.
- Personally learning to use computer more for research and very often reading for general news.
- Physical access and book variety
- Picking up COVID tests from the library was a lifesaver.
- Please do not make a generic library. Add say a tree in one corner for kids. I saw a library in Pasco WA that has a tree in it and the kids loved it, it was like being outdoors for reading. Add an outdoor enclosure for peaceful reading among trees.
- Post covid I now have autoimmune disease that makes me immuno-compromised
- Primarily use overdrive to get materials
- Quit going altogether, frankly just forgot the library is even there.
- Rarely went to the Lakewood Library during Covid
- Read E Books more
- read more digital books
- Read more ebooks vs hard copy
- Reading has been very helpful during covid 19. Books are necessary for adults and teens/kids.
- Reading more and watching more videos.
- Reading more E-BOOKS
- reading more, exploring different subjects
- Really like the curbside pickup but again think a security guard would be useful as a deterrent to theft and mischief and general hanging out of homeless not using library as a tool for help.

- Really needed a place to be able to use the restroom, wash my hands, use the Internet, get out of the heat but it wasn't available due to the closures bc of COVID-19.
- Recognition that access to books etc is important to me and my family. Lack of access then and now is disappointing.
- Reliance on digital materials
- Relied heavily on digital materials...download for my laptop and my kindle.
- Relied more on e-books than physical books.
- remote access was used more and for things (eg Ancestry) that normally require a visit
- S\I still avoid public spaces in general.
- Safe place to get books etc
- Safety
- Safety when going to and from the library.
- Safety, people made to wear masks, clean hands & surfaces, distancing. Use your intelligence instead of being selfish.
- safety. Sometimes didn't feel safe.
- Scary place to allow children to frequent for many years now.
- Since closing the Lakewood library I have been using the Steilacoom branch which is very small. It reminds of a drop off/pick up library, instead of a place where I could browse or read in a quiet space.
- Since libraries were closed I had to find other resources for books. Now that I have found places that don't let the homeless camp out, I don't use the library
- Since masks are option I have no interest in physically entering a library. Maybe get some of those outdoor lockers to pick up my holds ( would prefer this to curbside). A lot of other libraries do this now...
- Slow integration back into a save space
- So much more access to technology needed. I would like the library to be a place my students can go to work on their school work after school if needed.
- Social Distancing
- Social distancing and not allowing libraries to be hangout locations by transients who obviously are ill with a cough and/or sneezing.
- Social distancing made it hard to go!
- Social distancing option and book mobile services
- Some aren't open like lakewood
- Started using Kindle unlimited. Wait list too king to wait for books needed for book clubs

- Still download books online, but can no longer purchase books from Friends of the Lakewood Library, nor do I care to donate books to Goodwill.
- Still prefer actual books to ebooks
- Still unclear how e-services work
- Still use it, but more sparingly
- Still want to read the books that are of interest to me
- stopped going in person
- Stuck at home and didn't go to the library or other places that attract a lot of people.
- Switched to digital during pandemic, but prefer to visit physical local library.
- Switched to eBooks where possible. checked out more DVDs
- switched to ebooks where possible. checked out more dvds.
- Technology tools while working from home.
- That it's no longer available.
- The COVID-19 pandemic has not changed the fact that I value and am interested in using the public library for whatever needs I have.
- The door pick up had me using the library more.
- The homeless issue.....
- The homeless out in front have kept me from entering the building.
- The homeless ruined it
- The impact of student, family and community use and access.
- The Lakewood library is an essential need for everybody.
- The Lakewood Library is within walking distance of my house. I have used it for years. It was convenient.
- The library became a hub of resource for my family from renting books digitally and to getting rapid tests for Covid-19
- The library being closed and having to do curbside has made it hard to get down and get books. Additionally the crime and homeless population outside the library have made it less safe to bring the kids to the library. Events were canceled which meant less time at the library.
- The Library closed during that time!
- The library has always been very important to me.
- The library has done a good job during the pandemic.
- The library is even more important during the pandemic because it connected me to the world through books.

- The library was a great place to pick up covid tests
- The library was closed for 2 years. Then the city council of Lakewood closed it permanently for no good reason. I suspect they did this for personal gain at public expense
- The library was closed most of the time, as was a lot of businesses so I just went with the mandates.
- The online availability to access items has been very helpful.
- The only change was my ability to use Ancestry.com from my home computer vs needing to go to the library for access. This was more convenient due to the amount of time needed to do research using this website.
- The simple answers are sometimes best. This is one of those times, I said No and I mean No.
- The thought of checking out books in the early stages of Covid was frightening. I've since really gotten into audiobooks through Libby & OverDrive.
- The times have changed for open hours. Need to be open more hours to be able to visit around work schedule
- The value of libraries has become a lot more apparent since COVID. We have become aware that we need what librarians provide more than ever. They may be the most important public institution we have. They help to integrate immigrants, they provide space and equipment for people being left out of the digital high tech world. They facilitate public meetings. They are a welcoming place.
- There was little availability to books etc - and openings were sporadic -
- There were times when students needed places to study but were unable to even after they were opened back up. Not sure if it was due to staffing but the excuse was always "Covid." Even when there were single people occupying the rooms.
- They have increased as I stay home more often.
- They have not.
- They tend not to carry the books or materials relevant to me - STEM.
- Throughout the pandemic we've relied more on digital resources. When we go into a library we do not linger if it is crowded. I miss spending hours in a library.
- Tillicum library work hard to serve the community by having drive up service.
- To ensure the safety of the public while using library facilities, I hope that the library system continues to adhere to mask-wearing regardless of loosening restrictions in other venues/spaces.
- Trying to get back into the habit of going
- Unfortunately I haven't been going with my family because of social distancing. I wish to start again now that we have all been vaccinated but now my Library is closed
- use libby more and check books out from online cue to pick up in person
- Use more on line available programs
- Use of audiobooks

- Use of more digital books
- use online services more
- use online services, I do miss browsing in the library
- Use the UP Library
- Used It more frequently and we miss the Lakewood library
- Used even more
- Used more of online however preference is in person and with printed books/magazines etc.
- Used more online features like ebooks and curbside pickup of materials.
- Used the "drive up" to get my requested books!
- Using books and other media forms for socially distanced entertainment.
- using ebooks more than visiting library
- Using more
- Using more often and am now continuing to do so.
- Using the e-books more
- Using the online services more, such as Libby.
- Utilize online services much more.
- Utilizing more online resources
- Virtual access to check out books.
- We (2adults 1 eight year old) use it to read books, get information from brochures and what there's to do in the area. Sometimes use the copier/ scanner. The same as before for us.
- We are a homeschooling family and use the library regularly.
- We attended fewer classes like Play to Learn, made fewer trips to the library building
- We check out more digital content
- We check out on a more as needed basis instead of searching through the library for new books, movies and music.
- We continue to use all the library services possible during the pandemic
- We continue to use the library very often. Most of the time we go to one of the Pierce county libraries on a weekly basis.
- We didn't go to the library during the first 2+ years of the pandemic and now we're super sad it's closed
- We do more online requests and just pick up... downloading to kindle more often
- We greatly missed the libraries when they were closed; it is so important to be able to take my kids in and let them chose their own books and movies.

- We homeschooled prior to the pandemic and continue to do so after. Not much has changed for us. We utilized the Lakewood library almost every week until it closed.
- We live it even more since the pandemic and desperately miss childrens story times
- We live nearby and it's concerning to even take the dog on a walk because of some of the folks high on drugs strolling around the Library property. I'm not sure why it's just being ignored. It's open drug use at a facility that is supposed to be for the entire community.
- We love the Library and missed it immensely while it was closed... and again now.
- We mainly use the library for e-books, so we're not negatively affected by pandemic restrictions on getting books.
- We missed going to the library.
- We primarily use the library for Scouting and school work so our needs have not changed.
- We stayed home
- We still love the library, and still are eager for in-person events and open access to facilities and programs
- We use the library more
- We Use the library more than ever.
- We use the library so much more since the pandemic started. Our family of six each always has multiple books out. I also have a need for meeting space, especially in the evenings.
- We use the library way more now then ever before covid.
- We use them more often now as we started homeschooling. And to go pick up made it so convenient.
- we used the PCLS website continually during covid, books, DVD's. even though we exclusively use the website, our library use has ended because we don't have a library in Lakewood anymore. You designed this survey for what you wanted to learn, you need to add a page specific to what people want to tell you, open it up, what else would people want to say if you gave them a chance in this survey.
- We used to present training in conjunction with the US Small Business Administrations throughout the Pierce County Library System. When Covid struck, we had to convert that training delivery to a recorded, on-demand format.
- We used virtual story times and those were great for if a kid was napping I didn't need to wake them up for the other kid to attend story time.
- We wanted to go to library when it was closed but appreciated having materials to check out picked out by staff when we asked.
- We're so grateful to have libraries. I have a greater appreciation for the meeting spaces since the pandemic.
- We've always used libraries for books and music check outs. Our use dramatically increased as during covid

- Well the library wasn't open
- Went in once to pick up free covid tests. Have otherwise satisfied being online with research, audiobooks, ebooks.
- When I returned to the Lakewood library to view the News Tribune, I had to do that on-line for a while until the hard copies became available.
- When libraries were closed, I was worried I'd have much less to read. Fortunately Free Libraries and thrift shops selling used books filled the need and introduced me to authors I would never have read.
- When masks are mandatory I feel safe, otherwise not. I order to pickup and dash in and out of the library to avoid contact.
- When needed it is appropriate to require extra health precautions
- When the library closed because of Covid I found myself at a loss without access to books,, especially the latest books published. Those of us who are retired and on fixed incomes valued accessibility to books.
- When visiting the library was impossible, I turned to used book stores instead.
- Whenever I walk up to the main doors it smells like urine.
- While I don't wish to stray away from home, especially during the pandemic, having the option is always nice.
- While I have been fearful of gathering in public spaces during Covid, I understand that the community still needs access to the resources the library provides
- With all the homeless kids don't even go to library anymore in tillicum
- With everything being closed it did limit my library usage. But I'd like to get back to using the library. I also have safety concerns
- With physical access to library materials limited, those of us privileged to have online access can get a book online, but many others still need access to real books. I prefer real books.
- With so many homeless people hanging out in the libraries and surrounding areas I tend to grab what I need and leave
- With the pandemic I have switched to more reading of digital books
- Working full-time less time to get to library.
- Would be nice to have more maker spaces available, as home crafts have increased.
- would be nice to have more streaming services that can be accessed at home.
- Would like public areas sanitized after usage
- Yes ... concerned about keeping things clean and wiped down due to viruses
- yes/no is the right answer. I have many neighbors that use the library heavily and extensively. The mishandling of the library during the pandemic was a crime in its own.
- Your workers so so helpful & pleasant

## Appendix B: Public Comment

### Project Update Requests

As of September 8, 41 community members have requested to receive updates on this project. 567 survey respondents requested library updates.

### Public Comments

As of September 8, eight public comments have been received. No public comment was received between August 19 and September 8.

#	Name	Attachment	Date
1.	Schoch, Jack		7/28
2.	Cook, James		7/30
3.	Wilkerson, Richard		8/11
4.	Iverson, Sharon		8/11
5.	Linda, Suzanne		8/11
6.	Johengen, Janet		8/11
7.	Kampbell, Robert		8/11
8.	Nelson, Cindy		8/17

**From:** JACK SCHOCH [REDACTED]  
**Sent:** Thursday, July 28, 2022 6:34 PM  
**To:** LakewoodCAC <[lakewoodcac@piercescountylibrary.org](mailto:lakewoodcac@piercescountylibrary.org)>  
**Subject:** Lakewood Library

Hello,

This is in regard to the library we no longer have in Lakewood. My wife and I started using the library almost 20 years ago, shortly after we move here. She's been gone for 9 years now and I still go there. You've always had friendly and helpful staff over the years and they've made it fun to go there. I hope that plans are being considered to rebuild at the same location. If there's anything I can contribute, in this regard, let me know. Jack Schoch

---

Customer comment



Stephanie Genna [REDACTED]  
To: LakewoodCAC

Follow up.

Reply Reply All Forward

Sat 7/30/2022 9:37 AM

Hi there,

I'm passing along a message from Lakewood customer, James Cook; he called to say that longer hours at Tillicum would be a great help. He mentioned 11-6 but said that any additional hours would be better. And he would also like to be able to buy books from the Friends again as well.

Mr. Cook did not specifically request a response, but left his phone number [REDACTED]

I did mention to him that there is a committee and there are meetings taking place that are open to the public, but he wasn't sure he would be able to attend.

Best,

*Stephanie Genna, she/her*

Customer Experience Assistant

---

RE: Lakewood Library Closure



RICHARD WILKERSON [REDACTED]  
To: LakewoodCAC

Follow up.

Reply Reply All Forward

Thu 8/11/2022 11:32 AM

All,

My position is that the City of Lakewood should not allow it's citizens to be taxed for library services not located within the city limits. No taxation without representation.

Thank you.

Respectfully,

Ric Wilkerson

---

## Library



Sharon Iverson [REDACTED]  
To LakewoodCAC



Thu 8/11/2022 12:59 PM

Follow up.

I am a long time Lakewood Library member and supporter and have been very uncomfortable with the thought that the city might be in favor of tearing down our existing building and it would be a travesty!~ We have so few buildings here already, with a past history, and this needs to be fought for and taken the time to restore, exhibit the mindfulness for us, the Lakewood citizens.

Having said that I also think that it is high time for Lakewood to become the "Lakewood Library" independent of Pierce County as many other places have had their independence, so why not us also?

Respectfully submitted,  
Sharon Iverson

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## Lakewood Library Email Updates



Suzanne Linda [REDACTED]  
To LakewoodCAC



Thu 8/11/2022 1:19 PM

Follow up.

Please add/keep me on the mailing list for any (and all) updates regarding the Lakewood Library location. We are seriously missing this valuable resource, and are very invested in its reopening--in whatever form that may take.

Thank you!  
Suzanne Linda

---

## Lakewood Library



[REDACTED]  
To LakewoodCAC



Thu 8/11/2022 1:55 PM

Follow up.

Hello,

Please preserve and restore the Lakewood Library building so it can remain a library for future generations. Shame on Pierce County for not maintaining this classic building!

I support Lakewood's de-annexation from the Pierce County Library District.

Would like to receive updates to this via email.

Thank you,

Janet Johengen

---

## Lakewood Library



ROBERT KAMPBELL

To LakewoodCAC

[Follow up.](#)



[Reply](#)

[Reply All](#)

[Forward](#)



Thu 8/11/2022 3:22 PM

I personally don't want to drive by another vacant building in Lakewood. The library was donated and should have been kept up and not let go to the state it's is currently. The estimate to bring it up to speed is totally out of line. I've been a contractor for 50 years and know costs.

Sent from my iPhone

---

## Comment



Cindy Nelson

To LakewoodCAC

[Follow up.](#)

[Reply](#)

[Reply All](#)

[Forward](#)



Wed 8/17/2022 4:35 PM

How about you relocate into the old Gottschalks/G.I. Joe buildings at the Lakewood Towne Center? They've been sitting there for years and years just rotting away. It would be close to the old Library so it wouldn't be much of an inconvenience to anyone. My 2 cents

Sent from my iPhone

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